


SWMBH MI Health Link Operating Policy 2.6

Subject: Participating Provider Precautionary Suspension		Accountability: Provider Network	Effective Date: 1/1/2014	Pages: 2
REQUIRED BY: BBA Section _____ PIHP Contract Section <u>Part 1, 38.13</u> NCQA/URAC Standard _____ SA SARF _____ Other _____			Last Reviewed Date: 5/12/16	Past Reviewed Dates: 1/1/14
LINE OF BUSINESS: <input checked="" type="checkbox"/> Specialty Waiver (B/C) <input checked="" type="checkbox"/> I Waiver <input checked="" type="checkbox"/> ABW Waiver <input checked="" type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> SUD CA Block Grant <input type="checkbox"/> OTHER: _____		APPLICATION: <input checked="" type="checkbox"/> SWMBH Staff and Operations <input checked="" type="checkbox"/> Participant CMHSPs <input checked="" type="checkbox"/> SUD Providers <input checked="" type="checkbox"/> MH / DD providers <input checked="" type="checkbox"/> DD providers <input type="checkbox"/> Other: _____	Last Revised Date:	Past Revised Dates:
Approved :  By: Date: <u>5/12/16</u>			Required Reviewer: Director of Provider Network Management and Clinical Improvement	

I. Purpose

Southwest Michigan Behavioral Health (SWMBH) and participant Community Mental Health Service Providers (CMHSP) will implement a provider suspension to ensure customer health and safety when a provider’s behavior does or appears to pose a significant risk to the health, welfare or safety of SWMBH customers.

II. Policy

It is the policy of SWMBH that the CMHSP or Regional Entity (RE) managing the contract of the provider will immediately suspend, pending investigation, the participation status of a participating provider who, in the opinion of the Medical Director or senior clinical staff, is engaged in behavior or who is practicing in a manner that appears to pose a significant risk to the health, welfare or safety of SWMBH customers. When a risk to customers is suspected but not confirmed, the suspension is imposed as a precaution.

III. Standards and Guidelines

The following standards and guidelines apply:

- A. It is not required that provider issues go through the normal dispute process when customer safety is to be of well-founded concern. These situations must be handled in an expeditious manner whenever failure to take such action may result in imminent danger to the health and/or safety of any individual.

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- B. Expedited investigations of all such instances will be conducted by the contract holder to ensure complete and timely investigation of the allegations.
- C. The contract holder will ensure that their local credentialing committee reviews and acts on the information from the investigation.
- D. Participating CMHSPs will report to SWMBH the outcome of the credentialing committee decision.
- E. Any participating provider subject to a precautionary suspension has the right to access the provider grievance and appeals process outlined in policy 2.15.

IV. Definitions

None

V. References

Michigan Department of Health and Human Services/PIHP Contract section [Part 1, 38.13](#)

VI. Attachments:

None