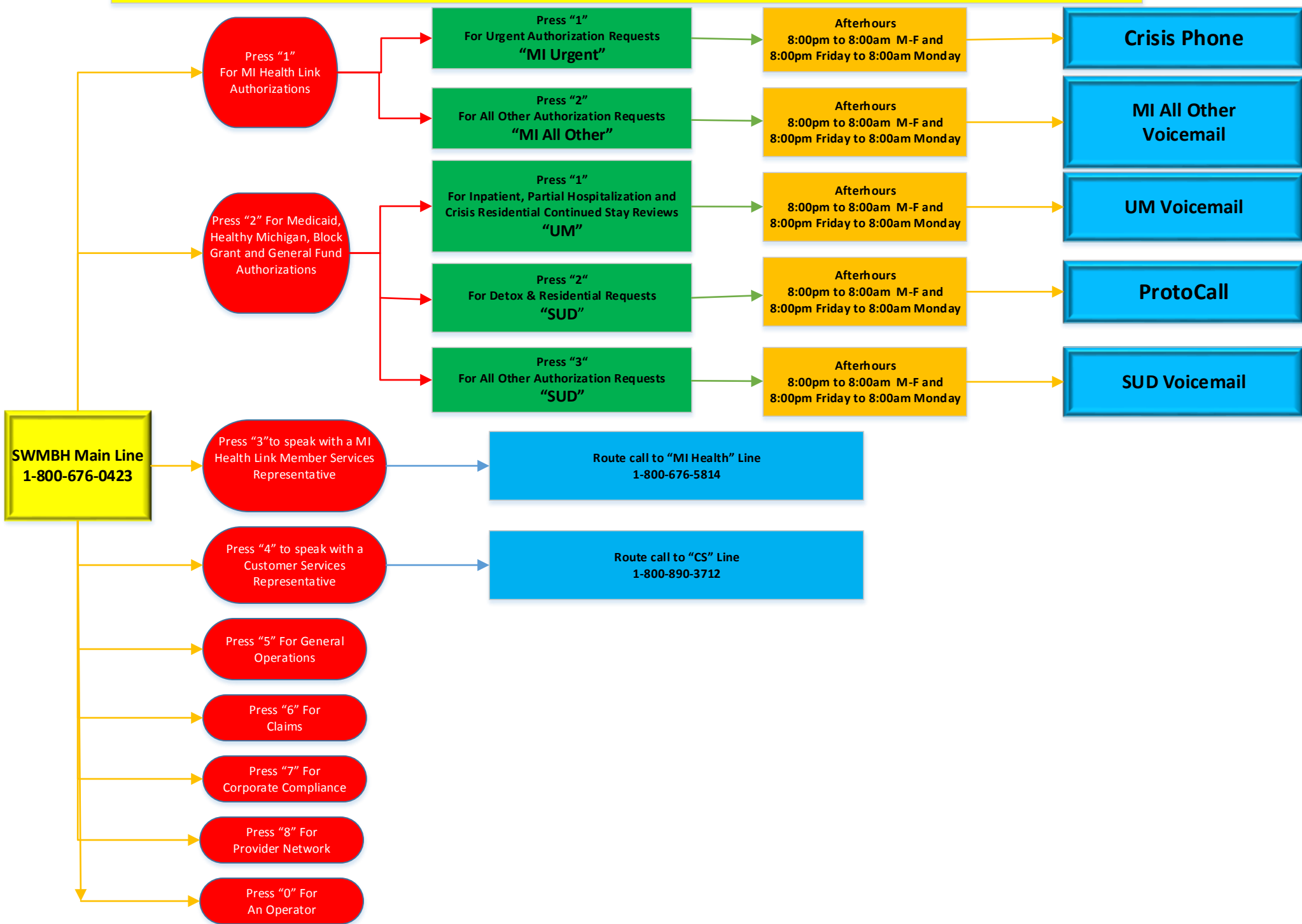
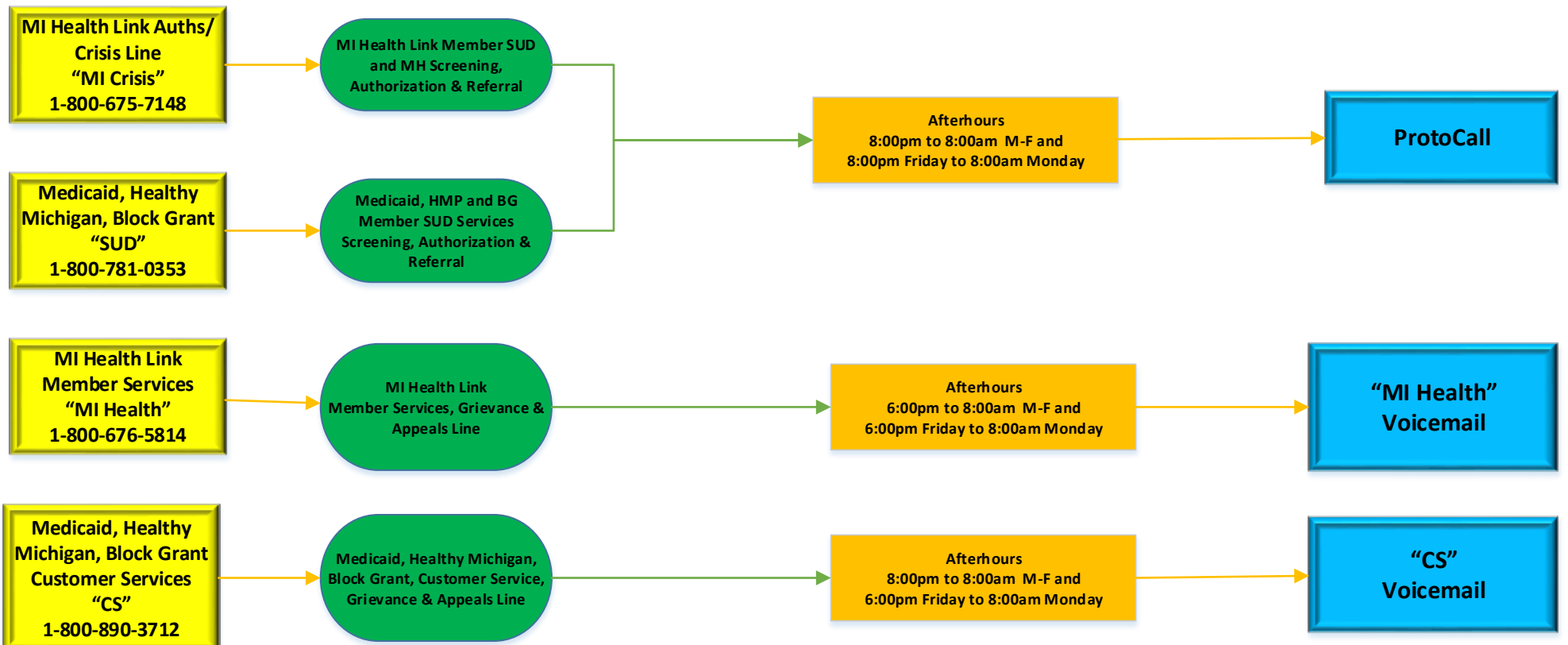


Provider (Authorizations) & Member/Customer calls



Member Calls



Afterhours Detox/Residential (Serenity Hills) Authorizations

