

SUBJECT Policy and Procedure Expectations		ACCOUNTABILITY General Management- QAPI /Provider Network	Effective Date: 1/1/2014	Pages: 2
REQUIRED BY			Last Reviewed Date:	Past Reviewed Dates:
BBA Section _____			7/14/16	6/10/15
PIHP Contract Section _____				
NCQA/URAC Standard _____				
SA SARF _____				
Other _____				
LINE OF BUSINESS		APPLICATION	Last Revised Date:	Past Revised Dates:
<input checked="" type="checkbox"/> Specialty Waiver (B/C)		<input checked="" type="checkbox"/> SWMBH Staff and Ops	7/14/16	6/10/15
<input checked="" type="checkbox"/> I Waiver		<input checked="" type="checkbox"/> Participant CMHSPs		
<input checked="" type="checkbox"/> ABW Waiver		<input checked="" type="checkbox"/> SUD Providers		
<input checked="" type="checkbox"/> SUD Medicaid		<input checked="" type="checkbox"/> MH / DD providers		
<input checked="" type="checkbox"/> SUD CA Block Grant		<input checked="" type="checkbox"/> DD providers		
<input type="checkbox"/> Other: _____		<input type="checkbox"/> Other: _____		
Approved: _____ By: _____ Date: _____			Required Reviewer Director of QAPI Director of Provider Network Management and Clinical Improvement	

I. Purpose

To provide standards and guidelines regarding the incorporation of Southwest Michigan Behavioral Health (SWMBH) policies and standards as required by contractual and federal requirements.

II. Policy

SWMBH requires that participant Community Mental Health Specialty Programs (CMHSP) develop CMHSP procedures and business practices that are consistent with SWMBH policies. Policies developed by CMHSPs will define procedures and business practices that meet federal regulations as well as maintain sub-contracted and delegated function requirements.

III. Standards and Guidelines

- A. CMHSPs and Providers are expected to follow SWMBH policies, and develop their own policies for successful business operations.
- B. SWMBH’s provider network position descriptions for all paid employees and volunteers will contain language of recovery. Job responsibilities will outline recovery-based, person-centered and culturally competent practices. Job qualifications will specify that lived experiences with behavioral health issues are desired.
- C. Recovery Language to be placed in Job Responsibilities:
 - 1. Essential Function:
 - a. This position will be knowledgeable about and actively support 1) culturally competent, recovery based practices, 2) person centered planning as a shared decision making process with the individual, who defines his or her own life goals and is assisted in developing a unique path toward those goals and 3) a trauma informed culture to aid individuals in their recovery process.
 - 2. Specialized training, skills, and abilities:
 - a. Lived experiences with behavioral health issues are desired.

IV. Definitions

None

V. References

MDHHS PIHP Contract

VI. Attachments

None