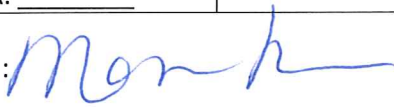


**SWMBH Operating Policy 2.9**

<b>Subject:</b> Participating Provider Precautionary Suspension		<b>Accountability:</b> Provider Network	<b>Effective Date:</b> 1/1/2014	Pages: 2
<b>REQUIRED BY:</b> BBA Section _____ PIHP Contract Section <u>Part 1, 38.13</u> NCQA/URAC Standard _____ Other _____			Last Reviewed Date: 5/10/17	Past Reviewed Dates: 1/1/14 5/12/16
<b>LINE OF BUSINESS:</b> <input checked="" type="checkbox"/> Specialty Waiver (B/C) <input checked="" type="checkbox"/> 1115 Waiver <input checked="" type="checkbox"/> Healthy Michigan <input checked="" type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> SUD Block Grant <input type="checkbox"/> MI Health Link <input type="checkbox"/> OTHER: _____		<b>APPLICATION:</b> <input checked="" type="checkbox"/> SWMBH Staff and Ops <input checked="" type="checkbox"/> Participant CMHSPs <input checked="" type="checkbox"/> SUD Providers <input checked="" type="checkbox"/> MH / DD providers <input type="checkbox"/> Other: _____	Last Revised Date:	Past Revised Dates:
Approved:  Date: 5/22/17			Required Reviewer: Director of Provider Network Management and Clinical Improvement	

**I. Purpose**

Southwest Michigan Behavioral Health (SWMBH) and participant Community Mental Health Service Providers (CMHSP) will implement a provider suspension to ensure customer health and safety when a provider’s behavior does or appears to pose a significant risk to the health, welfare or safety of SWMBH customers.

**II. Policy**

It is the policy of SWMBH that the CMHSP or Regional Entity (RE) managing the contract of the provider will immediately suspend, pending investigation, the participation status of a participating provider who, in the opinion of the Medical Director or senior clinical staff, is engaged in behavior or who is practicing in a manner that appears to pose a significant risk to the health, welfare or safety of SWMBH customers. When a risk to customers is suspected but not confirmed, the suspension is imposed as a precaution.

**III. Standards and Guidelines**

The following standards and guidelines apply:

- A. It is not required that provider issues go through the normal dispute process when customer safety is to be of well-founded concern. These situations must be handled in an expeditious manner whenever failure to take such action may result in imminent danger to the health and/or safety of any individual.
- B. Expedited investigations of all such instances will be conducted by the contract holder to ensure complete and timely investigation of the allegations.
- C. The contract holder will ensure that their local credentialing committee reviews and acts on the information from the investigation.
- D. Participating CMHSPs will report to SWMBH the outcome of the credentialing committee decision.

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E. Any participating provider subject to a precautionary suspension has the right to access the provider grievance and appeals process outlined in policy 2.15.

### **IV. Definitions**

None

### **V. References**

Michigan Department of Health and Human Services/PIHP Contract section Part 1, 38.13

### **VI. Attachments:**

None