



Provider Network Department

10/24/14

Contracts

- **Provider Network Department Roles –**
 - Develop contract language with SWMBH's attorney
 - Negotiate contract language and (if applicable) rates with providers
 - Assure execution of contracts
 - Amend contracts as necessary
 - Assure compliance with contracts and high quality service provision through site reviews and ongoing provider communication and oversight
 - Enter contracts and rates into Care Management for Barry, Berrien, Branch, Calhoun, and Van Buren



FY15 Contracts

- **CMHSP** subcapitation contracts inclusive of Medicaid, Hab Waiver, Autism, Healthy Michigan, and if applicable, Substance Abuse Community Grant and PA2 funds and services. (8)
- **Substance Use Treatment Provider Contracts** for fee-for-service substance use services (some also include net cost prevention and PA2 programs). (16)
- **Net-Cost Substance Use Prevention and Treatment Contracts** utilizing Substance Abuse Community Grant and PA2 funds. (16)
- **CMHSP-Inpatient and Crisis Medicaid/GF Contracts** (100+)



FY15 Contracts

- **Medicare MI Health Link Contracts:**
 - Fee-for-service Medicare contracts for **Outpatient Therapy** and **Psychiatric Services** between SWMBH and -
 - CMHSPs (all 8)
 - Community MH and SA providers (8 currently)
 - **Medicare Inpatient Psychiatric** contracts – SWMBH will contract directly for Medicare inpatient services for MI Health Link. Currently 3 contracts in place, working on developing more.



Credentialing

- **SWMBH Provider Network Department is directly responsible for credentialing of:**
 - SWMBH Masters Level and higher Clinicians
 - Substance Use Disorder Provider Organizations
 - Inpatient and Crisis Residential Facilities
 - Medicare MI Health Link Provider Organizations
 - CMHSPs

SWMBH Provider Network Department provides oversight and monitoring of participant CMH credentialing.

SWMBH Credentials Committee makes all final credentialing and re-credentialing decisions for the SWMBH Provider Network, including CMH subcontract providers.



Credentialing Basics

Individual Practitioners – Biennial Verification of:

- Complete Application
- Appropriate Education
- Appropriate Licensure
- Board Certification and DEA licenses for physicians
- Appropriate Job Experience with no unexplained gaps in work history
- Malpractice suits below threshold
- Criminal history below threshold
- No Medicaid/Medicare exclusions
- Clean National Practitioner Database check
- Clean System for Award Management check
- No quality or customer services concerns (re-credentialing only)

Organizational Providers – Biennial Verification of:

- Complete Application
- Appropriate Licensure
- Malpractice suits below threshold
- No Medicaid/Medicare exclusions
- Clean System for Award Management check
- Licensing violations below threshold
- No quality or customer services concerns (re-credentialing only)



Site Reviews

- **Annual CMHSP Oversight and Monitoring**
 - Review of CMH management of delegated functions (Customer Services, Quality, Utilization Management, Finance and Claims Administration, Provider Network, Access, Compliance)
 - Clinical Quality review with a focus on functional assessment tool fidelity for FY15
 - Review Substance Use Disorder programs for CMHs that provide those services
- **Annual Provider Monitoring**
 - Substance Use Disorder Provider Organizations
 - Inpatient and Crisis Residential Facilities
 - Medicare MI Health Link Provider Organizations
 - Coordinate SWMBH CMHs' reviews of shared providers to reduce redundant reviews



Other Provider Network Dept. Responsibilities

- **Provider Newsletter** and general communications
- **Liaisons** for provider questions and concerns, and for CMH questions on Provider Network topics.
- **Provider Network Adequacy Analysis**
 - Annual analysis and report to ensure that customers have adequate access to services no matter where they live in our region.
- **SWMBH Provider Directory**
 - New searchable directory will soon be published and accessible from SWMBH's website.
- **Single Case Agreements** for out-of-network inpatient stays for Barry, Branch, Berrien, Calhoun, and Van Buren counties.
- **Ongoing monitoring** of practitioner and provider licenses and insurance to ensure no expiration.

