



Section: Provider Network Management	Policy Name: Delegation of Credentialing	Policy Number: 02.01
Owner: Director of Provider Network Management	Reviewed By: Mila C. Todd	Total Pages: 3
Required By: <input checked="" type="checkbox"/> BBA <input checked="" type="checkbox"/> MDHHS <input type="checkbox"/> NCQA <input type="checkbox"/> Other (please specify): _____	Final Approval By: <i>Mila C. Todd</i>	Date Approved: 4/26/2022
Application: <input checked="" type="checkbox"/> SWMBH Staff/Ops <input checked="" type="checkbox"/> Participant CMHSPs <input type="checkbox"/> SUD Providers <input type="checkbox"/> MH/IDD Providers <input type="checkbox"/> Other (please specify): <u>MI Health Link</u>	Line of Business: <input checked="" type="checkbox"/> Medicaid <input type="checkbox"/> Other (please specify): _____ <input checked="" type="checkbox"/> Healthy Michigan <input checked="" type="checkbox"/> SUD Block Grant <input checked="" type="checkbox"/> SUD Medicaid <input type="checkbox"/> MI Health Link	Effective Date: 1/1/2014

Policy: Southwest Michigan Behavioral Health (SWMBH) may delegate all or a portion of the responsibility for credentialing and re-credentialing to a delegated entity. SWMBH will provide oversight of all of the delegated activities. SWMBH retains authority to make final credentialing determination regarding any provider. SWMBH does not delegate credentialing of Providers providing Medicare services under MI Health Link.

Purpose: The purpose is to outline the policy that allows SWMBH to delegate a portion of or all of the responsibility for credentialing and re-credentialing to a delegated entity. SWMBH may delegate credentialing of Providers providing Medicaid, Healthy Michigan, and Substance Use Disorder (SUD) Community Grant services.

Scope: SWMBH; Participant Community Mental Health Service Providers (CMHSP)

Responsibilities: SWMBH is responsible for delegating credentialing only in conformity with the standards and guidelines contained herein.

When credentialing is delegated, Participant CMHSPs are responsible for adhering to all related SWMBH policies and procedures related to credentialing activities.

Definitions: None



Standards and Guidelines:

- A. SWMBH will conduct a pre-delegation assessment to assure the entity's capacity for delegation.
- B. SWMBH will require that the delegated entity adhere to the same credentialing policies, standards and criteria as utilized by SWMBH.
- C. SWMBH will conduct annual monitoring of the delegated activities, at least every three years this will consist of an on-site review.
- D. SWMBH will ensure that there is a delegation agreement that describes at a minimum:
 - a. The responsibilities and reporting requirements of the delegated activity;
 - b. The remedies, including revocation of the delegation available to SWMBH if the delegated entity does not fulfill its obligations.

References:

Balanced Budget Act Section 438.230
MDHHS / PIHP Master Contract Schedule A, Section 1(N)(1)
NCQA CR 9

Attachments: None

