




Section: Provider Network Management	Policy Name: Participating Provider Precautionary Suspension	Policy Number: 02.09
Owner: Director of Provider Network Management	Reviewed By: Mila C. Todd	Total Pages: 3
Required By: <input checked="" type="checkbox"/> BBA <input checked="" type="checkbox"/> MDHHS <input type="checkbox"/> Other (please specify): _____	Final Approval By:  Mila Todd (Mar 31, 2023 05:59 EDT)	Date Approved: Mar 31, 2023
Application: <input checked="" type="checkbox"/> SWMBH Staff/Ops <input checked="" type="checkbox"/> Participant CMHSPs <input type="checkbox"/> SUD Providers <input type="checkbox"/> MH/IDD Providers <input type="checkbox"/> Other (please specify): _____	Line of Business: <input checked="" type="checkbox"/> Medicaid <input type="checkbox"/> Other (please specify): <input checked="" type="checkbox"/> Healthy Michigan _____ <input checked="" type="checkbox"/> SUD Block Grant <input checked="" type="checkbox"/> SUD Medicaid	Effective Date: 1/1/2014

Policy: Southwest Michigan Behavioral Health (SWMBH) and/or the Community Mental Health Service Provider (CMHSP) managing the contract of the provider will immediately suspend, pending investigation, the participation status of a participating provider who, in the opinion of the Medical Director or senior clinical staff, is engaged in behavior or who is practicing in a manner that appears to pose a significant risk to the health, welfare or safety of SWMBH customers. When a risk to customers is suspected but not confirmed, the suspension is imposed as a precaution.

Purpose: The purpose of this policy is to ensure SWMBH and participant CMHSP will implement a provider suspension to ensure customer health and safety when a provider’s behavior does or appears to pose a significant risk to the health, welfare or safety of SWMBH customers.

Scope: SWMBH; Participant CMHSPs

Responsibilities: SWMBH and its Participant CMHSPs are responsible for suspending a provider where there is a risk to the health and/or safety of a SWMBH customer.

Definitions: None

Standards and Guidelines:

- A. It is not required that provider issues go through the normal dispute process when customer safety is to be of well-founded concern. These situations must be handled in an expeditious manner whenever failure to take such action may result in imminent danger to the health and/or safety of any individual.



- B. Expedited investigations of all such instances will be conducted by the contract holder to ensure complete and timely investigation of the allegations.
- C. The contract holder will ensure that their local credentialing committee reviews and acts on the information from the investigation.
 - 1. In situations where SWMBH performed the credentialing activities of the subject provider, participant CMHSPs shall follow SWMBH Operating Procedure 02.03.01 and may take any action necessary to protect member health and safety and address identified deficiencies, up to **but not including revocation** of the subject provider's credentialing. This limitation shall not be construed to limit a participant CMHSP's ability to take contract action up to and including termination of a contract.
- D. Participating CMHSPs will report to SWMBH the outcome of the credentialing committee decision.
- E. Any participating provider subject to a precautionary suspension has the right to access the provider grievance and appeals process outlined in policy 02.15.

References:

MDHHS-PIHP Contract, Schedule A, Section 1(N)(1)

MDHHS Provider Credentialing Policy, [Policies & Practice Guidelines \(michigan.gov\)](#)

SWMBH Operating Procedure 02.03.01 Credentialing Reciprocity

Attachments: None



Revision History

Revision #	Revision Date	Revision Location	Revision Summary	Revisor
Initial	7/1/2020	N/A	Moved to new template	Mila C. Todd
1	4/27/2022	References	Updated MDHHS Contract reference; added MDHHS Policy web URL	Mila C. Todd
2	3/2/2023	C(1)	Added paragraph C(1) in order to clarify the precautionary suspension process when it involves credentialing reciprocity with SWMBH.	Mila C. Todd
3	03/17/23	N/A	Reviewed by Regional PNM Committee.	Mila C. Todd

02.09 Participating Provider Precautionary Suspension

Final Audit Report

2023-03-31

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