



Section: Provider Network Management	Policy Name: Participating Provider Precautionary Suspension	Policy Number: 02.09
Owner: Director of Provider Network Management	Reviewed By: Mila C. Todd	Total Pages: 3
Required By: <input checked="" type="checkbox"/> BBA <input checked="" type="checkbox"/> MDHHS <input type="checkbox"/> NCQA <input type="checkbox"/> Other (please specify): _____	Final Approval By: <i>Mila C. Todd</i>	Date Approved: 4/27/2022
Application: <input checked="" type="checkbox"/> SWMBH Staff/Ops <input checked="" type="checkbox"/> Participant CMHSPs <input type="checkbox"/> SUD Providers <input type="checkbox"/> MH/IDD Providers <input type="checkbox"/> Other (please specify): <u>MI Health Link</u>	Line of Business: <input checked="" type="checkbox"/> Medicaid <input type="checkbox"/> Other (please specify): <input checked="" type="checkbox"/> Healthy Michigan _____ <input checked="" type="checkbox"/> SUD Block Grant <input checked="" type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> MI Health Link	Effective Date: 1/1/2014

Policy: Southwest Michigan Behavioral Health (SWMBH) and/or the Community Mental Health Service Provider (CMHSP) managing the contract of the provider will immediately suspend, pending investigation, the participation status of a participating provider who, in the opinion of the Medical Director or senior clinical staff, is engaged in behavior or who is practicing in a manner that appears to pose a significant risk to the health, welfare or safety of SWMBH customers. When a risk to customers is suspected but not confirmed, the suspension is imposed as a precaution.

Purpose: The purpose of this policy is to ensure SWMBH and participant CMHSP will implement a provider suspension to ensure customer health and safety when a provider’s behavior does or appears to pose a significant risk to the health, welfare or safety of SWMBH customers.

Scope: SWMBH; Participant CMHSPs

Responsibilities: SWMBH and its Participant CMHSPs are responsible for suspending a provider where there is a risk to the health and/or safety of a SWMBH customer.

Definitions: None

Standards and Guidelines:

- A. It is not required that provider issues go through the normal dispute process when customer safety is to be of well-founded concern. These situations must be handled in an expeditious



manner whenever failure to take such action may result in imminent danger to the health and/or safety of any individual.

- B. Expedited investigations of all such instances will be conducted by the contract holder to ensure complete and timely investigation of the allegations.
- C. The contract holder will ensure that their local credentialing committee reviews and acts on the information from the investigation.
- D. Participating CMHSPs will report to SWMBH the outcome of the credentialing committee decision.
- E. Any participating provider subject to a precautionary suspension has the right to access the provider grievance and appeals process outlined in policy 02.15.

References:

MDHHS-PIHP Contract, Schedule A, Section 1(N)(1)

MDHHS Provider Credentialing Policy, [Policies & Practice Guidelines \(michigan.gov\)](https://www.michigan.gov/policies-practice-guidelines)

Attachments: None

Revision History

Revision #	Revision Date	Revision Location	Revision Summary	Revisor
Initial	7/1/2020	N/A	Moved to new template	Mila C. Todd
1	4/27/2022	References	Updated MDHHS Contract reference; added MDHHS Policy web URL	Mila C. Todd