



Section: <b>Provider Network Management</b>	Policy Name: <b>Out of Network Providers</b>	Policy Number: <b>02.11</b>
Owner: <b>Director of Provider Network Management</b>	Reviewed By: <b>Mila C. Todd</b>	Total Pages: <b>3</b>
Required By: <input checked="" type="checkbox"/> BBA <input checked="" type="checkbox"/> MDHHS <input type="checkbox"/> NCQA <input type="checkbox"/> Other (please specify): _____	Final Approval By: <i>Mila C. Todd</i>	Date Approved: <b>4/27/2022</b>
Application: <input checked="" type="checkbox"/> SWMBH Staff/Ops <input checked="" type="checkbox"/> Participant CMHSPs <input type="checkbox"/> SUD Providers <input type="checkbox"/> MH/IDD Providers <input type="checkbox"/> Other (please specify): <u>MI Health Link</u>	Line of Business: <input checked="" type="checkbox"/> Medicaid <input type="checkbox"/> Other (please specify): <input checked="" type="checkbox"/> Healthy Michigan                      _____ <input checked="" type="checkbox"/> SUD Block Grant <input checked="" type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> MI Health Link	Effective Date: <b>1/1/2014</b>

**Policy:** A relationship with an off-panel provider may be established when a covered benefit is determined to be medically necessary for a customer and that service is unavailable within the Southwest Michigan Behavioral Health (SWMBH) Provider Network. The Prepaid Inpatient Health Plan (PIHP) will cover these services out of network in a timely manner for the enrollee for as long as there is no network provider available. SWMBH will ensure that there is no cost to the customer.

**Purpose:** The purpose of this policy is to outline the requirements when SWMBH or participant Community Mental Health Service Provider (CMHSP) must contract with out of network providers to ensure customers have access to covered benefits if there is no network provider available.

**Scope:** SWMBH; Participant CMHSPs

**Responsibilities:** SWMBH and its Participant CMHSPs are responsible for making medically necessary services available in a timely manner, and will contract with out of network providers to accomplish this when there are no in network providers available.

**Definitions:**

**Agreement/ Contract**

A signed document that obligates the entity to a particular course of action, an agreement that identifies the parties, effective dates and what is agreed upon (terms, services, rates).



**Standards and Guidelines:**

- A. SWMBH and each of its Participant CMHSPs shall establish procedures and provide for out of network service provision as required by the 42 CFR 438.206(b) (4), and Michigan Department of Health and Human Services (MDHHS) contract Schedule A, Section 1(E)(4).

**References:**

- 42 CFR 438.206(b) (4)
- MDHHS / PIHP Contract Schedule A, Section 1(E)(4)

**Attachments:** None

