

Section:	Policy Name:		Policy Number:
Claims	Enrollee Cost Sharing Prohibition		09.08
Owner:	Reviewed By:		Total Pages:
Chief Administrative Officer	Anne Wickham		3
Required By: BBA MDHHS NCQA Other (please specify):	Final Approval By: <u>ANNE WICK</u> Anne Wickham (Jul 2		Date Approved: Jul 21, 2022
Application: SWMBH Staff/Ops Participant CMHSPs SUD Providers MH/IDD Providers Other (please specify):	Line of Business: Medicaid Healthy Michigan SUD Block Grant SUD Medicaid MI Health Link	Other (please specify):	Effective Date: 3/1/2015

- **Policy:** Southwest Michigan Behavioral Health (SWMBH) shall not require any co-payments, deductibles or any other cost sharing arrangements by enrollees of Medicaid.
- **Purpose:** To ensure that Medicaid members enrolled in the State of Michigan incur no cost sharing for their services.

Scope: Operations

Responsibilities: Claims processors

Definitions: None

Standards and Guidelines:

- A. Providers will be informed that payment from SWMBH is payment in full for services rendered.
- B. Providers including out of network providers who attempt to balance bill an enrollee will be referred to Provider Network Management and Program Integrity/Compliance for follow-up.
- C. Enrollees who present a bill for services that they have paid out-of-pocket will be promptly reimbursed and the provider contacted for future instances.
- D. This policy will apply to both in-network and out-of-network providers.

Procedures: 09.08.01

Effectiveness Criteria: None



References: PIHP Contract Schedule A 42 CFR 438.404

Attachments: None



Revision History

Revision #	Revision Date	Revision Location	Revision Summary	Revisor
Initial	3/16/2020	Throughout Policy	New template	A. Wickham
1	7/14/2022	References	Update to PHIP Contract Schedule A add 42CFR 438.404	A. Wickham

09.08 Enrollee Cost Sharing Prohibition

Final Audit Report

2022-07-21

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