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| Section: Clinical Practices | Policy Name: LOCUS - Fidelity & Inter-Rater Reliability | Policy Number: 12.14 |
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| Required By: <input type="checkbox"/> BBA <input checked="" type="checkbox"/> MDHHS <input checked="" type="checkbox"/> NCQA <input type="checkbox"/> Other (please specify): _____ | Final Approval By: <i>Moira Kean</i> | Date Approved: Feb 11, 2021 |
| Application: <input checked="" type="checkbox"/> SWMBH Staff/Ops <input checked="" type="checkbox"/> Participant CMHSPs <input type="checkbox"/> SUD Providers <input checked="" type="checkbox"/> MH/IDD Providers <input type="checkbox"/> Other (please specify): _____ | Line of Business: <input checked="" type="checkbox"/> Medicaid <input type="checkbox"/> Other (please specify): <input checked="" type="checkbox"/> Healthy Michigan _____ <input type="checkbox"/> SUD Block Grant <input type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> MI Health Link | Effective Date: 10/16/19 |

Policy: To ensure the consistent and reliable administration of the Level of Care Utilization System (LOCUS) tool.

Purpose: This policy seeks to ensure that the LOCUS Level of care results are accurate and there is interrater reliability of LOCUS administrators within the Southwest Michigan Behavioral Health (SWMBH) region. Each Community Mental Health Service Provider (CMHSP) will establish a LOCUS fidelity and an Inter-rater Reliability (IRR) program consistent with their business practices and following these policy guidelines.

Scope: The LOCUS competency training is completed annually for all SWMBH clinical staff and CMHSP staff who complete the LOCUS initially and annually thereafter as required by the Michigan Department of Health and Human Services (MDHHS).

Responsibilities:

- A. Clinical Leadership/supervisors in each CMHSP and SWMBH are responsible for the implementation of this policy and ensuring inter-rater reliability within their area of responsibility and/or CMHSP
- B. Designated LOCUS Trainers within the region who train others in the administration of the LOCUS who ensure LOCUS competency training standards are met.
- C. Clinicians who administer the LOCUS and recommend Level of Care (LOC) for Customers.

Definitions: LOCUS = Level of Care Utilization System

Standards and Guidelines:

- A. LOCUS Training and Competency in Administration

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1. Every new assessor will be trained in administering the LOCUS via the Journey Health website at www.locusonline.com.
 2. Annually a refresher training with IRR scenarios should be given to all LOCUS administrators to assess the competency and reliability across the department or agency. CMHSP results will then be measured for each and then compared to the other CMHSPS.
 3. SWMBH and each CMHSP will have a procedure for re-training if a LOCUS administrator's IRR results are below passing.
 4. Continuous quality improvement practices should be built into local processes for training and administering the LOCUS tool.
- B. Time points when LOCUS administration is required for Level of Care (LOC) determination
1. At Initial screening for eligibility on phone or in person for 18+ year old customers presenting with Mental Health concerns
 2. Annually for all individuals receiving services as an adult with Severe Mental Illness and submitted with annual Behavioral Health Treatment Episode Data Set (BHTEDS).
 3. At times when there has been a significant life event or change in needs for a customer.
 4. At a planned discharge a LOCUS should be completed to show the client's current level of care and submitted with the discharge BHTEDS.
 5. Only initial, annual, and discharge LOCUS composite scores are sent with BH TEDS. All completed LOCUS assessments with detail are sent to SWMBH via the Managed Care Information System (MCIS) data exchange for LOC and IRR monitoring.
- C. LOCUS Results and Variance(s)/Overrides
1. The LOCUS-generated Level of Care will range from 0--6 once calculated.
 2. The clinician administering the LOCUS must apply their clinical judgement and analysis of the score and determine whether that Level of care is correct clinically for the customer at this time.
 3. If the clinician chooses a different level of care than the LOCUS score produced LOC, then the clinician must document their clinical rationale for the higher or lower level of care which is being recommended to the customer.
 4. When the LOCUS algorithm score is level 0, 1 or 2, the eligibility of the individual for SMI services must be documented or if determined to be mild to moderate then a referral to the Medicaid Health Plan or community resources for any service needs must be provided.
 5. Some electronic health systems have choices that may be chosen or required but a narrative is also required in any variance/override situation. Common Override reasons which must also have a narrative are Injectable Medications, Legal, Clinical Decision, Level of Care Unavailable and Other.
- D. Monitoring IRR reliability
1. SWMBH has made reports available to monitor override rates and scoring trends by CMH and LOCUS administrator. Clinical Supervisors will monitor the individual results of their clinicians quarterly to determine their reliability in completing the LOCUS. These reports include:
 - a. [LOCUS Recommended Dispositions](#)
 - b. [LOCUS Final Dispositions](#)
 - c. [LOCUS Override Rates](#)
 - d. [LOCUS Same Subscale Score Trends](#)



2. Follow up will occur to address IRR concerns such as high override rates, same scores consistently applied for all/most LOCUS assessments, etc.
3. LOCUS trainers may be utilized to plan annual refresher training or remedial training when individuals are having difficulties or override percentages are above 15%.

References:

- A. **LOCUS Training Manual:** Level of Care Utilization System for Psychiatric and Addiction Services Adult Version 2000. Wesley Sowers, M.D. Robert Benacci, M.A.
- B. **MDHHS/Medicaid Health Plan Contract, Appendix 7.** Medicaid Mental Health and Substance Use Disorder Authorization and Payment Responsibility Grid
- C. **MDHHS/Prepaid Inpatient Health Plan (PIHP) Contract, Attachment P.4.7.4.** Technical Requirement for SED Children Regarding: 1) Medicaid Eligibility Criteria for Children with Serious Emotional Disturbance; and 2) Establishing General Fund Priority for Mental Health Services for Children with Serious Emotional Disturbance.
- D. **Michigan Medicaid Provider Manual, Behavioral Health and Intellectual and Developmental Disability Supports and Services Chapter,** Section 1.6 Beneficiary Eligibility.
- E. **Michigan Medicaid Provider Manual, Healthy Michigan Plan Chapter,** Section 5.6 Behavioral Health Services.

Attachments: None






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Final Audit Report

2021-02-11

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