

## Mission

"SWMBH strives to be Michigan's preeminent benefits manager and integrative healthcare partner, assuring regional health status improvements, quality, value, trust, and CMHSP participant success."

## Values

- Customer Driven
- Person-Centered
- Recovery Oriented
- Evidenced-Based
- Integrated Care
- Trust
- Integrity
- Transparency
- Inclusive
- Accessibility
- Acceptability
- Impact
- Value
- High Quality Services
- Risk Management
- Culturally Competent & Diverse Workforce



Southwest Michigan Behavioral Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

“ ATENCIÓN: Si habla **español**, hay servicios gratuitos de asistencia con el idioma para usted. Llame al 1-800-890-3712 (TTY: 711).”

Southwest Michigan Behavioral Health  
5250 Lovers Lane, Suite 200  
Portage, MI 49002

[www.SWMBH.org](http://www.SWMBH.org)

SWMBH Main Line/  
Provider Authorizations:  
1-800-676-0423

Fax:  
1-269-883-6670

Customer Service:  
1-800-890-3712

SWMBH Substance Use Disorder Access  
Line:  
1-800-781-0353

TTY:  
711 (MRC)

Compliance Hot Line:  
1-800-783-0914



## Substance Use Disorder Prevention and Treatment Services



## Vision

“An optimal quality of life in the community for everyone.”

**SWMBH Customer Services:**  
**1-800-890-3712**

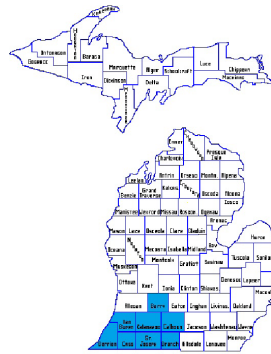
# Welcome to Southwest Michigan Behavioral Health

Southwest Michigan Behavioral Health (SWMBH) is the Prepaid Inpatient Health Plan (PIHP) for eight Michigan counties, and is in partnership with the Community Mental Health (CMH) agencies of these counties. SWMBH, in partnership with the CMH's and local providers, provides mental health services to adults with severe and persistent mental illness, children with severe emotional disturbance, individuals with intellectual/developmental disabilities, and individuals with substance use disorders. As the manager of services, SWMBH will make sure that services are given to you based on your needs and goals and are within the guidelines set by the state of Michigan. SWMBH strives to ensure that you and your family members are treated with dignity and respect.



## Service Areas

- Barry County
- Berrien County
- Branch County
- Calhoun County
- Cass County
- Kalamazoo County
- St. Joseph County
- Van Buren County



## Services

### Substance Abuse General Services:

- Screening
- Outpatient Therapy
- Intensive Outpatient Program (IOP)
- Withdrawal Management
- Residential Treatment
- Medication Assisted Treatment
- Co-occurring/Integrated Treatment Services
- Case Management
- Recovery Coaches
- SUD Prevention Services
- Early Intervention

### Substance Abuse Women's Specialty Services

- Women's Case Management
- Transportation
- Childcare

## Philosophy of Services

**Recovery is a Reality. It can, will and does happen.**

- Services are delivered under a Recovery Oriented System of Care Model (ROSC)
- This model recognizes that recovery from drugs and alcohol is a process of change through which an individual achieves abstinence and improved health, wellness and quality of life.
- ROSC places a greater emphasis on continuity of care: effective prevention at all ages, outreach and engagement, treatment and ongoing support.
- We can meet you where you are at on your recovery journey or help to get you started on it. ROSC strives to effectively link people with the right services at the right time.
- The lives and experiences of other people in recovery are valued and used to help others on the journey.
- ROSC also recognizes that a healthy community requires its members to be healthy. Communities can support long term change for those with addictive disorders and their families by recognizing the disease of addiction and combating stigma around it.

## Philosophy

*"Quality and Excellence through Partnerships"*

