

| Section: | Policy Name: | | Policy Number: |
|---------------------------|--------------------|---------------------------|-----------------|
| Information Technology | IT Security Review | | 17.06 |
| Services | | | |
| Owner: | Reviewed By: | | Total Pages: |
| Chief Information Officer | Natalie Spivak | | 3 |
| Required By: | Final Approval By: | | Date Approved: |
| 🗆 BBA 🗆 MDHHS 🗆 NCQA | | | |
| □ Other (please specify): | Natalis Spivak | | Jul 6, 2022 |
| | | - | , - |
| Application: | Line of Business: | | Effective Date: |
| SWMBH Staff/Ops | □ Medicaid | ⊠ Other (please specify): | 11/30/2016 |
| ⊠ Participant CMHSPs | 🗆 Healthy Michigan | | |
| □ SUD Providers | SUD Block Grant | | |
| MH/IDD Providers | □ SUD Medicaid | | |
| □ Other (please specify): | MI Health Link | | |
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- **Policy:** Southwest Michigan Behavioral Health (SWMBH) Information Technology (IT) shall conduct a quarterly review of logs and audit reports for all systems containing either ePHI and/or privileging administration.
 - a. Logs and audit reports shall be produced for SWMBH's review on a regularly scheduled basis, with schedule to correspond to best practice for each system.
 - b. Reviews shall be documented by SMWBH IT.
 - c. Any findings shall be communicated with the SWMBH Security Officer and Chief Compliance Officer.
 - d. SWMBH IT to direct IT Managed Services Provider to address any concerns that are discovered during the reviews if they cannot be resolved by SWMBH staff.

Purpose: To ensure that SWMBH and its officers, employees and agents are monitoring user access by reviewing security logs and audits in furthering the security of its systems and protection of electronic Protected Health Information (ePHI) contained therein.

Scope: All SWMBH staff and authorized users of SWMBH information systems

Responsibilities:

- 1. Chief Information Officer (CIO) and IT Systems Analyst will receive and review user account management reports from Managed Services Provider
- 2. IT Systems Analyst will audit and communicate if any inappropriate activity has occurred
- 3. SWMBH IT staff or Managed Services Provider will resolve issues



Definitions: None

Standards and Guidelines:

Procedure for conducting the review:

- a. Obtain the latest system logs from IT vendor or system.
- b. Review logs for any unauthorized or inappropriate changes to permissions, access to ePHI systems, and any other improper management.
- c. Document review and findings, communicating results to the Chief Information Officer, Security Officer, and Compliance Officer as appropriate.
- d. Direct any resulting actions to IT provider as necessary.

Effectiveness Criteria: None

References: None

Attachments: None



Revision History

| Revision # | Revision Date | Revision Location | Revision Summary | Revisor |
|------------|------------------|--------------------------|---|-----------|
| 1 | 7/22/2020 | Purpose | Added "monitoring user access by" | N. Spivak |
| 2 | 7/22/2020 | Policy | Added "Managed Services | N. Spivak |
| 3 | 7/22/2020 | Scope & Responsibilities | Added sections | N. Spivak |
| 4 | 7/22/2020 | Form | Replaced old form with new format | N. Spivak |
| 4 | 12/4/2020 | | Reviewed for NCQA | N. Spivak |
| 5 | 5/17/2022 | Responsibilities | Changed IT Project Manager to IT Systems Analyst | N. Spivak |
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17.06 IT Security Review

Final Audit Report

2022-07-06

| Created: | 2022-07-06 | | |
|-----------------|--|--|--|
| By: | Jody Vanden Hoek (jody.vandenhoek@swmbh.org) | | |
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