

# Southwest Michigan

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## BEHAVIORAL HEALTH

### Board Meeting Minutes April 8, 2022 9:30 am-11:30 am

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**Members Present:** Tom Schmelzer, Susan Barnes, Erik Krogh, Ruth Perino, Carol Naccarato

**Members Absent:** Edward Meny, Marcia Starkey

**Guests Present:** Bradley Casemore, Executive Officer, SWMBH; Michelle Jacobs, Senior Operations Specialist & Rights Advisor, SWMBH; Tracy Dawson, Chief Financial Officer, SWMBH; Mila Todd, Chief Compliance & Privacy Officer, SWMBH; Jonathan Gardner, Director of Quality Assurance & Performance Improvement, SWMBH; Sarah Ameter, Customer Services Manager, SWMBH; Richard Thiemkey, Barry County CMH; Jeannie Goodrich, Summit Pointe; Tim Smith, Woodlands; Jon Houtz, Board Alternate for Pines Behavioral Health

#### **Welcome Guests**

Tom Schmelzer called the meeting to order at 9:35 am.

#### **Public Comment**

None

#### **Agenda Review and Adoption**

Motion Erik Krogh moved to accept the agenda with additions of July 8<sup>th</sup> SWMBH Board meeting and Opioid Settlement Update

Second Susan Barnes

Motion Carried

#### **Financial Interest Disclosure (FID) Handling**

Mila Todd notified the Board that the following individuals submitted financial interest disclosures with no new disclosures and therefore no formal action necessary from the Board.

- Ruth Perino
- Robert Becker
- Ed Meny
- Randy Hyrns
- Tom Schmelzer
- Jon Houtz
- Marcia Starkey
- Kathy-Sue Vette
- Terry Proctor
- Jeanne Jourdan
- Erik Krogh
- Carol Naccarato
- Cathi Abbs
- Susan Barnes
- Angela Dickerson

## Consent Agenda

Motion Erik Krogh moved to approve the March 11, 2022, Board meeting minutes as presented.  
Second Carol Naccarato  
Motion Carried

## Operations Committee

### Operations Committee Meeting Minutes

Tom Schmelzer noted the February 23, 2022 Operations Committee meeting minutes in the packet. No questions from the Board.

### Operations Committee Quarterly Report

Tom Schmelzer noted the report in the packet. There were no questions from the Board. Tom Schmelzer commented that he and the Board appreciated the work and recommendations from the Operations Committee.

## Ends Metrics

### Annual Customer Satisfaction Survey Results

Jonathan Gardner reported as documented, noting:

- A. The (MHSIP) Adult survey was achieved with a score of (86.87%), which was a (0.5%) improvement over the previous year's result (86.82%).
- B. The (YSS) Youth survey was not achieved with a score of (77.25%), which was a (5.79%) decrease in comparison to the previous years score (83.04%).
- C. Survey distribution processes improved during the 2021 process by the implementation of electronic/automated survey tools, such as 'Survey Monkey' and call to 'IVR phone system'. Additional means of collecting survey responses, such as focus groups were also introduced in 2021. A total of (6) focus groups consisting of 6-8 participants were completed.

Discussion followed.

Motion Ruth Perino moved that the data is relevant and compelling; the Executive Officer is in compliance with parts A and C of the Ends Metrics.  
Second Susan Barnes  
Motion Carried

## Board Actions to be Considered

### Election of Officers

Tom Schmelzer reviewed the current officers and shared that Ed Meny stated he volunteered to remain the Board Chair for 2022.

Motion Susan Barnes moved to nominate Edward Meny as Chair of the SWMBH Board.  
Second Erik Krogh  
Motion Carried

Motion Susan Barnes moved to nominate Tom Schmelzer as Vice-Chair of the SWMBH Board.  
Second Erik Krogh  
Motion Carried

Motion Erik Krogh moved to nominate Susan Barnes as Secretary of the SWMBH Board.  
Second Carol Naccarato  
Motion Carried

### **Agency Counsel**

Brad Casemore reported as documented and reminded Board that Agency Counsel works for the Board and is retained by the Board.

Motion Erik Krogh moved that the SWMBH Board retain Varnum Law with the SWMBH CEO authorized to prepare with Varnum Law for his signature and/or the SWMBH Board Chair's signature any and all documents necessary and prudent to effectuate this engagement.

Second Susan Barnes

### **Roll Call Vote**

Erik Krogh yes  
Tom Schmelzer yes  
Carol Naccarato yes  
Ruth Perino yes  
Susan Barnes yes

Motion Carried

### **Remove National Committee on Quality Assurance (NCQA) as an Ends Metric**

Jonathan Gardner reported as documented. Discussion followed.

Motion Erik Krogh moved to remove NCQA as a Board Ends Metric.

Second Carol Naccarato

Motion Carried

### **July 8, 2022 SWMBH Board Meeting**

Brad Casemore shared that the July 8<sup>th</sup> SWMBH Board meeting is the week of the 4<sup>th</sup> of July and asked the Board to consider attendance and options due to potential vacations and personal plans of the Board.

Motion Erik Krogh moved to cancel the July 8, 2022 SWMBH Board meeting.

Second Ruth Perino

Motion Carried

## **Board Policy Review**

### **BG-006 Annual Board Planning**

Motion Susan Barnes moved that the Board is in compliance with BG-006 Annual Board Planning and the policy does not need revision.

Second Carol Naccarato

Motion Carried

### **BG-010 Board Committee Principles**

Motion Ruth Perino moved that the Board is in compliance with BG-010 Board Committee Principles and the policy does not need revision.

Second Carol Naccarato

Motion Carried

### **Executive Limitations Review**

None

### **Board Education**

#### **Fiscal Year 2022 Year to Date Financial Statements**

Tracy Dawson reported as documented noting that revenue changes will occur when the Medicaid eligibility changes take effect. Discussion followed.

#### **Fiscal Year 2021 Performance Bonus Incentive Program Results**

Jonathan Gardner reported as documented. Discussion followed.

#### **Biden 2022-2023 Mental Health Agenda**

Brad Casemore reported as documented.

### **Communication and Counsel to the Board**

#### **System Transformation Legislation**

Brad Casemore reported that the 597 & 598 Senate Bills have gone through a third reading in the Senate, but not yet gone to the floor for voting. House Bills 4925 and 4927 still remain in the House Health Policy Committee. Brad noted that he will keep the Board up to date.

#### **Michigan Consortium for Healthcare Excellence (MCHE) Update**

Brad Casemore reported as documented.

#### **MI Health Link & National Committee on Quality Accreditation**

Brad Casemore reviewed the history of the MI Health demonstration and many issues during the eight-year demonstration period. Overall, MI Health Link is costly, carries additional administrative burdens and audits, serves less than 1% of population served and accounts for less than 1% of SWMBH revenue. SWMBH will not continue in demonstration project after 12/31/22.

#### **Building Better Lives Project Update**

Sarah Ameter reported as documented. Discussion followed.

#### **Opioid Settlement Update**

Brad Casemore reviewed the history regarding the Opioid Settlement and the administration of the settlement funds. Brad Casemore noted four citations/statutes that state PIHPs/CMH Entities have duties related to these settlement activities. Discussion followed.

#### **May 13, 2022 Draft Board Agenda**

Brad Casemore noted the document in the packet for the Board's review.

**May 13, 2022 Draft Board Retreat Agenda**

Brad Casemore noted the document in the packet for the Board's review.

**Board Member Attendance Roster**

Brad Casemore noted the document in the packet for the Board's review.

**Public Comment**

None

**Adjournment**

Motion Erik Krogh moved to adjourn at 11:30 am

Second Susan Barnes

Motion Carried