

Southwest Michigan

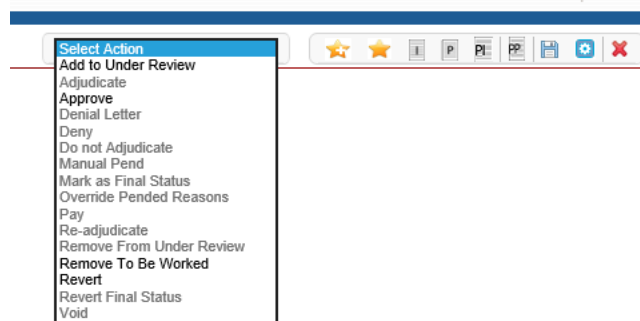
BEHAVIORAL HEALTH

Primer- 5/21/19 Upgrades

Please note the following upgrades to the SWMBH Care Management Application, available beginning 5/22/2019;

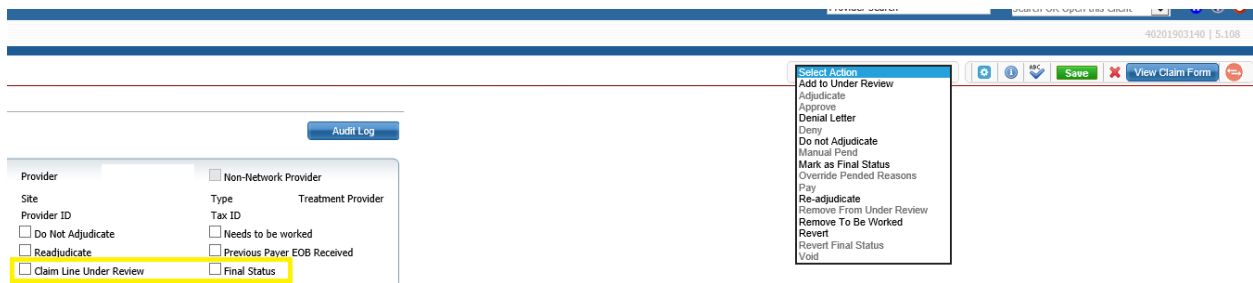
Claims Management

SWMBH has added a variety of new options for claims management as well as a new tool to streamline your claims processing screens. Note that each of the icons formerly available on your Claim Lines listpage's Toolbar have been replaced by a dropdown which includes several additional options available to each user based on their role;



Similar to previous functionality, the availability of each option is dependent on the filter settings of the listpage (*i.e.*- the Revert option is only available when Claim Status is set to Denied).

Similar options have been added to the the Claim Line Detail Screen;



Please pay special attention to two new claim statuses, available to users based on their role;

- Claim Line Under Review
 - Acts as a 'Flag' for Claim Line Review on behalf of Payers.
- Final Status
 - Marks a claim as Final, preventing unauthorized users from reverting a claim after a period of time has passed (*i.e. -Paid or Denied claims will no longer be able to be reverted after X days, based on payer*)

Contract Rates

With this latest upgrade Contract Managers are now about to further define the requisites necessary in order to apply a specific contract rate. Coverage Plan(s), License Type(s) and Place(s) of Service are now available conditions. Please contact providersupport@swmbh.org if you are interested in learning more!

Contracted Rates Detail

Create/Modify Rate

Modify Start/End Date

Billing Code: Rate: Start Date: End Date:

Mod 1: Mod 2: Mod 3: Mod 4:

Site(s): Client:

Code requires an associated provider to deliver services

All associated providers may deliver service

Only specified associated providers may deliver service

	Rate ID	Code + Modifier(s)	Name	Rate/Unit	Contract Rate(s)	Sites	Client	Modified Start Date	Modified End Date	Associated Providers	Licensure Group	Place of Service
X	53094	90832	Indiv Therapy...	1.00 Items	\$1.00			09/01/2017	09/10/2017	Y		

Question or Concerns?

Please contact providersupport@swmbh.org for assistance.