

#### **Southwest Michigan Behavioral Health Board Meeting**

Please join the meeting from your computer, tablet or smartphone:

https://global.gotomeeting.com/join/515345453

You can also dial in using your phone:

1-571-317-3116 - Access Code: 515-345-453

June 11, 2021

9:30 am to 11:00 am

(d) means document provided **Draft: 6/2/21** 

- 1. Welcome Guests/Public Comment
- 2. Agenda Review and Adoption (d) pg.1
- 3. Financial Interest Disclosure Handling (M. Todd)
  - List name(s) and Agency or None Scheduled
- 4. Consent Agenda
  - May 14, 2021 SWMBH Board Meeting Minutes (d) pg.3
- 5. Operations Committee
  - Operations Committee Minutes April 28, 2021 (d) pg.9
- 6. Ends Metrics Updates (\*Requires motion)

Is the Data Relevant and Compelling? Is the Executive Officer in Compliance? Does the Ends need Revision?

\* Fiscal Year 2021 Behavioral Health Treatment Episode Data Set (BH TEDS) (N. Spivak) pg.13

#### 7. Board Actions to be Considered

- None
- 8. Board Policy Review

Is the Board in Compliance? Does the Policy Need Revision?

- BG-012 Open Meetings and Freedom of Information Act (d) pg.14
- 9. Executive Limitations Review

Is the Executive Officer in Compliance with this Policy? Does the Policy Need Revision?

- a. Re-assignment of BEL-002 Financial Conditions
- b. Re-assignment of BEL-004 Treatment of Staff

#### 10. Board Education

- a. Fiscal Year 2021 Year to Date Financial Statements (T. Dawson) (d) pg.15
- b. Management Business Information and Intelligence Updates (N. Spivak) (d) pg.23
- c. Fiscal Year 2022 Budget Assumptions (T. Dawson)
- d. Mid-Year Program Integrity and Compliance Report (M. Todd) (d) pg.37
- e. MI Health Link Update (M. Kean) (d) pg.40
- f. Whiteford Behavioral Health Presentation (B. Casemore) (d) pg.49

#### 11. Communication and Counsel to the Board

- a. Provider Network Stability Report (M. Todd) (to be displayed)
- b. May 14, 2021 Board Planning Session notes (d) pg.57
- c. July 9, 2021 Board Agenda (d) pg.58
- d. Board Member Attendance Roster (d) pg.60
- e. July Board Policy Direct Inspection –BEL-007 Compensation and Benefits (R. Perino); BEL-002 Financial Conditions; BEL-004 Treatment of Staff; BEL-006 Investments (C. Naccarato)

#### 12. Public Comment

#### 13. Adjournment

SWMBH adheres to all applicable laws, rules, and regulations in the operation of its public meetings, including the Michigan Open Meetings Act, MCL 15.261 – 15.275.

SWMBH does not limit or restrict the rights of the press or other news media.

Discussions and deliberations at an open meeting must be able to be heard by the general public participating in the meeting. Board members must avoid using email, texting, instant messaging, and other forms of electronic communication to make a decision or deliberate toward a decision and must avoid "round-the-horn" decision-making in a manner not accessible to the public at an open meeting.

Next Board Meeting July 9, 2021 9:30 am - 11:00 am



# Draft Board Meeting Minutes May 14, 2021 9:30 am-11:00 am GoTo Webinar and Conference Call Draft: 5/17/21

\_\_\_\_\_\_

#### **Members Present via phone:**

Ruth Perino, Tom Schmelzer, Mary Middleton, Patricia Guenther, Carol Naccarato, Susan Barnes

Guests Present via phone: Bradley Casemore, Executive Officer, SWMBH; Tracy Dawson, Chief Financial Officer, SWMBH; Mila Todd, Chief Compliance and Privacy Officer, SWMBH; Jonathan Gardner, Director of Quality Assurance Performance and Improvement, SWMBH; Deb Hess, Van Buren CMH; Richard Thiemkey, Barry County CMH; Mary Ann Bush, Project Coordinator/Senior Operations Specialist, SWMBH; Brad Sysol, Summit Pointe; Terry Proctor, Woodlands Board Alternate; Sue Germann, Pines BH; Kris Kirsch, St. Joseph CMH; Ric Compton, Riverwood; Michelle Jacobs, Senior Operations Specialist and Rights Advisor, SWMBH; Derek Miller, Roslund Prestage & Company, P.C.

#### **Welcome Guests**

Tom Schmelzer called the meeting to order at 9:35 am.

#### **Public Comment**

None

#### **Agenda Review and Adoption**

Motion Mary Middleton moved to accept the agenda as presented.

Second Susan Barnes

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

**Motion Carried** 

#### **Financial Interest Disclosure Handling**

Mila Todd stated that there were no disclosures.

#### **Consent Agenda**

Motion Ruth Perino moved to approve the April 9, 2021 Board meeting minutes as presented.

Second Carol Naccarato

Roll call vote Mary Middleton yes

Patricia Guenther yes Ruth Perino yes Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

**Motion Carried** 

#### **Operations Committee**

#### Operations Committee Minutes March 24, 2021

Tom Schmelzer noted the minutes as documented. Debra Hess responded to questions from Board members regarding minutes.

Motion Susan Barnes moved to approve the March 24, 2021 minutes as presented.

Second Ruth Perino

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

**Motion Carried** 

#### **Operations Committee Self Evaluation**

Debra Hess reported as documented. Discussion followed.

Motion Patricia Guenther moved to accept the Operations Committee Self Evaluation Report

as presented.

Second Ruth Perino

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

**Motion Carried** 

#### **Ends Metrics**

#### National Council on Quality Assurance (NCQA) Managed Behavioral Health Organization Accreditation

Jonathan Gardner reported as documented, noting that SWMBH was awarded a one-year successful 'Managed Behavioral Healthcare Organization' reaccreditation by NCQA on April 16, 2021. The accreditation process this year included a three-year look back period .vs a one-year look back period previously. SWMBH was the first PIHP to earn NCQA accreditation and is now only one of two PIHPs with that accreditation. Brad Casemore added that SWMBH sought this accreditation because of the MI Health Link business line with Aetna and Meridian which contractually requires a NCQA accreditation. Mary Middleton congratulated SWMBH on achieving this difficult accreditation. Tom Schmelzer seconded the congratulations.

Motion Carol Naccarato moved that the data is relevant and compelling, the Executive Officer

is in compliance and the metrics do not need revision.

Second Mary Middleton

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

Caronivaccarato

**Motion Carried** 

#### **Board Actions to be Considered**

#### **Election of Officers**

#### **SWMBH Board Chair**

Tom Schmelzer stated that he spoke with Board Chair Edward Meny on the election process for today. Edward Meny stated to go ahead with elections and that he is willing to serve another year as the SWMBH Board Chair. Tom Schmelzer opened the floor for nominations. Susan Barnes nominated Edward Meny. Tom Schmelzer closed the nominations.

Motion Susan Barnes moved to elect Edward Meny as the SWMBH Board Chair for a one-year

term.

Second Ruth Perino

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

**Motion Carried** 

#### **SWMBH Board Vice-Chair**

Tom Schmelzer stated that he is currently the Vice-Chair and is willing to serve another term. Tom Schmelzer opened the floor for nominations. Mary Middleton nominated Tom Schmelzer as the SWMBH Board Vice-Chair and closed the nominations.

Motion Mary Middleton moved to elect Tom Schmelzer as the SWMBH Board Vice-Chair for a

one-year term.

Second Ruth Perino

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

**Motion Carried** 

#### **SWMBH Board Secretary**

Tom Schmelzer noted that Susan Barnes is currently the SWMBH Board Secretary and that she is willing to serve another term. Tom Schmelzer opened the floor for nominations. Ruth Perino nominated Susan Barnes. Tom Schmelzer closed the nominations.

Motion Ruth Perino moved to elect Susan Barnes as the SWMBH Board Secretary for a one-year

term.

Second Patricia Guenther

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

**Motion Carried** 

#### External Auditor Report – Fiscal Year 2020

Derek Miller of Roslund, Prestage & Company, P.C. reported as documented.

Motion Mary Middleton moved that the Fiscal Year 2020 external auditor report be accepted as

presented.

Second Ruth Perino

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes

Carol Naccarato yes

**Motion Carried** 

#### **June Direct Inspection Assignments**

Brad Casemore asked the Board to move the June direct inspection reports to July so that Board member may have ample time to review the policies and that he will not be in attendance at the June Board meeting. Those policies are: BEL-007 Compensation and Benefits, BEL-002 Financial Conditions, BEL-006 Investments.

Motion Patricia Guenther moved that BEL-007 Compensation and Benefits, BEL-002 Financial

Conditions and BEL-006 Investments be moved to July's Board meeting.

Second Susan Barnes

Roll call vote Mary Middleton yes

Patricia Guenther yes Ruth Perino yes Susan Barnes yes Tom Schmelzer yes

Carol Naccarato yes

**Motion Carried** 

#### **Board Policy Review**

#### **BG-011 Governing Style**

Tom Schmelzer reported as documented.

Motion Ruth Perino moved that the Board is in compliance and policy BG-011 Governing Style

does not need revision.

Second Carol Naccarato

Roll call vote Mary Middleton yes

Patricia Guenther yes
Ruth Perino yes
Susan Barnes yes
Tom Schmelzer yes
Carol Naccarato yes

**Motion Carried** 

#### **Executive Limitations Review**

#### **BEL-004 Treatment of Staff**

Tom Schmelzer noted Patrick Garrett's resignation from the SWMBH Board and asked that another Board member review policy BEL-004 Treatment of Staff that was previously assigned to Patrick for review. Mary Middleton stated that she is willing to review policy BEL-004 Treatment of Staff.

#### **Board Education**

#### Fiscal Year 2021 Year to Date Financial Statements

Tracy Dawson reported as documented.

#### Fiscal Year 2021 Mid-Year Contract Vendor Summary

Tracy Dawson reported as documented, noting increases and decreases in expenditures. Discussion followed.

#### **Emerging Integrated Care Initiatives**

Brad Casemore noted, in the interest of time, that this topic will be discussed at today's Board planning session.

#### **Communication and Counsel to the Board**

#### **Provider Network Stability Report**

Brad Casemore noted, in the interest of time, the report was included in the packet for the Board's review.

#### **Environmental Scan**

Brad Casemore introduced Alan Bolter, Associate Director for Community Mental Health Association of Michigan. Alan Bolter reported as documented focusing most of the presentation on integrated care proposals at the State Senate and House level. Alan Bolter noted that MDHHS Director, Elizabeth Hertel stated that DHHS is focused on improving the current behavioral health system and in opposition of redesigning the whole system. Alan Bolter also added that some counties have adopted resolutions in opposition to the legislative proposals. Discussion followed.

#### **Public Comment**

None

#### Adjournment

Motion Mary Middleton moved to adjourn at 11:00am

Second Susan Barnes

Unanimous Voice Vote

**Motion Carried** 





#### Operations Committee Meeting Minutes Meeting: April 28, 2021 10:00am-1:00pm

**Members Present via phone** – Brad Casemore, Jeannie Goodrich, Jeff Patton, Richard Thiemkey, Sue Germann, Kris Kirsch, Tim Smith, Ric Compton, Debbie Hess

Guests present via phone — Tracy Dawson, Chief Financial Officer, SWMBH; Anne Wickham, Chief Administrative Officer, SWMBH; Mila Todd, Chief Compliance Officer, SWMBH; Natalie Spivak, Chief Information Officer, SWMBH; Jonathan Gardner, Director of Quality Assurance and Performance Improvement, SWMBH; Joel Smith, Substance Use Treatment and Prevention Director, SWMBH; Moira Kean, Director of Clinical Quality, SWMBH; Michelle Jacobs, Senior Operations Specialist and Rights Advisor, SWMBH; Brad Sysol, Summit Pointe; Pat Davis, Integrated Services of Kalamazoo; Jane Konyndyk, Integrated Services of Kalamazoo; Roger Pierce, Riverwood Center

Call to Order – Brad Casemore began the meeting at 10:10 am.

**Review and approve agenda** – Agenda approved.

**Review and approve minutes from 3/24/21 Operations Committee Meeting –** Minutes were approved by the Committee.

**CMH Updates** – CMHSP CEOS's shared current updates and sought input from colleagues focused on response plans to the pandemic, challenges, and regulations. Also highlighted new grants and projects unrelated to the pandemic as well as ongoing struggles with contract agency direct care worker staffing.

**Fiscal Year 2021 Year to Date Financials –** Tracy Dawson reported as documented.

**Fiscal Year 2021 Performance Bonus Incentive Program Amendment** – Brad Casemore discussed amendment, noting agreement to striking V.2.b., and adding the 50%/30% clarification previously offered by SWMBH. SWMBH/Mila/Brad will prepare an Amendment which will include a clause that it supersedes all prior versions, signed or unsigned.

**Fiscal Year 2021 Direct Care Wage (DCW)** – Tracy Dawson noted that documents were emailed to group related to recent communications from the State on DCW.

**H0043 to H2015** – The group discussed Community Mental Health Association of Michigan's request for representation on a group to discuss H0043 to H2015 transition with the State. CMH CEOs asked to check with staff to see if they would like to join the group. The group asked Moira to see if a member of I/DD Committee would join and Pam Wentzel will join the group.

**MHL 2022 and beyond** – Brad Casemore stated that a request for information for a MHL assessment contractor is being released by SWMBH next week and there will be further discussion at the May and future Operations Committee meetings.

Regional and Local Health Information Exchange (HIE) — Natalie Spivak reported as documented. Brad Casemore reminded group that SWMBH does not have a contract with PCE and would therefore not direct PCE or commission work from PCE on workflow needs regarding CMH systems. The group agreed that data flow effectiveness and efficiency are critical and a shared responsibility.

**Unenrolled Complex Care Management Proposal** – Brad Casemore stated that the design team reviewed the CMHAM ad hoc system transformation committee document and meets with that group again on April 30. Jeff serves on that committee and discussed key points from the document. Brad concurs with the concepts in that document, except for the ruling out of unenrolled/ffs complex care management from any BHH, OHH or CCBHC county up front prematurely handicaps CMHs/counties who may find the CCM approach complementary to their other integration and health home efforts; all approaches should be left to local control decisions. Brad is doing a final redline version for himself and for the design team. Once readied, Brad will share it with OC. The final version is subject to Design Team and RE/PIHP finalization.

**Self-Directed Arrangements** – Brad Casemore and the group discussed a recent email to Brad regarding self-directed arrangements/agreements and a claim that BHDDA Kendra Binkley is investigating that our region has prohibited self-determination, self-directed arrangements, and self-directed agreements. SWMBH has not done so, and CMH CEOs either conformed that they have not done so, or did not weigh in. Brad will follow up in writing with Kendra this week, and will cc OC.

**Regional Committees – live or remote or both? –** Brad Casemore reviewed SWMBH proposed office opening, process, and procedures. Group to continue discussion at May's Operations Committee meeting.

**Community Mental Health MI Health Link and Outpatient Staff** – Mila Todd stated that SWMBH is reviewing MI Health Link (MHL) and ambulatory SUD network adequacies and asked CMH CEOs to identify any capacity issues in serving MHL and/or SUD clients and communicate those to her, per the PIHP-CMH Agreement.

**Certified Community Behavioral Health Clinics (CCBHC)** – SWMBH and our CCBHC CMHs met with TBD Solutions to determine expansion, demonstration, plans, processes, and procedures. TBDS will be supporting the SWMBH PIHP and related CMH Medicaid CCBHC implementations. The State has not said whether the CCBHCs will be through the PHIP or direct to the CMHSPs. Meetings are ongoing and any CMHSP can join and participate in the meetings. This will be a monthly OC Agenda item for the foreseeable future.

**Carve In Fiscal Year 2021** – Brad Casemore and the group reviewed and discussed the proposed revisions to the MI Social Welfare Act and the "Gearing Up for Integrated Care" document.

**Draft Codes for Fiscal Year 2022** – Anne Wickham reported as documented noting that there are two outstanding items, H2014 and the QJ modifier.

**Costing Policy Change** – Tracy Dawson reported as documented noting that there is a standardized cost allocation meeting with the State on May 5<sup>th</sup>.

**Operations Committee Self-Evaluation** – Jonathan Gardner reported as documented. Discussion followed and the group agreed on a format for Board presentation at the May 14<sup>th</sup> Board meeting. That document will be provided to OC for review prior to being released. OC will discuss results ay May OC 9:00 am session.

Residential Tiered Rates – Pat Davis is on a workgroup reviewing these proposed rates.

Mental Health Block Grant Update/Status – Moira Kean reported as documented.

**Child & Youth Services Work Group – Moira Kean reported as documented.** 

Fiscal Year 2021 PIHP-DHHS Contract Status – Mila Todd stated that negotiations and work is ongoing.

**Provider Network Stability Report –** Mila Todd stated that the report is being compiled for submission to the State.

**CMH Audit Reviews** – Mila Todd stated that Fiscal Year 2021 CMH Site reviews have started and will be corrective action plan focused. Packets will go out with enough time for staff to gather files and information. The approach is that SWMBH staff will not go through the entire sample size if identified elements are met. The CAP process has also been modified. SWMBH is trying to reward the providers that are doing well and reduce time CMH needed in the review process.

**Revised Operations Committee Agreement** – Mila Todd reminded group that she is soon initiating the Operating Agreement filing with the Office of the Great Seal and the County Clerks office in each county.

**Behavioral Health (BH) Treatment Episode Data Set (TEDS)** – Natalie Spivak noted the information in packet for the group's review.

**Assessment Tools Status** – Natalie Spivak noted the information in packet for the group's review.

**NCQA MBHO** – Jonathan Gardner stated that SWMBH received a one-year MBHO re-accreditation and reviewed percentages achieved and areas for improvement.

**MCG Update** – Anne Wickham stated that MCG was implemented and one identified issue with effective dates is being resolved.

**Opioid Health Homes (OHH)** – Joel Smith reported 275 enrollees and a scope of work with Health Management Association has been reached to partner with SWMBH in review process, procedures, and standards in providing OHH services focused first on the OHH clinical model supporting OHH provider partners.

American Society of Addiction Medicine (ASAM) Continuum of Care Installation – Joel Smith noted that the ASAM tool is the statewide standard assessment tool and must be implemented by 10/1/21. An internal group met to map out the workflow process and the best way to reach implementation by 10/1/21. Two phases are being developed. Phase 1 will be to launch ASAM out of SWMBH's SmartCare

system and Phase 2 is launching ASAM from each provider's local electronic medical records system. The group discussed and acknowledged that this and other state-forced changes are complicating business processes and data flows.

**COVID-19 Supplemental** – Joel Smith stated that SWMBH was awarded 1.3 million block grant dollars through the COVID-19 relief package. SWMBH is working with the State on the spending areas that are allowed in this award.

May 14, 2021 SWMBH Board Agenda – Brad Casemore noted the draft agenda in the packet for the committee's review.

May 14, 2021 SWMBH Board Planning Agenda – Brad Casemore noted the draft agenda in the packet for the committee's review.

May 26, 2021 Operations Committee Meeting Agenda – Brad Casemore noted the draft agenda in the packet for the committee's review.

**Adjourned** – Meeting adjourned at 1:00pm

### 6. Fiscal Year 2021 Behavioral Health Treatment Episode Data Set

	PERFORMANCE METRIC DESCRIPTION	STATUS
1.	Data Set (BH TEDS) compliance benchmarks established by MDHHS for	MDHHS's current benchmark is a 95% compliance rate.
A. B. <b>Measu</b>	Metric Measurement Period: (1/1/2021 - 12/31/21) Metric Board Report Date: January 14, 2022 Interim Board report with (NS) in June 2021  97% of applicable MH served clients (with an accepted encounter) will have a matching and accepted BH TEDS record, as confirmed by the MDHHS quarterly status report. ½ point  97% of applicable SUD served clients (with an accepted encounter) will have a matching and accepted BH TEDS record, as confirmed by the MDHHS quarterly status report. ½ point  **rement:* Results are verified, certified by the MDHHS quarterly BH TEDS Regional compliance reports.  **Number of reportable MH/SUD encounters** Number of MH/SUD encounters with a matching BH TEDS record	2020 Status: MH: 94.63% SUD: 97.03%  Regional Impact: BH TEDS compliance rates and other metrics are factored into the annual rate-setting calculations by Milliman/MDHHS.  Executive Owners: Natalie Spivak
Possibl	le Points: ½ point each awarded upon official Board approval.	

#### MDHHS 5/5/2021 Status:

MH: 95.68% SUD: 98.33%

#### SWMBH 6/1/2021 Status using MDHHS Logic:

MH: 97.4% SUD: 97.6%

### Southwest Michigan BEHAVIORAL HEALTH

Section:		<b>Policy Number:</b>		Pages: 1
Board Policy – Governance		BG-012		
Subject:		Required By:		Accountability:
Open Meetings Act and Free	dom of	Policy Governance	e	SWMBH Board
Information Act				
Application:				Required Reviewer:
SWMBH Governance	Board	$\boxtimes$ SWME	BH EO	SWMBH Board
Effective Date:	Last Review I	Date:	Past Review Da	ates:
6.12.15	12/11/20		6/9/17; 6/10/16;	6/8/18; 6/14/19;
		6/12/20		

#### I. **PURPOSE:**

To provide the SWMBH Board the specific requirements for operating in compliance with Michigan's Open Meetings Act, 1976 PA 267, PA 228 of 2020, and the Freedom of Information Act, 1976 PA 422.

#### II. **POLICY:**

The Regional Entity and members of the Regional Entity SWMBH Board, officers, and staff shall fully comply with all applicable laws, regulations and rules, including without limitation 1976 PA 267 (the "Open Meetings Act"), PA 228 of 2020 and 1976 PA 422 (the "Freedom of Information Act"). SWMBH shall develop related compliance policies and procedures. If noncompliance is found, immediate corrective action shall be taken by the appropriate persons to ensure compliance.

#### III. STANDARDS:

SWMBH shall operate in compliance with the procedures prescribed in Michigan's Open Meetings Act, 1976 PA 247, PA 228 of 2020 and the procedures prescribed in Michigan's Freedom of Information Act, 1976 PA 442.

Michigan's Open Meetings Act, 1976 PA 267.

- o http://www.michigan.gov/ag/OMA handbook 287134 7.pdf
- Michigan's Freedom of Information Act, 1976 PA 442
  - o http://www.michigan.gov/documents/ag/FOIA pamphlet 380084 7.pdf
- PA 228 of 2020
  - o http://blogs.mml.org/wp/coronavirus/files/2020/11/2020-PA-0228.pdf

Description		E F G	Н	J	K	L	М	N	0	Р	Q	R S
Port   Professed Name of Agronging   Port   Port	1	Southwest Michigan Behavioral H	ealth	Mos in Period								
NOME STATEMENT	2	_		7								
NOOME STATEMENT   107144   Mudicial Catitotic   M				,								
Month   March   Marc	Ť											
Month   March   Marc					Healthy Michigan			MH Block Grant	SA Block Grant	SA PA2 Funds		Indirect Pooled
September   1984   1986   1976   19	4	INCOME STATEMENT	TOTAL	Medicaid Contract		Autism Contract	MI Health Link				SWMBH Central	
Pack	5											
The control of the												
The content of the section of the	7	<u>REVENUE</u>										
10					26,141,453	13,332,404	2,134,504	-	3,223,429	1,135,768	553,281	-
13   Interest Income - Working Capital   5.048     5			,	409,826	-	-	-	-		-	-	-
20   Interest Hoomes   15F Point Review   633				-	-	-	-	137,047	3,848	-	-	-
Total Resilhers Cost   1,008,945   1,008				-	-	-	-	-	-	-		-
2				-	-	-	-	-	-	-		-
Total Revenue			1,000,945		_	-		-		-	1,000,943	-
SEMPRISE   The part   The part		Culor Essai moome										
SEMPRISE   The part   The part	24	TOTAL REVENUE	185 752 299	138 077 940	26 141 453	13 332 404	2 134 504	137 047	3 227 276	1 135 768	1 565 907	
Tellithear Cost   1,248,365   2,297,899   4,321,370   - 2,141,434   37,458   2,811,689   736,168   102,548   - 2,247,790   - 3		TOTAL NEVEROL	100,102,233	100,077,040	20,141,400	10,002,404	2,104,004	107,047	<u> </u>	1,100,700	1,000,007	
Technology   Provided Close   Control Contro		EXPENSE										
28 Provider Claims Cost												
Second Content			12,448,365	2,297,899	4,321,370	-	2,141,434	37,458	2,811,689	736,168	102,348	-
1	29	CMHP Subcontracts, net of 1st & 3rd party				9,329,271	874,543	-	254,401	-	· -	-
Table   Tabl	30	Insurance Provider Assessment Withhold (IPA)			-	-	-	-	-	-	-	-
3    Total Healthcare Cost   151,343,750   118,323,413   17,780,065   9,329,271   1,988,337   37,458   3,066,090   756,168   102,348   -3,006,000   35.1%   64.5%			1,101,408		-	-	-	-	-	-	-	-
Total Healthcare Cost   151,343,750   118,323,441   17,780,665   9,329,271   1,968,937   37,458   3,066,900   78,168   102,348   102,348   37,748   37,748   37,748   38,748   38,748   37,748   37,748   37,748   37,748   37,748   37,748   38,748		MHL Cost in Excess of Medicare FFS Cost	-	1,047,039	-	-	(1,047,039)		-	-	-	
State   Marchane   State   Micro   M												
37 Administrative cost   38   Purchased Professional Services   220,191											102,348	-
SR   Purchased Professional Services   220,191			62.0%	05.7%	66.0%	70.0%	92.2%		95.1%	64.6%		
39   Administrative and Other Cost			220.191	_	_	_	_	-	_	_	220.191	_
Topic color			,	-	-	-	_	99,590	58,247	-	,	1,803
Total Administrative Cost			-	-	-	-	-	-	-	-	-	-
133   Allocated Indirect Pooled Cost   0   1,0323,011   8,511,846   1,028,212   716,754   66,198   -   -   -   1,803   (1,803)     45   Apportioned Central Mgd Care Admin   0   3,764,000   585,809   307,376   99,369   4,515   102,939   - (4,864,009)   -     45   Apportioned Central Mgd Care Admin   0   3,764,000   585,809   307,376   99,369   4,515   102,939   - (4,864,009)   -     46   Apportioned Central Mgd Care Admin   0   3,764,000   585,809   307,376   99,369   4,515   102,939   - (4,864,009)   -     47   Total Administrative Cost   15,266,155   12,275,846   1,614,021   1,024,131   165,567   104,105   161,186   -   (78,701)   (0)     48   Admin Cost Ratio (MCA % of Total Cest)   9,2%   9,3%   9,3%   9,3%   7,3%   9,3%   9,3%   10,105   161,186   -   (78,701)   (0)     49   Contract Contribution   1,006,945   -   -   -   -   -   -   -   1,006,945   -     51   PBIP Transferred to CMHPs   -   -   -   -   -   -   -   -   1,006,945   -     52   TOTAL COST affer apportionment   167,616,850   130,599,259   19,394,087   10,353,402   2,134,504   141,562   3,227,276   736,168   1,030,592   (0)     53   NET SURPLUS before settlement   18,135,449   7,478,681   6,747,367   2,979,002   -   (4,515)   -   399,600   535,315   0     56   Net surplus (Deficit) % of Revenue   9,3%   5,4%   22,3%   0,0%   3,3%   0,0%   35,2%   34,2%			13,948	-	-	-	-	-	-	-	13,948	-
Hat   Delegated Managed Care Admin   10,323,011   8,511,846   1,028,212   716,754   66,198   37,376   99,369   4,515   102,939   (4,864,009)   - 1,000   -			-	-	-	-	-	-	-	-	-	-
45   Apportioned Central Mgd Care Admin   0   3,764,000   585,090   307,376   99,369   4,515   102,939   - (4,864,009)   -								-	-	-	1,803	(1,803)
Total Administrative Cost								4 545	400.000	-	- (4.004.000)	-
Total Administrative Cost   15,266,155   12,275,846   1,614,021   1,024,131   165,567   104,105   161,186   - (78,701)   (0)		Apportioned Central Mgd Care Admin	U	3,764,000	585,809	307,376	99,369	4,515	102,939	-	(4,864,009)	-
Admin Cost Ratio (MAC % of Total Cost)   9.2%   9.4%   8.3%   9.9%   7.8%   5.0%   0.0%   2.9%		Total Administrative Cost	15 266 155	12 275 846	1 614 021	1 024 131	165 567	104 105	161 186		(78 701)	(0)
49												(0)
ST   PBIP Transferred to CMHPs   F32   F32   F33   TOTAL COST after apportionment   167,616,850   130,599,259   19,394,087   10,353,402   2,134,504   141,562   3,227,276   736,168   1,030,592   (0)   736,168   (0)   736,168   (0		,										
TOTAL COST after apportionment   167,616,850   130,599,259   19,394,087   10,353,402   2,134,504   141,562   3,227,276   736,168   1,030,592   (0)			1,006,945	-	-	-	-	-	-	-	1,006,945	-
TOTAL COST after apportionment   167,616,850   130,599,259   19,394,087   10,353,402   2,134,504   141,562   3,227,766   736,168   1,030,592   (0)		PBIP Transferred to CMHPs	-								-	
Set   Surplus   Surplus												
Section   Sect		TOTAL COST after apportionment	167,616,850	130,599,259	19,394,087	10,353,402	2,134,504	141,562	3,227,276	736,168	1,030,592	(0)
Set   Prior Year Savings   Set   Start   Sta												
Frior Year Savings							-					0
Change in PA2 Fund Balance			9.8%	5.4%	25.8%	22.3%	0.0%	-3.3%	0.0%	35.2%	34.2%	
SF Risk Reserve Abatement (Funding)   (633)   -   -   -   -   (633)     ISF Risk Reserve Deficit (Funding)   -   -   -   -   -   -     ISF Risk Reserve Deficit (Funding)   -   -   -   -     ISF Risk Reserve Deficit (Funding)   -   -   -   -     ISF Risk Reserve Deficit (Funding)   -   -     ISF Risk Reserve Deficit (Funding)   -   -     ISF Risk Reserve Deficit (Funding)   -     ISF Risk Reserve Deficit (4,506,671)   -     ISF Risk Reserve Deficit (4,506,671)			(200,000)	-	-	-	-		-	(200,000)	-	
SF Risk Reserve Deficit (Funding)   -				-	-	-	-		-	(399,600)	(622)	
Settlement Receivable / (Payable)			(033)	-	-	- -	- -		-	- -		
NET SURPLUS (DEFICIT)   17,735,216   14,964,353   2,240,696   -   -   (4,515)   -   -   534,682   0			-	7.485.672	(4,506.671)	(2,979.002)	-	-	-	_	-	
64 HMP & Autism is settled with Medicaid         65 SUMMARY OF NET SURPLUS (DEFICIT)         67 Prior Year Unspent Savings       16,211,887       13,971,191       2,240,696       -       -       -       -       -         69 Current Year Public Act 2 Fund Balance       -			17 735 246					(A E4E)			E34 E03	
65   SUMMARY OF NET SURPLUS (DEFICIT)   Prior Year Unspent Savings   16,211,887   13,971,191   2,240,696   -   -   -   -   -   -   -   -   -			11,135,216	14,304,353	2,240,096			(4,515)			334,002	
SUMMARY OF NET SURPLUS (DEFICIT)   Frior Year Unspent Savings   16,211,887   13,971,191   2,240,696   -   -   -   -   -   -   -   -   -		A Addisin is settled with intedicald										
67         Prior Year Unspent Savings         -<		SUMMARY OF NET SURPLUS (DEFICIT)										
69 Current Year Public Act 2 Fund Balance     -     -     -     -     -     -     -     -     -     -     -     534,682     0       72 NET SURPLUS (DEFICIT)     17,735,216     14,964,353     2,240,696     -     -     (4,515)     -     -     534,682     0	67	Prior Year Unspent Savings	-	=	-	-	-		-	-	-	
70     Local and Other Funds Surplus/(Deficit)     1,523,328     993,162     -     -     -     (4,515)     -     -     534,682     0       72     NET SURPLUS (DEFICIT)     17,735,216     14,964,353     2,240,696     -     -     (4,515)     -     -     534,682     0			16,211,887	13,971,191	2,240,696	-	-		-	-	-	
72 NET SURPLUS (DEFICIT) 17,735,216 14,964,353 2,240,696 (4,515) 534,682 0			_	_	-	-	-	=	-	-	_	_
		. , ,	1,523,328	993,162				(4,515)			534,682	0
73		NET SURPLUS (DEFICIT)	17,735,216	14,964,353	2,240,696			(4,515)			534,682	0
	73											-

Ш	F G	Н	1	J	K	L	М	N	0	Р	Q	R
1	Southwest Michigan Behavioral	Health	Mos in Period									
	For the Fiscal YTD Period Ended 4/30/2021		7									
3	(For Internal Management Purposes Only)		ok									
									Woodlands	Integrated Services		
4	INCOME STATEMENT	Total SWMBH	SWMBH Central	CMH Participants	Barry CMHA	Berrien CMHA	Pines Behavioral	Summit Pointe	Behavioral	of Kalamazoo	St Joseph CMHA	Van Buren MHA
5												
6	Medicaid Specialty Services		HCC%	79.9%	77.4%	78.0%	78.6%	82.1%	73.2%	81.5%	80.8%	80.0%
	Subcontract Revenue	137,668,113	8,461,980	129,206,133	5,608,936	25,542,944	7,166,768	23,347,307	6,976,817	39,693,274	8,525,919	12,344,168
	Incentive Payment Revenue	409,826	40,241	369,585	14,826	34,417	68,834	93,720	-	132,373	19,591	5,824
	Contract Revenue	138,077,940	8,502,222	129,575,718	5,623,762	25,577,361	7,235,602	23,441,027	6,976,817	39,825,647	8,545,510	12,349,993
10	John act Nevende	100,077,040	0,002,222	123,070,710	0,020,702	20,077,001	7,200,002	20,441,027	0,370,017	03,020,047	0,040,010	12,043,330
_	External Provider Cost	85.701.653	2,297,899	83,403,753	2,891,239	16,733,823	3,543,036	16.785.400	3.656.590	27,784,541	5,385,839	6,623,287
12	Internal Program Cost	29,990,642	-	29,990,642	1,773,063	5,843,670	1,642,580	6,373,687	1,708,452	5,107,930	2,935,401	4,605,858
	SSI Reimb, 1st/3rd Party Cost Offset	(575,440)	_	(575,440)	(6,755)	(112,956)	(33,853)	(164,699)	-	(191,801)	(23,952)	(41,425)
	Insurance Provider Assessment Withhold (IPA)	3,034,062	3,034,062	-	-	-	-	-	-	-	-	-
15	MHL Cost in Excess of Medicare FFS Cost	106,299	106,299									
16	Total Healthcare Cost	118,257,215	5,438,260	112,818,955	4,657,548	22,464,537	5,151,763	22,994,388	5,365,042	32,700,670	8,297,289	11,187,719
	Medical Loss Ratio (HCC % of Revenue)	85.6%	64.0%	87.1%	82.8%	87.8%	71.2%	98.1%	76.9%	82.1%	97.1%	90.6%
18												
	Managed Care Administration	12,342,044	3,764,000	8,578,044	508,338	1,667,962	468,812	1,563,523	516,082	2,709,100	437,476	706,751
20	Admin Cost Ratio (MCA % of Total Cost)	9.5%	2.9%	6.6%	9.8%	6.9%	8.3%	6.4%	8.8%	7.7%	5.0%	5.9%
	Contract Cost	130,599,259	9,202,260	121,396,999	E 46E 006	24,132,499	5,620,575	24,557,911	E 004 433	35,409,769	8,734,765	11,894,471
					5,165,886				5,881,123			
23	Net before Settlement	7,478,681	(700,039)	8,178,719	457,876	1,444,861	1,615,027	(1,116,884)	1,095,693	4,415,878	(189,255)	455,522
	Prior Year Savings											
	Internal Service Fund Risk Reserve	-	-	-	-	-	-	-	-	-	-	-
	Contract Settlement / Redistribution	7,485,672	15,664,392	(8,178,719)	(457,876)	(1,444,861)	(1,615,027)	1,116,884	(1,095,693)	(4,415,878)	189,255	(455,522)
28	Net after Settlement	14,964,353	14,964,353	0								
29												-
	Eligibles and PMPM											
	Average Eligibles	163,483	163,483	163,483	8,709	31,379	9,403	31,030	9,860	42,748	13,472	16,882
32	Revenue PMPM	\$ 120.66	\$ 7.43	\$ 113.23	\$ 92.25	\$ 116.44	\$ 109.93	\$ 107.92	\$ 101.08	\$ 133.09	\$ 90.62	\$ 104.51
		\$ 114.12	\$ 8.04	\$ 106.08	\$ 84.74	\$ 109.87	\$ 85.39	\$ 113.06	\$ 85.21	\$ 118.33	\$ 92.62	\$ 100.65
	Margin PMPM	\$ 6.54	\$ (0.61)	\$ 7.15	\$ 7.51	\$ 6.58	\$ 24.54	\$ (5.14)	\$ 15.88	\$ 14.76	\$ (2.01)	\$ 3.85
35												
36	Medicaid Specialty Services											
37	Budget v Actual											
38												
	Eligible Lives (Average Eligibles)											
	Actual	163,483	163,483	163,483	8,709	31,379	9,403	31,030	9,860	42,748	13,472	16,882
	Budget	150,993	150,993	150,993	7,748	29,128	8,480	28,644	8,958	39,711	12,462	15,862
	Variance - Favorable / (Unfavorable) % Variance - Fav / (Unfav)	12,490 8.3%	12,490 8.3%	12,490 8.3%	961 12.4%	2,251 7.7%	923 10.9%	2,386 8.3%	902 10.1%	3,037 7.6%	1,010 8.1%	1,020 6.4%
44	70 Valiance - Lav / (Olliav)	0.570	0.570	0.570	12.470	1.170	10.370	0.570	10.170	7.070	0.170	0.470
	Contract Revenue before settlement											
46	Actual	138,077,940	8,502,222	129,575,718	5,623,762	25,577,361	7,235,602	23,441,027	6,976,817	39,825,647	8,545,510	12,349,993
47	Budget	128,489,090	7,944,796	120,544,295	5,229,168	23,758,946	6,668,617	21,974,245	6,582,472	36,835,234	7,980,231	11,515,382
	Variance - Favorable / (Unfavorable)	9,588,849	557,426	9,031,423	394,594	1,818,415	566,985	1,466,782	394,345	2,990,413	565,279	834,611
	% Variance - Fav / (Unfav)	7.5%	7.0%	7.5%	7.5%	7.7%	8.5%	6.7%	6.0%	8.1%	7.1%	7.2%
50												
	<u>Healthcare Cost</u> Actual	110 057 015	E 420 260	110 010 055	1 657 510	22 464 527	E 1E1 7G2	22 004 200	E 26E 042	22 700 670	0 207 200	11 107 710
	Actual Budget	118,257,215 117,019,616	5,438,260 6,479,375	112,818,955 110,540,241	4,657,548 4,629,953	22,464,537 21,175,974	5,151,763 5,985,441	22,994,388 20,056,618	5,365,042 5,521,409	32,700,670 34,557,019	8,297,289 8,382,018	11,187,719 10,231,808
	Variance - Favorable / (Unfavorable)	(1,237,599)	1,041,115	(2,278,713)	(27,595)	(1,288,562)	833,678	(2,937,770)	156,368	1,856,349	84,729	(955,911)
	% Variance - Fav / (Unfav)	-1.1%	16.1%	-2.1%	-0.6%	-6.1%	13.9%	-14.6%	2.8%		1.0%	-9.3%
56		,0		270	3.370	370			2.570	5.170		3.370
57	Managed Care Administration											
58	Actual	12,342,044	3,764,000	8,578,044	508,338	1,667,962	468,812	1,563,523	516,082	2,709,100	437,476	706,751
	Budget	12,517,440	4,345,395	8,172,045	345,290	1,559,976	505,738	1,372,194	502,330	2,753,813	524,881	607,823
	Variance - Favorable / (Unfavorable)	175,396	581,395	(405,999)	(163,048)	(107,986)	36,926	(191,329)	(13,752)		87,406	(98,929)
61	% Variance - Fav / (Unfav)	1.4%	13.4%	-5.0%	-47.2%	-6.9% 16	7.3%	-13.9%	-2.7%	1.6%	16.7%	-16.3%

	F G	Н	I	J	K	L	M	N	0	Р	Q	R
1	Southwest Michigan Behavioral	Health	Mos in Period		-	-						
2	For the Fiscal YTD Period Ended 4/30/2021		7									
3	(For Internal Management Purposes Only)		ok									
									Woodlands	Integrated Services		
4	INCOME STATEMENT	Total SWMBH	SWMBH Central	CMH Participants	Barry CMHA	Berrien CMHA	Pines Behavioral	Summit Pointe	Behavioral	of Kalamazoo	St Joseph CMHA	Van Buren MHA
5												
62												
	Total Contract Cost											
	Actual	130,599,259	9,202,260	121,396,999	5,165,886	24,132,499	5,620,575	24,557,911	5,881,123	35,409,769	8,734,765	11,894,471
	Budget	129,537,056	10,824,770	118,712,286	4,975,243	22,735,951	6,491,179	21,428,812	6,023,739	37,310,833	8,906,900	10,839,631
	Variance - Favorable / (Unfavorable)	(1,062,203)	1,622,509	(2,684,713)	(190,643)	(1,396,548)	870,604	(3,129,099)	142,616	1,901,063	172,135	(1,054,840)
67	% Variance - Fav / (Unfav)	-0.8%	15.0%	-2.3%	-3.8%	-6.1%	13.4%	-14.6%	2.4%	5.1%	1.9%	-9.7%
68												
	Net before Settlement											
	Actual	7,478,681	(700,039)	8,178,719	457,876	1,444,861	1,615,027	(1,116,884)	1,095,693	4,415,878	(189,255)	455,522
	Budget	(1,047,966)	(2,879,974)	1,832,008	253,925	1,022,995	177,438	545,434	558,733	(475,598)	(926,668)	675,751
	Variance - Favorable / (Unfavorable)	8,526,646	2,179,935	6,346,711	203,951	421,867	1,437,589	(1,662,317)	536,961	4,891,476	737,414	(220,229)
73 74												
74												

	F G	Н	I	J	K	L	M	N	0	Р	Q	R
1	Southwest Michigan Behavioral	Health	Mos in Period								·	
2	For the Fiscal YTD Period Ended 4/30/2021		7									
3	(For Internal Management Purposes Only)		ok									
									Woodlands	Integrated Services		
4	INCOME STATEMENT	Total SWMBH	SWMBH Central	CMH Participants	Barry CMHA	Berrien CMHA	Pines Behavioral	Summit Pointe	Behavioral	of Kalamazoo	St Joseph CMHA	Van Buren MHA
5												
75	Healthy Michigan Plan		HCC%	9.5%	13.5%	9.2%	11.7%	10.2%	10.5%	8.0%	11.5%	8.6%
76	Contract Revenue	26,141,453	5,462,167	20,679,286	1,050,045	4,163,826	984,982	3,794,079	1,050,106	6,015,931	1,613,168	2,007,149
77												
78	External Provider Cost	11,770,042	4,321,370	7,448,672	374,854	1,504,838	417,154	1,146,057	268,582	2,627,702	493,589	615,896
79 80	Internal Program Cost	6,010,024	-	6,010,024	436,153	1,145,312	350,771	1,721,844	501,366	579,494	689,898	585,187
	Insurance Provider Assessment Withhold (IPA)  Total Healthcare Cost	17,780,065	4 224 270	42.450.000	- 044 000	2 650 450	707.005	2 007 004	700.040	2 207 400	4 402 400	4 204 002
81 82	Medical Loss Ratio (HCC % of Revenue)	68.0%	4,321,370 79.1%	13,458,696 65.1%	811,008 77.2%	2,650,150 63.6%	767,925 78.0%	2,867,901 75.6%	769,948 73.3%	3,207,196 53.3%	1,183,486 73.4%	1,201,082 <sub>59.8%</sub>
83	medical Loss Natio (1100 % of Nevertue)	00.078	73.176	03.176	11.276	03.076	70.076	7 3.0 /6	73.376	33.376	73.476	33.076
84	Managed Care Administration	1,614,021	585,809	1,028,212	88,516	196,770	69,881	195,005	74,064	265,701	62,400	75,875
85	Admin Cost Ratio (MCA % of Total Cost)	8.3%	3.0%	5.3%	9.8%	6.9%	8.3%	6.4%	8.8%	7.7%	5.0%	5.9%
86												
87	Contract Cost	19,394,086	4,907,178	14,486,908	899,523	2,846,920	837,807	3,062,907	844,011	3,472,897	1,245,886	1,276,957
88	Net before Settlement	6,747,367	554,989	6,192,378	150,522	1,316,906	147,176	731,172	206,095	2,543,034	367,282	730,192
89 90	Prior Year Savings	_	_	_	_	_	_	-	_	_	_	
91	Internal Service Fund Risk Reserve	_	-	-	-	-	-	-	-	-	-	-
92	Contract Settlement / Redistribution	(4,506,671)	1,685,707	(6,192,378)	(150,522)	(1,316,906)	(147,176)	(731,172)	(206,095)	(2,543,034)	(367,282)	(730,192)
93	Net after Settlement	2,240,696	2,240,696									
94												
95	Eligibles and PMPM											
96	Average Eligibles	66,594	66,594	66,594	3,370	13,379	3,164	12,022	3,999	18,996	5,176	6,488
97		\$ 56.08										
98 99	Expense PMPM Margin PMPM	41.60 \$ 14.47	10.53 \$ 1.19	31.08 \$ 13.28	38.13 \$ 6.38	30.40 \$ 14.06	\$ 37.82 \$ 6.64	36.40 \$ 8.69	30.15 \$ 7.36	26.12 \$ 19.12	34.39 \$ 10.14	28.12 \$ 16.08
100	Wargii i Wi Wi	Ψ 14.47	ų 1.19	ψ 13.20	ψ 0.30	ψ 14.00	ψ 0.04	ψ 0.09	φ 7.50	ψ 13.12	ψ 10.14	Ψ 10.00
	Healthy Michigan Plan											
102	Budget v Actual											
102	Budget v Actual											
104	Eligible Lives (Average Eligibles)											
105	Actual	66,594	66,594	66,594	3,370	13,379	3,164	12,022	3,999	18,996	5,176	6,488
106		52,365	52,365	52,365	2,543	10,834	2,465	9,345	3,201	14,696	4,100	5,182
107	Variance - Favorable / (Unfavorable)	14,229	14,229	14,229	827	2,545	700	2,677	798	4,299	1,076	1,307
108	% Variance - Fav / (Unfav)	27.2%	27.2%	27.2%	32.5%	23.5%	28.4%	28.6%	24.9%	29.3%	26.3%	25.2%
110	Contract Revenue before settlement											
111		26,141,453	5,462,167	20,679,286	1,050,045	4,163,826	984,982	3,794,079	1,050,106	6,015,931	1,613,168	2,007,149
112	Budget	24,321,450	4,574,551	19,746,899	979,982	3,968,335	949,199	3,599,771	1,192,006	5,634,597	1,533,218	1,889,790
113	Variance - Favorable / (Unfavorable)	1,820,004	887,616	932,388	70,062	195,491	35,783	194,308	(141,900)		79,950	117,359
	% Variance - Fav / (Unfav)	7.5%	19.4%	4.7%	7.1%	4.9%	3.8%	5.4%	-11.9%	6.8%	5.2%	6.2%
115 116	Healthcare Cost											
117	Actual	17,780,065	4,321,370	13,458,696	811,008	2,650,150	767,925	2,867,901	769,948	3,207,196	1,183,486	1,201,082
	Budget	16,000,806	3,610,156	12,390,650	666,977	2,075,464	614,928	3,200,756	503,702	3,255,013	812,677	1,261,133
	Variance - Favorable / (Unfavorable)	(1,779,259)	(711,214)	(1,068,046)	(144,030)	(574,686)	(152,997)	332,854	(266,246)		(370,809)	60,051
	% Variance - Fav / (Unfav)	-11.1%	-19.7%	-8.6%	-21.6%	-27.7%	-24.9%	10.4%	-52.9%	1.5%	-45.6%	4.8%
121 122	Managad Care Administration											
122		1,614,021	585,809	1,028,212	88,516	196,770	69,881	195,005	74,064	265,701	62,400	75,875
	Budget	1,526,987	622,388	904,599	49,741	152,894	51,958	218,983	45,826	259,389	50,890	74,918
	Variance - Favorable / (Unfavorable)	(87,035)	36,579	(123,614)	(38,774)	(43,876)	(17,923)	23,978	(28,238)		(11,510)	(957)
126	% Variance - Fav / (Unfav)	-5.7%	5.9%	-13.7%	-78.0%	-28.7%	-34.5%	10.9%	-61.6%		-22.6%	-1.3%
127												
128		40.004.000	4 007 470	44 400 000	000 500	0.040.000	007.007	2 000 007	044.044	0.470.007	4.045.000	4 070 057
129	Actual Budget	19,394,086	4,907,178	14,486,908	899,523	2,846,920	837,807	3,062,907	844,011	3,472,897	1,245,886	1,276,957
130	buugei	17,527,793	4,232,544	13,295,249	716,719	2,228,357	666,886	3,419,739	549,528	3,514,402	863,567	1,336,051

	F G	Н	I	J	K	L	M	N	0	Р	Q	R
1	Southwest Michigan Behavioral	Health	Mos in Period									
2	For the Fiscal YTD Period Ended 4/30/2021		7									
3	(For Internal Management Purposes Only)		ok									
									Woodlands	Integrated Services		
4	INCOME STATEMENT	Total SWMBH	SWMBH Central	CMH Participants	Barry CMHA	Berrien CMHA	Pines Behavioral	Summit Pointe	Behavioral	of Kalamazoo	St Joseph CMHA	Van Buren MHA
5												
	Variance - Favorable / (Unfavorable)	(1,866,294)	(674,634)	(1,191,659)	(182,805)	(618,562)	(170,921)	356,832	(294,484)	41,505	(382,319)	59,094
	% Variance - Fav / (Unfav)	-10.6%	-15.9%	-9.0%	-25.5%	-27.8%	-25.6%	10.4%	-53.6%	1.2%	-44.3%	4.4%
133												
	Net before Settlement											
	Actual	6,747,367	554,989	6,192,378	150,522	1,316,906	147,176	731,172	206,095	2,543,034	367,282	730,192
	Budget	6,793,657	342,007	6,451,650	263,264	1,739,978	282,313	180,032	642,478	2,120,195	669,651	553,739
	Variance - Favorable / (Unfavorable)	(46,290)	212,981	(259,272)	(112,742)	(423,072)	(135,138)	551,140	(436,383)	422,839	(302,369)	176,453
138 139												
139												

	F G	Н	I	J	K	L	M	N	0	Р	Q	R
1	Southwest Michigan Behavioral	Health	Mos in Period							,		
2	For the Fiscal YTD Period Ended 4/30/2021		7									
3	(For Internal Management Purposes Only)		ok									
									Woodlands	Integrated Services		
4	INCOME STATEMENT	Total SWMBH	SWMBH Central	CMH Participants	Barry CMHA	Berrien CMHA	Pines Behavioral	Summit Pointe	Behavioral	of Kalamazoo	St Joseph CMHA	Van Buren MHA
5												
140	Autism Specialty Services		HCC%	6.6%	5.4%	9.7%	4.0%	3.4%	7.7%	7.2%	5.4%	7.1%
141	Contract Revenue	13,332,404	94,639	13,237,765	690,679	2,500,445	764,839	2,437,120	587,649	3,840,278	1,076,572	1,340,183
142												
143	-	8,975,521	-	8,975,521	-	2,781,096	259,612	953,723	563,167	2,895,584	542,354	979,985
144		353,750	-	353,750	322,874	1,425	1,801	-	1,984	-	9,180	16,486
145	. ,											
146		9,329,271	-	9,329,271	322,874	2,782,521	261,413	953,723	565,151	2,895,584	551,534	996,472
147 148	Medical Loss Ratio (HCC % of Revenue)	70.0%	0.0%	70.5%	46.7%	111.3%	34.2%	39.1%	96.2%	75.4%	51.2%	74.4%
140	Managed Care Administration	1,024,131	307,376	716,754	35,239	206,599	23,789	64.849	54,364	239,886	29,080	62,949
150		9.9%	3.0%	6.9%	9.8%	6.9%	8.3%	6.4%	8.8%	7.7%	5.0%	5.9%
151	`											
152	Contract Cost	10,353,402	307,376	10,046,026	358,113	2,989,120	285,202	1,018,572	619,515	3,135,470	580,614	1,059,421
153	Net before Settlement	2,979,002	(212,738)	3,191,739	332,566	(488,675)	479,637	1,418,549	(31,865)	704,808	495,958	280,762
154	Contract Settlement / Redistribution	(2,979,002)	212,738	(3,191,739)	(332,566)	488,675	(479,637)	(1,418,549)	31,865	(704,808)	(495,958)	(280,762)
155	Net after Settlement		0									
156												
157												
158	SUD Block Grant Treatment		HCC%	0.2%	0.2%	0.2%	0.4%	0.0%	1.3%	0.0%	0.2%	0.3%
159	Contract Revenue	3,223,429	2,889,239	334,190	22,024	113,922	14,133		35,557	65,309	46,065	37,179
160												
161	-	2,811,689	2,811,689	-	-	-	-	-	-	-	-	-
162		254,401	-	254,401	13,383	59,920	24,140	-	91,671	926	22,315	42,045
163	` '											
164 165		3,066,090 95.1%	2,811,689 97.3%	254,401 76.1%	13,383 60.8%	59,920 52.6%	24,140 170.8%	-	91,671 257.8%	926 1.4%	22,315 48.4%	<b>42,045</b> 113.1%
166	Medical Loss Ratio (HCC % of Revenue)	95.1%	97.3%	76.1%	60.8%	52.6%	170.8%	0.0%	257.8%	1.4%	48.4%	113.1%
167	Managed Care Administration	99.092	99.092	_	_	_	_	_	_	_	_	_ [
168		3.1%	3.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
169	_											
170	Contract Cost	3,165,182	2,910,781	254,401	13,383	59,920	24,140		91,671	926	22,315	42,045
171		58,247	(21,542)	79,788	8,641	54,003	(10,006)	-	(56,114)	64,382	23,750	(4,866)
172			79,788	(79,788)	(8,641)	(54,003)	10,006		56,114	(64,382)	(23,750)	4,866
173	Net after Settlement	58,247	58,247									
174												
175												

	I F IG	н Т		J	К	L I	М	N	0	Р	Q	R
1	Southwest Michigan Behavioral	Health	Mos in Period	·				<u> </u>		, · · · · · · · · · · · · · · · · · · ·		
2	For the Fiscal YTD Period Ended 4/30/2021		7									
3	(For Internal Management Purposes Only)		ok									
									Woodlands	Integrated Services		
4	INCOME STATEMENT	Total SWMBH	SWMBH Central	CMH Participants	Barry CMHA	Berrien CMHA	Pines Behavioral	Summit Pointe	Behavioral	of Kalamazoo	St Joseph CMHA	Van Buren MHA
5												
176	SWMBH CMHP Subcontracts											
	Subcontract Revenue	180,365,399	16,908,025	163,457,374	7,371,684	32,321,137	8,930,723	29,578,507	8,650,130	49,614,791	11,261,724	15,728,679
178	Incentive Payment Revenue	409,826	40,241	369,585	14,826	34,417	68,834	93,720	<u> </u>	132,373	19,591	5,824
179	Contract Revenue	180,775,225	16,948,266	163,826,959	7,386,510	32,355,554	8,999,557	29,672,227	8,650,130	49,747,164	11,281,315	15,734,504
180	<b>□</b>											
181	-	109,258,905	9,430,958	99,827,947	3,266,094	21,019,756	4,219,803	18,885,180	4,488,338	33,307,827	6,421,781	8,219,168
182	Internal Program Cost	36,608,817	-	36,608,817	2,545,473	7,050,327	2,019,292	8,095,531	2,303,473	5,688,350	3,656,795	5,249,576
183	SSI Reimb, 1st/3rd Party Cost Offset	(575,440)	<del>.</del>	(575,440)	(6,755)	(112,956)	(33,853)	(164,699)	-	(191,801)	(23,952)	(41,425)
184	Insurance Provider Assessment Withhold (IPA)	3,034,062	3,034,062	-	-	-	-	-	-	-	-	-
185	MHL Cost in Excess of Medicare FFS Cost	106,299	106,299			<u>-</u>						
	Total Healthcare Cost	148,432,642	12,571,319	135,861,323	5,804,812	27,957,127	6,205,241	26,816,012	6,791,811	38,804,376	10,054,624	13,427,319
187		82.1%	74.2%	82.9%	78.6%	86.4%	69.0%	90.4%	78.5%	78.0%	89.1%	85.3%
188	Managed Care Administration	15,079,288	4,756,277	10,323,011	632,093	2.071.331	562,482	1,823,378	644.510	3,214,687	528.955	845,575
	Admin Cost Ratio (MCA % of Total Cost)	9.2%	2.9%	6.3%	9.8%	6.9%	8.3%	6.4%	8.7%	, ,	5.0%	5.9%
191	Admin cost Ratio (MCA // or rotal cost)	3.2 /6	2.376	0.3 /6	3.076	0.376	0.576	0.476	0.776	1.176	3.0 /6	3.5 /6
192	Contract Cost	163,511,930	17,327,596	146,184,334	6,436,905	30,028,458	6,767,723	28,639,390	7,436,321	42,019,063	10,583,579	14,272,894
193	Net before Settlement	17,263,296	(379,330)	17,642,625	949,604	2,327,096	2,231,833	1,032,837	1,213,809	7,728,101	697,736	1,461,610
194			, , ,		•			, ,			,	, ,
	Prior Year Savings	-	-	-	-	-	-	-	-	-	-	-
	Internal Service Fund Risk Reserve	-	-	-	-	-	-	-	-	-	-	-
	Contract Settlement	<u>-</u>	17,642,625	(17,642,625)	(949,604)	(2,327,096)	(2,231,833)	(1,032,837)	(1,213,809)	(7,728,101)	(697,736)	(1,461,610)
198	Net after Settlement	17,263,296	17,263,296					(0)			(0)	(0)
199												
200												

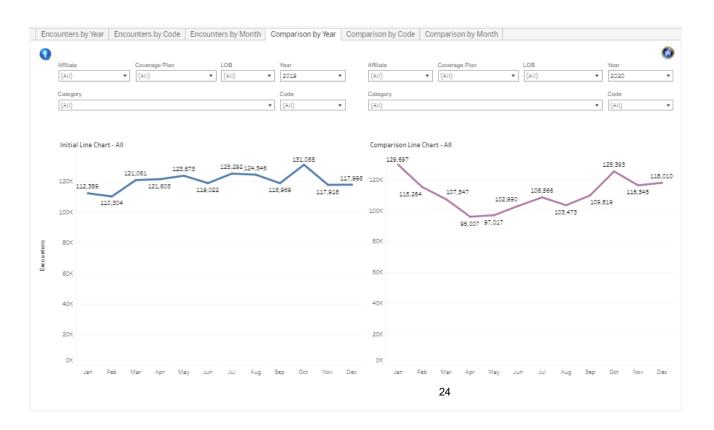
	F G	Н	I	J	K	L	М	N	0	Р	Q	R
1	Southwest Michigan Behavioral	l Health	Mos in Period								,	
2	For the Fiscal YTD Period Ended 4/30/2021		7									
3	(For Internal Management Purposes Only)		ok									
	1											
									Woodlands	Integrated Services		
4	INCOME STATEMENT	Total SWMBH	SWMBH Central	CMH Participants	Barry CMHA	Berrien CMHA	Pines Behavioral	Summit Pointe	Behavioral	of Kalamazoo	St Joseph CMHA	Van Buren MHA
5												
201	State General Fund Services		HCC%	3.7%	3.5%	2.9%	5.3%	4.2%	7.4%	3.3%	2.1%	4.0%
202	Contract Revenue			7,075,147	462,728	1,226,963	438,398	1,149,153	576,255	2,189,007	433,943	598,700
203						<u> </u>						
	External Provider Cost			1,791,558	58,694	177,897	37,405	265,508	468,767	621,177	96,256	65,853
	Internal Program Cost			3,516,587	153,011	668,477	311,515	924,349	71,598	773,871	117,176	496,589
	SSI Reimb, 1st/3rd Party Cost Offset			(80,101)				<u>-</u>	<u>-</u>	(80,101)		
	Total Healthcare Cost			5,228,043	211,705	846,374	348,920	1,189,857	540,365	1,314,947	213,433	562,443
	Medical Loss Ratio (HCC % of Revenue)			73.9%	45.8%	69.0%	79.6%	103.5%	93.8%	60.1%	49.2%	93.9%
209				450.044	05.750	70.000	05.040	00.747	<b>57.700</b>	404.070	40 577	00.470
	Managed Care Administration Admin Cost Ratio (MCA % of Total Cost)			453,341 8.0%	25,753 10.8%	70,398 7.7%	35,640 9.3%	90,717 7.1%	57,709 9.6%	121,076 8.4%	12,577 5.6%	39,470 6.6%
212				6.0%	10.6%	1.170	9.3%	7.176	9.6%	0.4%	5.6%	6.6%
	Contract Cost			5.681.384	237,458	916,772	384,560	1,280,574	598,074	1,436,023	226,010	601,913
	Net before Settlement			1,393,762	225,270	310,191	53,838	(131,421)	(21,819)		207,933	(3,213)
215				1,393,162	223,270	310,191	55,656	(131,421)	(21,019)	1 52,304	201,933	(3,213)
	Other Redistributions of State GF			(4,415)	-	_	(4,415)	(0)	_	-	_	_
	Contract Settlement			(1,491,967)	(220,691)	(297,893)	(27,503)	-	-	(744,993)	(198,644)	(2,242)
218	Net after Settlement			(102,619)	4,580	12,297	21,920	(131,421)	(21,819)	7,990	9,289	(5,455)
219									, , , , , ,			



Management Business Information and Intelligence Updates Presented by Natalie Spivak, Chief Information Officer

### Encounters Time Over Time – Comparison:

This dashboard was developed for analyzing the role Covid-19 had on our business. It is also very useful in seeing trends in encounters.



### SUD Encounter Status

This view gives us the ability to see volume and frequency trends of our SUD encounter submissions, allowing us to find certain types of issues before they escalate into problems.



### SUD Encounter Status

This view allows us to see job statuses for scheduled server jobs that run not only our encounter processes but many of the other automated jobs that drive our reporting tasks.



Run Status		Job Name
Latest Jobs Run		(AII)
o	< >	
		Category
		MOHHS Desertion

Encounter Jobs		
State Reporting - Archive Encounter Batches	Succeeded	
State Reporting - BH TEDS - Generate Episodes	Succeeded	
State Reporting - BH TEDS - Process Errors	Succeeded	
State Reporting - BH TEDS - Submit Admissions and Discharges	Succeeded	
State Reporting - Cleanup Logs	Succeeded	
State Reporting - Create Encounters	Succeeded	
State Reporting - Submit Encounters	Succeeded	
	00	

### ICO Encounter Errors

This dashboard is used to track errors that need to be addressed for encounters to be cleared for submission to the ICO's. It is very useful in enabling us to identify where corrections need to be made during the settlement process.



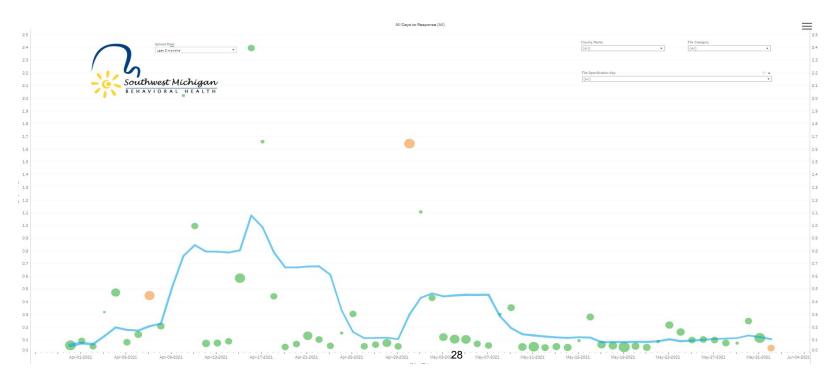
ror Message

Year	
2021	

Error Message	Errors	Amount
Charge Amount Missing:	1	\$116.51
Place of Service Invalid;	37	\$3,125.91
Rendering Provider NPI or Tax ID (EIN/SSN) Missing;	11	\$1,518.18
Grand Total	49	\$4,760.60

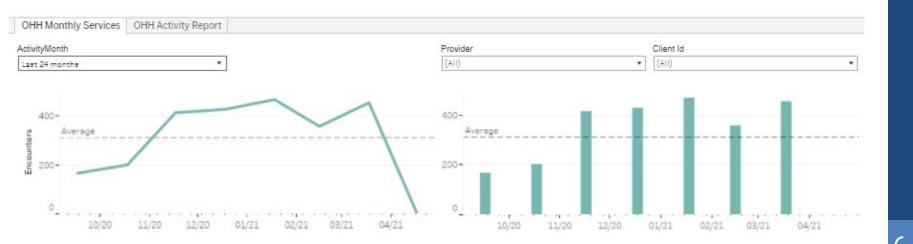
### General File Processing Timeliness

This Dashboard allows us to track up to the minute status of the many different file types that are transmitted back and forth between the CMH's, SWMBH and MDHHS. The dashboard shows a history of timeliness and a general sense of expected average for specific file types.

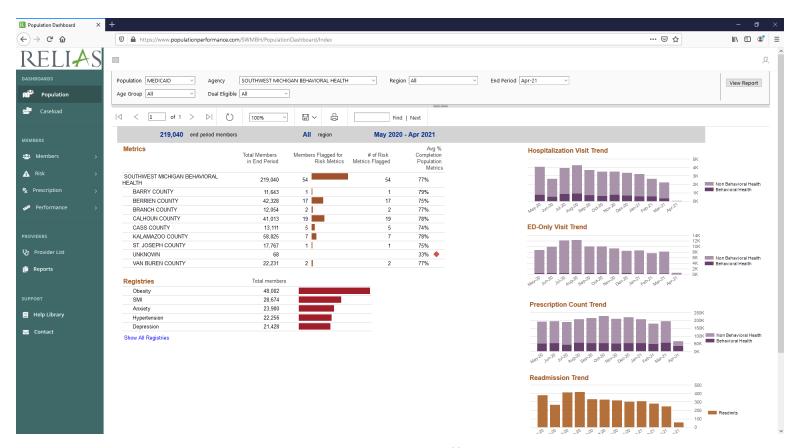


### Opioid Health Home Dashboard

This dashboard is used to track members enrolled in the Opioid Health Home program and is critical in finding members who are not receiving services. The dashboard also shows a history of the number of services and other important indicators to help form the conversation on the program's effective utilization.



## New Population Dashboard



# New Selection Criteria by County or Served by CMH

#### SOUTHWEST MICHIGAN BEHAVIORAL HEALTH

BARRY COUNTY

BARRY CMHC SERVED

BERRIEN COUNTY

RIVERWOOD CMH SERVED

BRANCH COUNTY

PINES BEHAVIORAL HEALTH SERVED

CALHOUN COUNTY

SUMMIT POINTE SERVED

CASS COUNTY

WOODLANDS BEHAVIORAL HEALTH SERVED

KALAMAZOO COUNTY

INTEGRATED SERVICES OF KALAMAZOO SERVED

ST. JOSEPH COUNTY

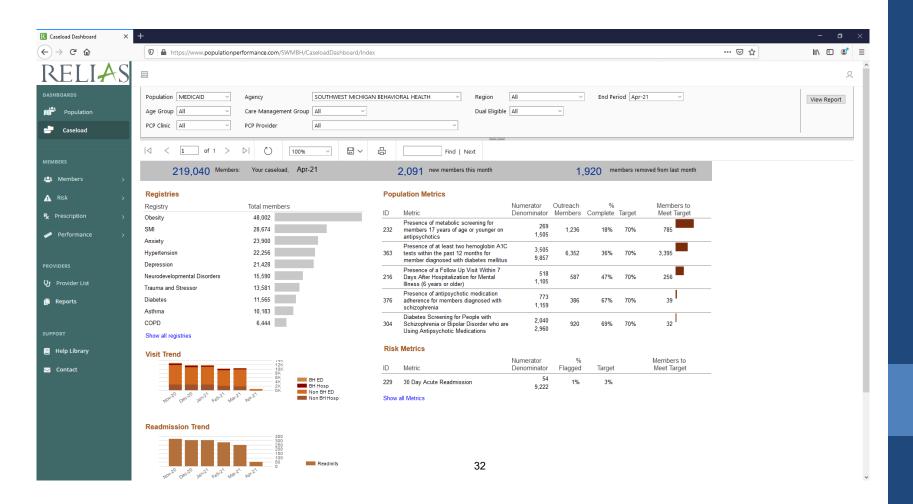
ST. JOSEPH CMHC SERVED

UNKNOWN

VAN BUREN COUNTY

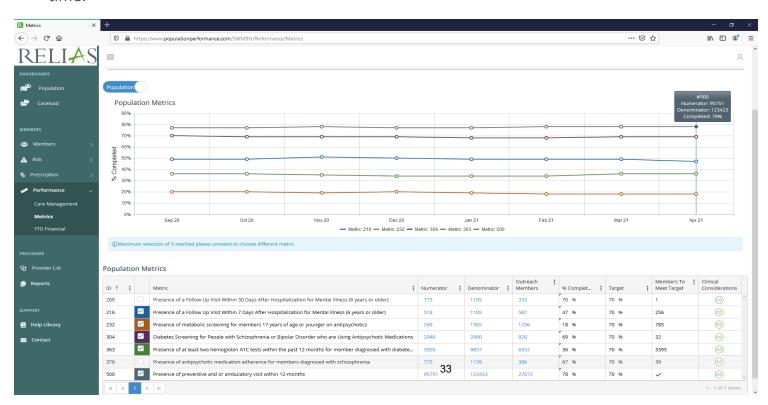
VAN BUREN CMH SERVED

### New Caseload Dashboard



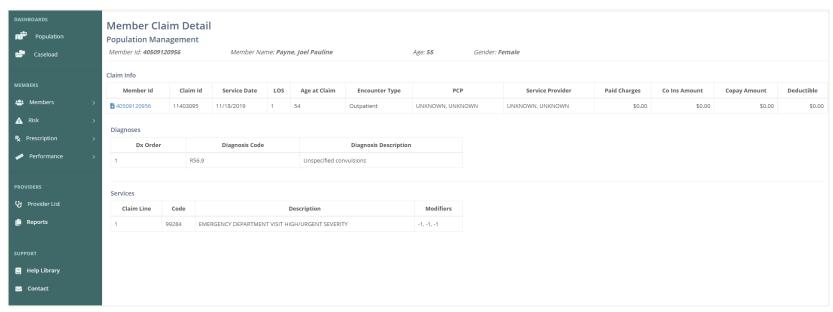
## New Feature -Population Metric Trending

- 12-month lookback trending on metric completion rates.
- Select up to 5 metrics at a time.



## New Look - "Claim Details"

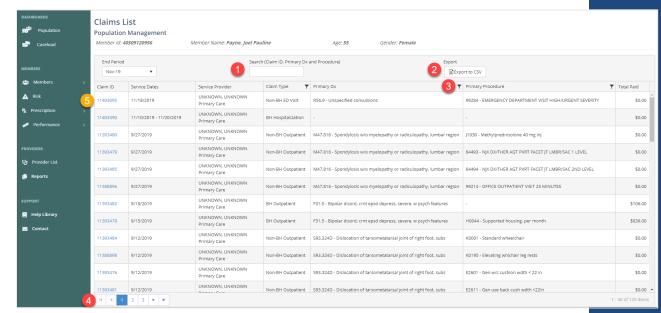
More organized view of individual claim details.



This feature information was captured from Relias's deidentified demo site for example purposes only.

### New Look - "Claims Last 12 Months"

- At the bottom of the members Health Action Plan (HAP), there is a quick and cleaner way to review all claims in the last 12 months.
- 1. Enhanced searching
- 2. Easier exporting
- 3. Column filtering capabilities
- 4. Clearer page navigation
- Cleaner claim detail (see next slide)



This feature information was captured from Relias's deidentified demo site for example purposes only.

Questions / Comments?



14

## SWMBH FY 2020 Program Integrity - Compliance Board Report 10/01/2021 - 03/31/2021

**Train & Educate** 

Audit & Monitor

Report & Evaluate

Date Prepared: June 2, 2021 Chief Compliance Officer: Mila C. Todd

### 1. Compliance Allegations/Reports:

Issue Reported	#	Investigation Opened			igation oleted		plaint intiated	Outcome		
		Yes	No	Yes	No	Yes	No			
Provider qualifications and billing practices for psych services.	2021-01		Х	N/A			N/A	Preliminary information gathering regarding provider's qualifications and proposed billing practices. Not utilized in our Region.		
Referral from CMH regarding contracted provider staff person billing for telehealth services in increments above what was actually delivered.	2021-02	Х		X		Х		Referred to OIG.		
SUD provider documentation and billing issues.	2021-03	X		Х		Х		Corrective Action Plans required and approved through the SWMBH Compliance Committee. 32 claims reverted and recouped.		
CMH referral to SWMBH  – contracted provider reported that a staff person was providing but not documenting services.	2021-04	Х		Х		Х		CMH referred to SWMBH. Claims without supporting documentation were reverted from Medicaid.		
Anonymous report regarding CMH clinical and documentation practices.	2021-05	X		X		X	X	Coordinated review between SWMBH Compliance and SWMBH Clinical Quality. Only 1 of the 4 allegations was substantiated. CMH submitted a Corrective		

### SWMBH FY 2020 Program Integrity - Compliance Board Report 10/01/2021 - 03/31/2021

Train & E	ducate	> <i>I</i>	Audit & M	lonitor	$\geq$	Report 8	& Evalua	te
								Action Plan that was approved by the SWMBH Compliance Committee.
CMH report regarding Medication Reviews and face-to-face requirements	2021-06	Х		Х			Х	Affected claims were reversed from Medicaid.
CMH referral to SWMBH  - SWMBH contracted SUD provider has unsecure PHI and violations of ethical requirements.	2021-07	Х		Х		X		Referred to SWMBH SUD Recipient Rights Advisor for investigation. Substantiated possible ethics violation.
CMH referral to SWMBH  – CMH substantiated fraud in telehealth billing for a therapist.	2021-08	X		X		X		SWMBH completed an expanded investigation and substantiated Abusive billing practices. Unable to substantiate fraud.
Total	8	8				6	2	

### 2. Privacy/Security Allegations/Reports

A total of twenty-five (25) incidents were reported to the SWMBH Breach Team during the first half of FY2021. The Breach Team reviewed each incident and evaluated whether an exception applies under the law, and the probability of compromise to the Protected Health Information used or disclosed. Of the twenty-five (25) incidents reviewed, NONE were determined to be reportable.

### 3. Planned Audits

Audit	# Services/Claims Reviewed	Result/Progress	Recoupments
Medicaid Verification			
Quarter 1	465	Complete	28 recoupments (\$4,635.40)
Quarter 2	465	In Process	23 recoupments (\$3,290.93)
MI Health Link			
FY20 Quarter 1	240	Completed	2 recoupments (\$51.10)
FY20 Quarter 2	239	Completed	None
FY20 Quarter 3	284	Completed	1 recoupment (\$137.47)
FY20 Quarter 4	276	In Process	
FY21 Quarter 1	242	In Process	
FY21 Quarter 2		In Process	

## SWMBH FY 2020 Program Integrity - Compliance Board Report 10/01/2021 - 03/31/2021

Train & I	Educate A	udit & Monitor	Report & Evaluate
SUD Block Grant Claims			
Quarter 1	60	Complete	5 recoupments (\$415)
Quarter 2	60	In Process	
SUD Coordination of			
Benefits			
Quarter 1	30	Completed	1 recoupment (\$10)
Quarter 2	30	In Process	



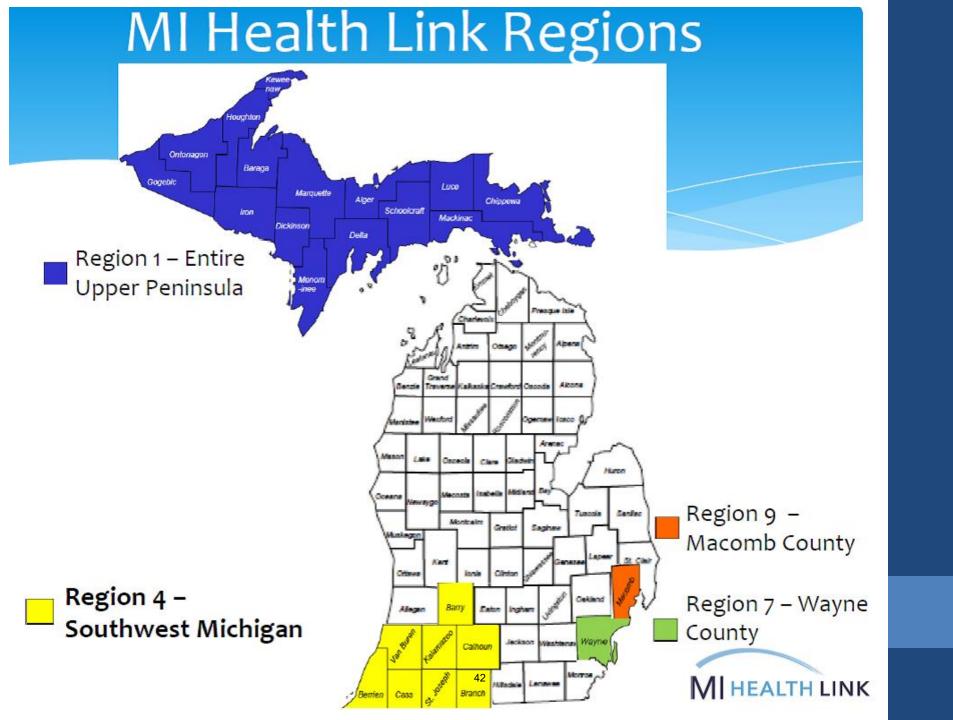
### **MI Health Link Overview and Update**

Presented by Moira Kean SWMBH Board Meeting June 11, 2021

## MI Health Link

- CMS Capitated Financial Alignment Model Demonstration
- Blends Medicaid and Medicare funding into one coordinated delivery system
- Began March 1, 2015 in four Michigan regions
- Three-way contract between Integrated Care Organizations (ICOs), CMS and MDHHS currently on a one-year extension, through 2021.





## Benefits for Enrollees

- All services covered by Medicare and Medicaid under one plan
- Medications
- Dental and vision
- Home and community-based services
- Zero co-pays and deductibles
- Care coordinator for every enrollee
- Holistic, person-centered care
- The delivery systems work together, not separated by silos

## **Initial Evaluation Findings**

- No significant changes in cost of care
- Decreases in:
  - inpatient admissions
  - emergency room (ER) visits
  - physician evaluation and management (E&M) visits
- No change in:
  - 30-day readmission rates
  - 30-day follow-up visits after mental health inpatient discharge.
- Enrollees are satisfied with the program, especially no co-pays and care coordination

5

## ICOs and PIHPs

- Integrated Care Organizations (ICOs) manage non-BH
   Medicare and Medicaid services for enrolled beneficiaries
- Prepaid Inpatient Health Plans (PIHPs) administer behavioral health benefit, including for mild to moderate population
  - Medicaid through MDHHS business as usual
  - Medicare through ICOs Medicare subcontracts and delegation agreements with ICOs

# Medicare Benefits Management, oh my!

- First Tier, Downstream, and Related Entities (FDRs) –
   any party that enters into a written arrangement with a
   Medicare Advantage organization ... to provide
   administrative services or healthcare-related services
- Delegated activities must meet NCQA Health Plan standards – Credentialing, Enrollee Rights, Utilization Management, Quality Improvement, Care Management
- Monthly Reporting to ICOs on credentialing, authorizations, quality metrics and more
- CMS Oversight and Monitoring of ICOs
- ICO Oversight and Monitoring of SWMBH
- Audits! And Audits!! And More Audits!!!

## Past 12 months

- Achieved NCQA one-year accreditation
- Dealing with significant provider shortages, especially with SUD expertise
- Hired Audit and Accreditation Specialist
- Hired Integrated Care Manager and back-filled Integrated Health Care Specialist positions
- RFI selection process in place for gap analysis and remediation plan to
  - enable improvement of SWMBH MHL performance and
  - Improve positioning with current ICOs and other potential Plan Partners

## Thank you

Questions or comments?

REPRESENTATIVE MARY WHITEFORD

## Michigan Behavioral Health Delivery System Redesign

## Our plan

Creates a stronger behavioral health and intellectual/developmental disability (I/DD) system for Michigan's most vulnerable:

- Mental illness
- Emotional disturbance
- ► I/DD
- Substance Use Disorders (SUD)



## Overview

The plan preserves and strengthens the public behavioral health system by increasing public oversight, transparency, funding, access, and quality of behavioral health and I/DD services to Michigan residents, regardless of insurance status or the ability to pay.

The plan recognizes that behavioral health and intellectual/developmental disabilities represent the most complex and challenging of health needs that require specialized expertise, oversight, and intensive family/consumer engagement.

The plan recognizes that it is the State's constitutional duty to protect and serve those with behavioral health and I/DD needs.

The plan recognizes that the inherent risk profile of the behavioral health and I/DD population does not lend itself to traditional capitated risk-sharing arrangements offered through managed care entities where utilization management is fundamentally imperative.

The plan utilizes a self-insured, managed fee-for-service delivery system through a contract with a single public or nonprofit administrative services organization – attending to the state's constitutional duty to serve the behavioral health and I/DD populations, eliminating unnecessary and costly managed care administrative structures, and boosting accountability through an empowered department and ASO with public oversight.

## Structure

Creates a single and statewide ASO that replaces all ten (10) Prepaid Inpatient Health Plans (PIHPs). This leads to fewer bureaucratic layers to navigate for persons served and those who love and support them in addition to significant administrative cost savings that will be used to provide more services to more people in need.

Preserves the current behavioral health carve out and does not disrupt the current Community Mental Health Services Programs system.

Empowers and charges the state/department to develop, implement, and oversee the core functions of the system (e.g., rate setting, clinical guidelines, quality assurance, network management, etc.)

Provides the state direct involvement at every level to create uniformity in access to and quality of behavioral health and I/DD services and supports across the state.

# Public and Consumer Oversight

- Creates a public behavioral health oversight council that prioritizes and requires persons served and their supporters/loved ones to be voting members (1/3<sup>rd</sup> of the 15 seats). It gives persons served and advocates a meaningful voice in choosing the Administrative Services Organization and in setting policy for the ASO; there is meaningful voice from other community stakeholders, including clinical representation, and an assurance of demographic and geographic equity.
  - There is a consumer oversight committee under the behavioral health oversight council that gives representation to persons served. There is a requirement that the clinical oversight committee have two representatives from persons served on the committee.
- There is a financial oversight committee under the behavioral health council that reviews and advises on the department's rate schedule development/re-basing with legislative recourse if necessary.
- There is a quality oversight committee under the behavioral health council responsible for establishing, monitoring, and updating clinical guidance and policy in conjunction with the department.

## Advantages

### Financial:

- Administrative costs for ASOs in other states equate to roughly 3-4%, which is significantly lower than Michigan's administrative costs for its Medicaid managed care entities (6-12% for PIHPs; 16% for Medicaid health plans)
- The administrative savings resulting from these efficiencies would translate into nearly \$300 million—significant monies that can be used for services.
- Other states that have implemented this model have done a better job at controlling per member per month costs and annual increases in Medicaid costs.

### Access:

• The efficiencies gained led to increases in services received even when controlling for increases in enrollment in other states with the ASO structure.

### Quality:

•States that have implemented this ASO structure have seen marked improvement in key indicators, including reductions in ED visit rates, inpatient hospital admissions, and increases in preventive screenings and visits.

### Administrative:

- •The department would no longer have to adhere to the hundreds of pages of Medicaid managed care regulations that has required significant state FTE and monies to negotiate and attend to.
- •The department would no longer need to utilize an actuarial firm to develop federally required "actuarially sound rates" that historically have confounded and compromised the financing of Michigan's specialty behavioral health system through systemic underfunding and lack of transparency in methodology (\$25 million annually).

## Additional advantages

The ASO will provide one point of intensive care management to attend to all facets of a consumer's needs.

The ASO will provide robust data analytics and predictive modeling to assist in fee schedules/payment incentives, data collection and sharing to optimize care coordination, and quality metric tracking on process and outcomes.

The ASO will provide strong provider supports through a uniform fee schedule, a single set of guidelines for each service, and expedient reimbursement. This will boost department/ASO to provider relationships, improve recruitment and retention, and increase oversight of network adequacy.

Provides the state with the tools and resources needed to hold the delivery system accountable.

The CMHSPs will be the focal point of the provision and delivery of behavioral health and I/DD services, including SUD.

There is significant public accountability through the behavioral health oversight council and because the ASO's board meetings will be subject to the Michigan Freedom of Information Act and the Open Meetings Act.

The plan can continue to leverage current strategic initiatives, including but not limited to Health Homes, CCBHCs, demonstration waivers, HCBS waivers, etc.

Requires the use of evidence-based practices.

# Thank you!



### Southwest Michigan Behavioral Health Board Strategic Planning

### 5-14-21

Thirty individuals attended the 5/14/21 SWMBH Board Strategic Planning Meeting. Attendees represented SWMBH Board members and alternates, CMHSP CEOs and representatives, SWMBH Senior Leaders, and SWMBH Consumer Advisory Committee Leadership.

Alan Bolter, Associate Director of Community Mental Health Association of Michigan, highlighted points from his presentation on Environmental Scan given earlier at the SWMBH Board meeting. Topics included Changes at MDHHS, FY22 Executive, House and Senate Budgets, COVID Supplemental Budgets, key Budget Items for CMHA Members, and the 'Gearing Towards Integration' proposal.



### Southwest Michigan Behavioral Health Board Meeting

Please join the meeting from your computer, tablet or smartphone:

https://global.gotomeeting.com/join/515345453

You can also dial in using your phone: 1-571-317-3116 - Access Code: 515-345-453 July 9, 2021 9:30 am to 11:00 am (d) means document provided

Draft: 5/14/21

- 1. Welcome Guests/Public Comment
- 2. Agenda Review and Adoption (d)
- 3. Financial Interest Disclosure Handling (M. Todd)
  - List name(s) and Agency or None Scheduled
- 4. Consent Agenda
  - June 11, 2021 SWMBH Board Meeting Minutes (d)
- 5. Operations Committee
  - a. Operations Committee Minutes May 26, 2021 (d)
  - b. Operations Committee Quarterly Report (d)
- **Ends Metrics Updates (\*Requires motion)**

Is the Data Relevant and Compelling? Is the Executive Officer in Compliance? Does the Ends need Revision?

- \* None
- 7. Board Actions to be Considered
  - **Board Alternates Performing Direct Inspections**
- **Board Policy Review**

Is the Board in Compliance? Does the Policy Need Revision?

- None
- 9. Executive Limitations Review

Is the Executive Officer in Compliance with this Policy? Does the Policy Need Revision?

- BEL-007 Compensation and Benefits (R. Perino) (d)
- a. BEL-007 Compensation and Benefits (R. Perino)b. BEL-002 Financial Conditions (M. Middleton) (d)
- c. BEL-004 Treatment of Staff (M. Middleton) (d)
- d. BEL-006 Investments (C. Naccarato) (d)

#### 10. Board Education

- a. Fiscal Year 2021 Year to Date Financial Statements (T. Dawson) (d)
- b. Fiscal Year 2022 Budget Assumptions (T. Dawson)

### 11. Communication and Counsel to the Board

- a. Provider Network Stability Report (M. Todd) (d)
- b. Public Policy Committee Update (B. Casemore) (d)
- c. August 13, 2021 Board Agenda (d)
- d. SWMBH Board Attendance to CMHSPs January June 2021
- e. Board Member Attendance Roster (d)
- f. August Board Policy Direct Inspection BEL-005 Treatment of Plan Members (E. Krogh)

### 12. Public Comment

### 13. Adjournment

SWMBH adheres to all applicable laws, rules, and regulations in the operation of its public meetings, including the Michigan Open Meetings Act, MCL 15.261 – 15.275.

SWMBH does not limit or restrict the rights of the press or other news media.

Discussions and deliberations at an open meeting must be able to be heard by the general public participating in the meeting. Board members must avoid using email, texting, instant messaging, and other forms of electronic communication to make a decision or deliberate toward a decision and must avoid "round-the-horn" decision-making in a manner not accessible to the public at an open meeting.

Next Board Meeting August 13, 2021 9:30 am - 11:00 am

2021 SWMBH Board Member & Board Alternate Attendance												
Name:	January	February	March	April	May	June	July	August	September	October	November	December
Board Members:												
Ruth Perino (Barry)												
Edward Meny (Berrien)												
Tom Schmelzer (Branch)												
Vacant (Calhoun)												
Mary Middelton (Cass)												
Erik Krogh (Kalamazoo)												
Carole Naccarto (St. Joe)												
Susan Barnes (Van Buren)												
Alternates:												
Robert Becker (Barry)												
Randy Hyrns (Berrien)												
Jon Houtz (Branch)												
Kathy-Sue Vette (Calhoun)												
Terry Proctor (Cass)												
Patricia Guenther (Kalamazoo)												
Cathi Abbs (St. Joe)												
Angie Dickerson (Van Buren)												

as of 5/14/21

Patrick Garrett (Calhoun)						

Green = present
Red = absent
Black = not a member
Gray = meeting cancelled