

Southwest Michigan Behavioral Health Board Meeting Air Zoo Aerospace & Science Museum 6151 Portage Rd, Portage, MI 49002

August 8, 2025 9:30 am to 11:30 am (d) means document provided Draft: 7/30/25

- 1. Welcome Guests/Public Comment
- 2. Agenda Review and Adoption (d) pg.1
- 3. Financial Interest Disclosure Handling
 - None Scheduled
- 4. Consent Agenda (2 minutes)
 - a. July 11, 2025 SWMBH Board Meeting Minutes (d) pg.3
 - b. July 9 and July 23, 2025 Operations Committee Meeting Minutes (d) pg.9
 - c. July 11, 2025 Board Finance Committee Meeting Minutes (d) pg.20
- 5. SWMBH 2024 External Audit Derek Miller of Roslund Prestage and Company
- 6. Fiscal Year 2025 Year to Date Financial Statements and Cash Flow Analysis (15 minutes)
 - a. G. Guidry (d) pg.22
 - b. Operations Committee
- 7. Required Approvals (0 minutes)
 - None scheduled
- 8. Ends Metrics Updates (*Requires motion) (10 minutes)

Proposed Motion: Is the Data Relevant and Compelling? Is the Executive Officer in Compliance? Do the Ends need Revision?

- Management Information Business Intelligence Plan (A. Lacey) (d) pg.32
 *no motion needed
- 9. Board Actions to be Considered (10 minutes)
 - Financial Assessment (Board Finance Committee)
- 10. Board Policy Review (0 minutes)

Proposed Motion: Is the Board in Compliance? Does the Policy Need Revision?

None scheduled

11. Executive Limitations Review (15 minutes)

Proposed Motion: Is the Executive Officer in Compliance with this Policy? Does the Policy Need Revision?

- a. BEL-009 Global Executive Constraint (C. Naccarato) (d) pg.35
- b. BEL-004 Treatment of Staff (L. Lindsey) (d) pg.37
- c. BEL-007 Compensation and Benefits (M. Seals) (d) pg.41

12. Board Education (10 minutes)

Fiscal Year 2026 Federal Budget Impacts on Medicaid (S. Nemani) (d) pg.46

13. Communication and Counsel to the Board (10 minutes)

- a. County Population Health Reports (A. Lacey) (d) pg.61
- b. PIHP Procurement
- September Board Policy Direct Inspection BEL-005 Treatment of Plan Members Tina Leary; BEL-008 Communication and Counsel – Sherii Sherban

14. Public Comment

15. Adjournment

SWMBH adheres to all applicable laws, rules, and regulations in the operation of its public meetings, including the Michigan Open Meetings Act, MCL 15.261 – 15.275.

SWMBH does not limit or restrict the rights of the press or other news media.

Discussions and deliberations at an open meeting must be able to be heard by the general public participating in the meeting. Board members must avoid using email, texting, instant messaging, and other forms of electronic communication to make a decision or deliberate toward a decision and must avoid "round-the-horn" decision-making in a manner not accessible to the public at an open meeting.

Next Board Meeting September 12, 2025 9:30 am - 11:30 am Advia Credit Union 6400 W. Main St. Kalamazoo, MI 49009



Board Meeting Minutes July 11, 2025

Air Zoo Aerospace & Science Museum, 6151 Portage Rd, Portage, MI 49002 9:30 am-11:30 am

Draft: 7/14/25

Members Present: Sherii Sherban, Tom Schmelzer, Edward Meny, Michael Seals, Lorraine Lindsey, Tina Leary,

Carol Naccarato

Members Absent: Joyce Locke, Allen Edlefson

Guests Present: Brad Casemore, CEO, SWMBH; Mila Todd, Chief Compliance Officer, SWMBH; Garyl Guidry, Chief Financial Officer, SWMBH; Anne Wickham, Chief Administrative Officer, SWMBH; Alena Lacey, Chief Clinical Officer, SWMBH; Natalie Spivak, Chief Information Officer, SWMBH; Beth Guisinger, Director of Utilization Management, SWMBH; Michelle Jacobs, Senior Operations Specialist & Rights Advisor, SWMBH; Ella Philander, Executive Projects Manager, SWMBH; Cathi Abbs, SWMBH Board Alternate; Jon Houtz, SWMBH Board Alternate; Cameron Bullock, Pivotal; Sue Germann, Pines BH; Debbie Hess, Van Buren County CMH; Richard Thiemkey, Barry County CMH; Jeff Patton, ISK; Roger Pierce, Riverwood; Mandi Quigley, Summit Pointe; Srinidhi Nemani, SWMBH Intern; Carl Doerschler.

Welcome Guests

Sherii Sherban called the meeting to order at 9:31 am.

Public Comment

None

Agenda Review and Adoption

Motion Tom Schmelzer moved to approve the agenda with the addition of Forensic Audit

discussion.

Second Lorraine Lindsey

Motion Carried

Financial Interest Disclosure (FID) Handling

None

Consent Agenda

Motion Carol Naccarato moved to approve the June 13, 2025 Board minutes, June 11, and June

25, 2025 Operations Committee Meeting minutes as presented.

Second Lorraine Lindsey

Sherii Sherban discussed changes to the June 13, 2025 Board minutes.

Motion Carried

SWMBH Retirement Plans

Carl Doerschler of Doerschler and Associates reported as documented, highlighting services provided to SWMBH staff, vendor changes, available investment funds for SWMBH staff, and recent reduction in fees. Discussion followed.

2025 Year to Date Financial Statements; Cash Flow Analysis; Mid-Year Revenue Rate Assumptions and Revised SWMBH Budget/Projections

Garyl Guidry reported as documented, reviewed and noted:

- TANF (Temporary Assistance to Needy Families) eligibles are flat
- DAB (Disabled Aging Blind) eligibles are flat
- HMP (Healthy Michigan Plan) eligibles are flat
- Flat eligibles means flat revenue
- Reviewed Period 8 financials and noted that managed care admin is an area we must analyze for
 potential cost savings, managed care admin is a lever that the PIHP controls since there is not much we
 can do about the healthcare cost, outside of utilization management
- Could see some improvements in eligibles-anticipated starting within period 9 financial and continuing in the period 10 financials
- Additional \$1 million received finance is researching details of new eligible in payment files (could be transferring consumers from Plan First to DAB or TANF)
- Cost settling with CMHs is decreasing SWMBH Internal Service Fund (ISF)
- State released recoup and repay schedule last Friday. This will happen July through August
- Reviewed Medicaid and Health Michigan by CMH
- Cash Settlements are happening sooner with MDHHS
- Waiting on Fiscal Year 2022, and Fiscal Year 2024 settlements with the State (Fiscal Year 2023 was zero)
- Certified Community Behavioral Health Clinics (CCBHC) revenues and expenses. CCBHCs are full risk to the CMHSPs
- Revised Fiscal Year 2025 Budget
- Fiscal Year 2026 State will use regional rates
- MDHHS is moving away from some area factors to acuity in determining rates
- Reviewed Cash Flow Analysis
- SWMBH report on financial efforts and Regional Finance work continues

Board discussion followed.

Operations Committee Update

Cameron Bullock presented as documented in a handout that was distributed. Discussion followed.

Forensic Audit

Michael Seals talked with Rehmann regarding forensic audit and stated that a forensic audit is not necessary and was off the table due to cost, time constraints and no appearance of concerning activity. Rehmann recommends a financial assessment. Board Finance Committee will report back to the Board at the August Board meeting with their recommendations.

Required Approvals

None scheduled

Ends Metrics Updates

None scheduled

Board Actions to be Considered

Operating Agreement review

Mila reported as documented noting that revisions align the purposes of the Operations Committee in the Operating Agreement to the Board Ends more clearly. The Operations Committee has reviewed and endorsed the revised Operating Agreement.

Motion Lorraine Lindsey moved to approved the revised Operating Agreement with one

addition of adding an apostrophe to E on page 57.

Second Michael Seals

Motion Carried

Sub Ends 1, 3 and 5 Interpretations

Brad Casemore reported as documented. Discussion followed.

Motion Tom Schmelzer moved to accept Sub Ends 1, 3 and 5 Interpretations as presented.

Second Lorraine Lindsey

Motion Carried

PIHP Procurement

Rehmann has approached the CMH CEOs to create a joint venture to bid together.

Nothing new on the Concept Paper from Mid-State Health Network. Brad mentioned the Urban Cooperation Act of 1967. SWMBH is unable to bid on any larger region due to SWMBH Bylaws limiting SWMBH to the eight-county geographic footprint. Mila noted that SWMBH pursuit of any option like the Central Region PIHP concept or other transformation requires Board and member-CMH direction and support.

Board Policy Review

BG-001 Committee Structure

Motion Tom Schmelzer moved that the Board is in compliance with policy BG-001 Committee

Structure and the policy does not need revision.

Second Lorraine Lindsey

Motion Carried

BG-002 Management Delegation

Motion Tom Schmelzer moved that the Board is in compliance with policy BG-002 Management

Delegation and the policy does not need revision.

Second Lorraine Lindsey

Motion Carried

BG-003 Unity of Control

Motion Tom Schmelzer moved that the Board is in compliance with policy BG-003 Unity of

Control and the policy does not need revision.

Second Lorraine Lindsey

Motion Carried

BG-005 Chairperson's Role

Motion Tom Schmelzer moved that the Board is in compliance with policy BG-005 Chairperson's

Role and the policy does not need revision.

Second Lorraine Lindsey

Motion Carried

BG-007 Code of Conduct

Motion Tom Schmelzer moved that the Board is in compliance with policy BG-007 Code of

Conduct and the policy does not need revision.

Second Lorraine Lindsey

Motion Carried

BG-008 Board Member Job Description

Motion Tom Schmelzer moved that the Board is in compliance with policy BG-008 Board

Member Job Description and the policy does not need revision.

Second Lorraine Lindsey

Motion Carried

BG-011 Governing Style

Motion Tom Schmelzer moved that the Board is in compliance with policy BG-011 Governing

Style and the policy does not need revision.

Second Lorraine Lindsey

Motion Carried

Board Policies S. Radwan's uninterrupted policies and follow up

Sherii Sherban noted that she had a conversation with Susan Radwan and the uninterrupted policies that the Board approved on 6/13/2025 are complete.

Executive Limitations Review

BEL-009 Global Executive Constraint

Carol Naccarato asked that this policy review be moved to the August Board meeting.

Board Education

Fiscal Year 2026 Budget Assumptions

Garyl Guidry reported as documented noting a draft budget will be presented at the September Board meeting. Mila Todd discussed the FY26 provider contract rate letters that will be sent out on Monday, July 14, 2025. Discussion followed.

Communication and Counsel to the Board

Utilization Management

Beth Guisinger reported as documented. Discussion followed.

CEO Retirement Plan

Brad Casemore requested a closed session per the Open Meetings Act of Michigan PA 267 of 1976 Section 15.268 (1) (a) to consider a periodic personnel evaluation

Motion Lorriane Lindsey moved to go into closed session.

Second Michael Seals

Roll call vote

Sherii Sherban yes
Tom Schmelzer yes
Carol Naccarato yes
Edward Meny yes
Michael Seals yes
Lorraine Lindsey yes
Tina Leary yes

Motion Carried

When back in open session

Motion Michael Seals moved to go back into open session.

Second Tom Schmelzer

Motion Carried

Motion Carol Naccarato moved to accept the resignation of Mr. Casemore effective upon the

execution of a mutually agreeable Separation Agreement and subject to the

Employment Agreement Section 2. B. 1.

Second Michael Seals

Roll call vote

Sherii Sherban yes
Tom Schmelzer yes
Carol Naccarato yes
Edward Meny yes
Michael Seals yes
Lorraine Lindsey yes
Tina Leary yes

Motion Carried

Contracting with Rehmann

Brad Casemore reported as documented. Discussion followed.

Dispute Resolution Process

Sherii Sherban noted the document in the packet for the Board's review

Departures from Board Policies

Sherii Sherban noted the document in the packet for the Board's review and made comments related thereto.

Public Relations Materials

Sherii Sherban noted the document in the packet for the Board's review.

August Board Policy Direct Inspection

BEL-004 Treatment of Staff, Lorraine Lindsey; BEL-007 Compensation and Benefits, Michael Seals

Public Comment

None

Adjournment

Motion Tom Schmelzer moved to adjourn the Board meeting

Second Michael Seals

Meeting adjourned at 12:40pm



Date:	7/9/25
Time:	9:00 am – 11:00 am
Facilitator:	TBD
Minute Taker:	Cameron
Meeting Location:	SWMBH, 5250 Lovers Lane, Suite 200, Portage, MI
	49002
	Click here to join the meeting

Present:	☑ Rich Thiemkey (Barry)	☐ (Woodlands)	☑ Brad Casemore (SWMBH)
	☐ Ric Compton (Riverwood)	☑ Jeff Patton (ISK)	☑ Mila Todd (SWMBH)
	Sue Germann (Pines BHS)	□ Cameron Bullock (Pivotal)	□ Garyl Guidry (SWMBH)
	□ Ieannie Goodrich (Summit)	□ Debbie Hess (Van Buren)	

Guests: Michelle Jacobs, Pat Davis, Amy Rottman, Sheila Hibbs, Dave Ballmer, Ashley Esterline, Charlotte Bowser, Ed Sova, Roger Pierce, Tina Boyer, Emily Versteeg, Aleena Lacey, Anne Wickham, Ella Philander

Version 7/8/25

9:00 am – 11:00 am		
Agenda Topics:	Discussion Points:	Minutes:
1. Agenda Review & Adoption (d)		Removed 9, 10, 11
2. Prior Meeting Minutes Review (d)		 Approved via email for Board Packet.
3. Financial Stability a. Period 8 financials including 2025 revenue, expense and margin projections (if available) (d) b. State/Milliman Meeting Updates c. Rehmann financial oversight		 P08 does not have a new rate-setting income coming through. \$15 million deficit currently. Still on track for the end of the year with a new rate increase of a \$7.3 million estimated deficit. P09/10 should see an increase
4. Wakely Findings (Suzanne Grace) (d)		in eligibles. The state came through and added an additional 5,763 eligibles from



	January 1, 2025, through June. Recoup and Repay will occur 7/17/25 and will occur periodically through 8/21/25 to catch up with past payments. HSW payments were \$800k higher than usual from previous months. Received a detailed report from Richard on the expansion of work, and Brad is reviewing. Brad to meet with Garyl today and tomorrow to finalize. Will bring the final report to the board. Will bring \$ and categories that Brad will pick and choose and potentially set a time limit on etc. No State/Milliman Meeting Wakely – Pat to potentially meet with SG for a better understanding of SWMBH factors and rate settings as compared to Milliman.
5. Financial Management Plan, the Financial Risk Management Plan, and the Bylaw review.	 Brad reviewed by-laws and sent out highlighted portions. Work in progress. Needs to be completed before September 2025. Will be a standing agenda item.
6. FY 2026 Budget Development	The process is starting. We do not yet have Revenue Rates for FY 26. This has not



		allowed CMH's/SWMBH to begin the budget process yet. Mid-to-late August for first review at the Ops Comm. Board for approval in October. • Potential to use Richard for Budgetary purposes. Is an ad hoc add on that can be utilized.
7. UM Follow-up Report (Anne)	* H2015/H2016 same day reporting; * Services to reduce auto- authorization threshold	 Reports have been commissioned by RUM from Moira and Maddie. Possibly based on last year's FY 24, will get clarity from next week's Monday meeting. Will have answers from the RUM today on their suggestions on the biggest potential impact for focus on the population.
8. PIHP Competitive Procurement	Regional Entity Roles and Future	 Richard via Rehmann presented a potential plan B option to CMHs and CMH CEOs.
9. CCBHC Direct Payment Methodology		No Updates.
10. Rate letters (Mila)		 Mila to finalize and send out as a PDF by end of this week. To be sent out July 14th via all CMHs. LRE is reducing its rates by 5%. Hope is closing a home due to the proposal. Rich has an individual there and is



	placem Inpatie evaluat the pro	for additional ent opportunities. nt rates are still being ed internally. Sent to vider network. ing with that group of next week.
Nt to 11. SUD services - under direct payment of CCBHC services	allocati the SW Reduct reducti beyond conting funding	ons are currently in MBH contract. ion from FY 25. 14% on. Nothing is known that at this time, gent upon federal s. to next meeting.
12. Special presentation in July by Pat Davis.	acuity for change the start signification potential with 33 current • Pat David Specification Summate • Ask that their own prevaled different then be CMH's	tly, we have the lowest factors, with the s being proposed by te, we will be at a ant disadvantage when ally getting combined total CMH's with the procurement bid out. Vis presented on Entity-trization. It each CMH review who scores, as ence factors are not for each CMH and eable to fix individual potential issues to vely raise the regional score.



	 Potential for Moira and Maddie to replicate ISK data for each CMH.
16. Next Meeting Agenda July Facilitator-Ric August Facilitator-? September Facilitator- Jeannie	 UM Follow-up Report (Anne) Financials - Garyl FY 26 Budget- Garyl FY 26 Financial Management Plan, the Financial Risk Management Plan-Garyl/Brad (August meeting) Bylaw review – Brad (August) PIHP Competitive Procurement CCBHC Direct Payment Methodology SUD services - under direct payment of CCBHC services
17. 11:00 am-12:00 pm CMH CEOs	



Date:	7/23/25
Time:	9:00 am – 11:00 am
Facilitator:	Ric
Minute Taker:	Cameron
Meeting Location:	SWMBH, 5250 Lovers Lane, Suite 200, Portage, MI
	49002
	Click here to join the meeting

Present: ⊠ Rich Thiemkey (Barry)	☐ (Woodlands)	⊠ (SWMBH)
⋈ Ric Compton (Riverwood)	☑ Jeff Patton (ISK)	
□ Sue Germann (Pines BHS)	□ Cameron Bullock (Pivotal)	⊠ Garyl Guidry (SWMBH)
	☑ Debbie Hess (Van Buren)	

Version 7/9/25

9:00 am – 11:00 am		
Agenda Topics:	Discussion Points:	Minutes:
1. Agenda Review & Adoption (d)		 Added population Health Reports Business Information Report
2. Prior Meeting Minutes Review (d)		 Approved Version 2 no additional changes.
3. Financial Stability a. SWMBH Period 9 financials including 2025 revenue, expense and margin projections (if available) (d) b. State/Milliman Meeting Updates c. Rehmann financial oversight		 Woodlands and Pivotal do not have their financials in, final P9 to be sent later this week. The revenue rates meeting happened last week. Next scheduled meeting August 4th. Capitation during FY 26 is significantly reduced due to CCBHC portion being pulled out.



	•	Base capitation \$42 million
		projected, Milliman projected \$77 million.
	•	ASO contract with Richard
		was sent over, expected start
		date of 10/1/25.
	•	Request to add back in the
		balance sheets and other
		changes from previous year to
		be added routinely, Garyl
		stated that now that the
		revised financials are done, he can again share that
		information with Ops Comm.
	•	July Waiver payments should
		be higher for waiver
		payments, capitation
		payments should be here in
		August, P10 should be larger.
		The current state based
		schedule doesn't seem to be
		occurring like the state had
		stated.
	•	CCBHC QBP has not yet been
		seen yet either, with no
		anticipation of when we will get that. (\$4.3 million
		payments to SWMBH Region).
4. Wakely Findings (Suzanna	•	Concerns regarding base data
Grace) (d)		for CCBHC payments.
	•	Hard for Wakely to reconcile
		Milliman data to what they
		were able to get from EQI and
		FSR's from the PIHP regions.
	•	2025 Rate concerns: Not
		utilizing Regional rates, used
		tables from Milliman own rate



certification tables to show disparities. Wakely never received feedback from Milliman from the initial memo.

- Additional questions concerning retroactivity, and the Earned Sick Time Leave Act for FY 25.
- Actions to take:
 - Ask question about retroactivity.
 Depending on the answer, determines next steps. Apply the bump to the entire year, and see what the information would do if the change was applied to the entire year and not the last portion of the FY.
 - DCW change would not be appropriate to make for the entire year.
 - Ask of isolating the disenrollment factor that was placed into the entity factor, Milliman said no.
 - FY 26: Milliman added a 1% margin for expected cost for next year.
 Wakely is asking for explanation for the sufficiency of the 1%



		 and the methodology of that. Milliman has hired a lobbyist as the state legislature is not happy with their performance. Wakely to send memo from 2 weeks ago, and the most recent memo. Garyl to distribute to CEO's.
5. SWMBH Financial Management Plan, SWMBH Financial Risk Management Plan, SWMBH Cost Allocation Plan and SWMBH Bylaw review.		 Brad is still reviewing, hopefully will have something at next Ops Comm. Pivotal's request is that the dissolution of assets/debts be added to the bylaws, and not live in the SWMBH policies. The bylaws then hold greater legal power and should hold the true dissolution.
6. FY 2026 SWMBH Budget Development		 Some form of revenue assumption will be based on July information so that CMH's can put together their first revisions of the budget. Holding off as long as possible, only will be Medicaid portions and not include the CCBHC portions. Augus 27th will be the first review of the SWMBH budget via Ops Comm.
7. UM Follow up Report (Anne)	* Services to reduce auto-authorization threshold	UM group has found that reducing the auto-thresholds by 20/25% would not reach



		 more than 40 individuals in the region. Review of underutilization should be reviewed, and retro reviews need to be done to identify why those services who have been offered, are not being given.
8. PIHP Competitive Procurement	Regional Entity Roles and Future	Two options shared.
9. CCBHC Direct Payment Methodology	SUD Block Grant implications	 Meeting was cancelled by state, due to lack of agenda items. SWMBH sent a list of 4 pages to agenda items. State contract system is now involved to remove CCBHC language to remove PIHP responsibility. The MDHHS Contracts section should release something within the next few weeks. Should come out in the next couple weeks. Did not indicate what was actually coming out i.e. memo, contract etc. Block grant will become FFS for FY 26 Contracts. BG is projected to be overspent-SWMBH is exploring cost containment measures. Possibly ask for the board to use local or PA2. May go to SUD board or may go to SMWBH full board.
10. Population reports, Business Information		 Goes to SWMBH Board in August.



	 Maddie and Alena presented information Data sources utilized: CC360 was used, BH- TEDs data, and pharmacy data came from Relias.
11. Next Meeting Agenda July Facilitator-Ric August Facilitator-Jeannie September Facilitator-	 Financials CCBHC Direct Payment Methodology FY 2026 SWMBH Budget Development SWMBH Financial Management Plan, SWMBH Financial Risk Management Plan, SWMBH Cost Allocation Plan and SWMBH Bylaw review. Financial Stability SWMBH Period 9
12. 11:00 am-12:00 pm CMH CEOs	



Board Finance Committee Meeting Minutes July 11, 2025

SWMBH, 5250 Lovers Lane, Suite 200, Portage, Michigan 49002 1:00-2:00 pm

Draft: 7/15/25

Members Present: Tom Schmelzer, Michael Seals, Carol Naccarato, Tina Leary, Sherii Sherban

Guests: Jeff Patton, Cameron Bullock

Members Absent: None

SWMBH Staff Present: Mila Todd, Chief Compliance Officer, SWMBH; Garyl Guidry, Chief Financial Officer;

Michelle Jacobs, Senior Operations Specialist and Rights Advisor

Review Agenda

Motion Carol Naccarato moved to approve the agenda as presented.

Second Michael Seals

Motion Carried

Central Topics

Review prior meeting minutes

Motion Carol Naccarato moved to approve the minutes as presented.

Second Michael Seals

Motion Carried

Review SWMBH YTD financial statements

Garyl Guidry presented Period 8 financial statements as discussed in the Board meeting.

SWMBH Check Registers

As discussed in the Board meeting.

SWMBH Cash Flow Analysis

As discussed in the Board meeting.

Forensic Audit

Michael Seals read a prepared statement as follows: "

Michael Seals will get costs and timeframes for discussion at the August 1, 2025,

Board Finance Committee meeting then a recommendation will be presented at the August 8, 2025, Board meeting. Discussion followed.

Board Finance Committee Charter

The charter was included in the packet for the Committee's review/reference.

Adjournment Second Carol Naccarato Michael Seals

Meeting adjourned

SWMBH Board Update for Period July 2025 CEO and Staff Finance Focused Activities

Results:

- Achieved \$15 million increase in regional Medicaid capitation rate revenues.
- SWMBHs Area Factors improved by 5.4% in amendment three from Milliman increasing regional rates, based on client acuity effective June 1, 2025.
- Collection of additional ongoing HSW funds resulting from Habilitative Supports Waiver payment report and cross functional process.

Actions/Activities taken by CEO:

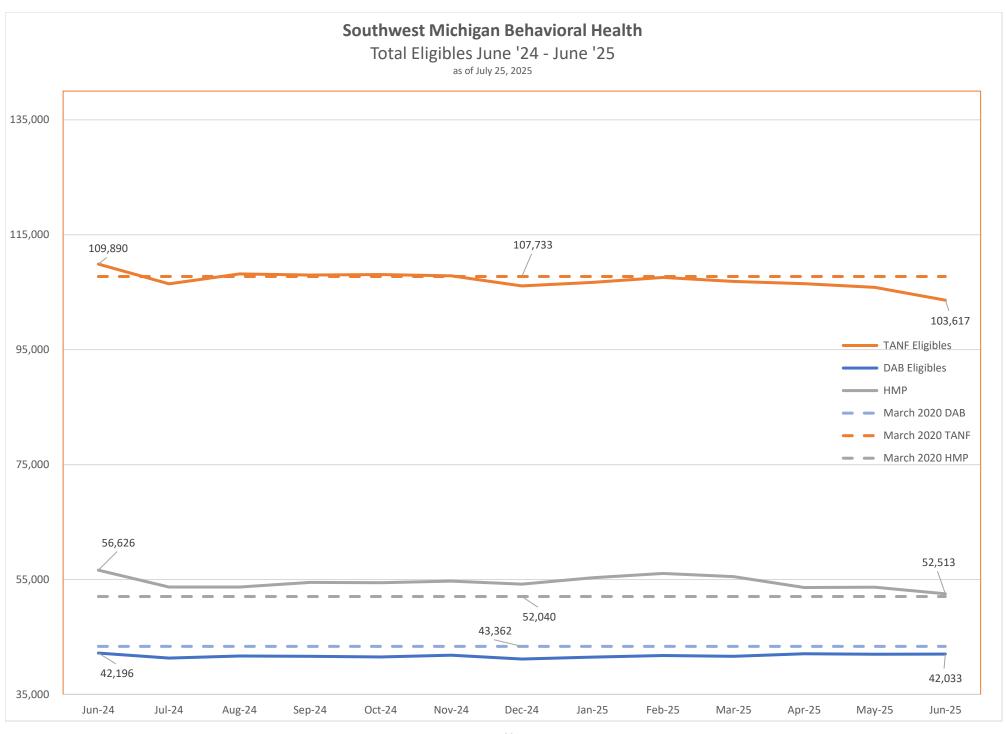
- Followed and reported on PIHP Procurement developments
- Attended Mental Health Diversion Council
- Attended Opioid Task Force Treatment Committee
- Attended Opioids Advisory Commission
- Attended regional Public Policy Committee
- Attended fiscal year 2026 Medicaid rate meeting
- Finalized transition plans
- Met with MMRMA to review and renew agency insurance coverages

SWMBH July Actions

- Revised financial projections based on new waiver funding information
- Creating retrospective FY2025 financials to determine what the current financial situation would be if new funding had been retroactive to October 2024
- Attendance at "Partnering for Progress: Behavioral Health & Lawmakers Unite" with Julie Andrews and Matt Longjohn. Discussion regarding procurement and CCBHC
- Attendance at Innovation in Behavioral Health Model initial convening structure meeting 1
 of 3 PIHPs participating
- Provided update regarding procurement to Michigan Association of Recovery Community Organizations

Utilization Management Project

- Continuing with CLS increased oversight
- Looking into adding additional increased oversight of high cost services



SWMBH Through June	FY25	FY24	% Change YOY	\$ Change YOY
State Plan MH	73,617,531	73,571,342	0.1%	46,189
1915i MH	68,441,280	63,855,855	7.2%	4,585,425
Autism	22,027,813	15,254,109	44.4%	6,773,704
Habilitation Supports Waiver (HSW)	47,593,454	44,227,997	7.6%	3,365,456
Child Waiver Program (CWP)	691,922	813,992	-15.0%	(122,070)
Serious Emotional Disturbances (SED)	382,765	1,182,271	-67.6%	(799,506)
Net Capitation Payment	212,754,765	198,905,565	7.0%	13,849,199
				-
State Plan SA	5,913,489	6,187,792	-4.4%	(274,303)
Net Capitation Payment	5,913,489	6,187,792	-4.4%	(274,303)
				-
Healthy Michigan Mental Health	18,649,005	17,792,683	4.8%	856,322
Healthy Michigan Autism	30,480	19,420	57.0%	11,060
Net Capitation Payment	18,679,485	17,812,103	4.9%	867,382
				-
Healthy Michigan Substance Abuse	10,161,534	10,554,593	-3.7%	(393,059)
Net Capitation Payment	10,161,534	10,554,593	-3.7%	
				-
GRAND TOTAL	247,509,273	233,460,053	6.0%	14,049,220

as of 7/25/2025

State Plan, 1915i, B3 and Autism have DAB and TANF payments included.

DAB refers to the "disabled, aged, or blind" eligibility categories for Medicaid programs. TANF refers to "Temporary Assistance for Needy Families" for Medicaid programs.

	E F	I	J	K	L	M
1	Southwest Michigan Behavioral	Health				
2	For the Fiscal YTD Period Ended 6/30/2025			FY25	PIHP	
3	(For Internal Management Purposes Only)					
4		FY24 Budget	FY25 Budget	FY24 Actual as P09	FY25 Actual as P09	FY 25 Projection
6	REVENUE	1 124 Baagot	1 120 Baaget	1124740144140100	1 120 Actual ac 1 cc	1 1 20 1 10 10 10 10 11
7	Contract Revenue					
8	Medicaid Capitation	230,693,820	256,227,043	184,608,990	194,104,664	258,806,219
9	Healthy Michigan Plan Capitation	48,606,904	38,407,790	22,586,519	21,081,439	28,108,585
10		5,963,797	12,089,192	6,044,596	9,066,894	12,089,192
11	Opioid Health Home Capitation	1,863,222	1,610,090	1,208,616	1,189,298	1,585,731
12	-	635,001 7,432,909	653,000 7,763,190	549,578 5,963,208	393,898 6,500,252	525,197 8,667,002
	SA PA2 Funding	2,110,931	2,184,476	1,583,198	1,440,231	1,920,308
15		2,110,001	2,101,110	1,000,100	1,110,201	1,020,000
16	-	297,306,585	318,934,780	222,544,704	233,776,675	311,702,234
17	CMHSP Incentive Payments	501,957	419,357	209,679	362,701	483,601
18		-	2,483,291		1,600,700	2,134,267
19	-1	573,177	1,222,315	916,737	352,873	470,497
20	Interest Income - ISF Risk Reserve	102,887	-	224,547	674,573	899,431
21		1,289,352	852,520	652,976	639,390	852,520
23	-					
24	TOTAL REVENUE	299,773,958	323,912,264	224,548,642	237,406,913	316,542,550
25						
26	<u>EXPENSE</u>					
27	Healthcare Cost					
28		24,396,146	23,023,897	16,487,969	17,012,350	22,683,133
29	- ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	233,928,855	263,904,801	192,278,826	195,777,184	261,036,245
30	-	3,790,852 5,963,797	3,746,326 12,089,192	2,477,275 6,044,596	2,220,349 9,066,894	2,960,465
33		5,965,797	12,009,192	0,044,596	9,000,094	12,089,192
34	<u>-</u>	268,079,650	302,764,215	217,288,666	224,076,776	298,769,035
35		90.2%	94.9%	97.6%	95.9%	95.9%
36		00.270	CC / S	51.570	55.575	00.070
37	Administrative Cost					
39		11,698,386	12,805,756	7,203,680	7,813,487	10,417,983
44		22,429,220	24,714,174	18,246,113	23,152,689	30,870,251
	Apportioned Central Mgd Care Admin	(0)	(2,665,293)	(1,269,725)	(1,534,606)	(2,046,141)
46	_					
47	Total Administrative Cost	34,127,607	34,854,637	24,180,068	29,431,570	39,242,093
48		11.3%	10.3%	10.0%	12.1%	12.1%
_	Local Funds Cost	1,289,352	852,520	652,976	639,390	852,520
51	PBIP Transferred to CMHPs	-			1,338,004	1,784,005
52					,-,-,	
53	TOTAL COST after apportionment	303,496,608	338,471,372	242,121,710	255,485,739	340,647,653
54]					_
55	NET SURPLUS before settlement	(3,722,650)	(14,559,107)	(17,573,068)	(18,078,827)	(24,105,102)
56	Net Surplus (Deficit) % of Revenue	-1.2%	-4.5%	-7.8%	-7.6%	-7.6%
57	Drier Voor Sovings Hillization	0.760.440				
58 59	-	9,769,410 (123,852)	-	(379,905)	-	-
\vdash	- 	, ,	-	•		-
60	(3/	(102,887)	1 000 000	(224,547)	700 070	700 070
61	ISF Risk Reserve Utilization CCBHC Supplemental Receivable (Payable)	6,592	1,929,280 3,813,725	16,683,350	768,376	768,376
_	Settlement Receivable / (Payable)	0,092	3,013,723 -	6,555,659	-	-
_	NET SURPLUS (DEFICIT)	5,826,612	(8,816,103)	5,061,490	(17,310,450)	(23,336,726)
	00:11 E00 (DE11011)	3,020,012	(0,010,103)	5,551,450	(17,010,400)	(20,000,120)

A B	С	D	Е	F	G
1 Southwest Michigan Behavioral Hea	alth				
2 For the Fiscal YTD Period Ended 6/30/2025			FY25 C	СВНС	
3 (For Internal Management Purposes Only)					
4	FY24 Budget	FY25 Budget	FY24 Actual as P09	FY25 Actual as P09	FY 25 Projection
5					
6 REVENUE					
7 Contract Revenue					
16 Contract Revenue	85,003,146	94,989,631	49,272,796	80,473,591	107,298,121
17 CMHSP Incentive Payments	-	3,422,650	-	-	-
18					
19 TOTAL REVENUE	85,003,146	98,412,281	49,272,796	80,473,591	107,298,121
20					
21 EXPENSE					
22 Healthcare Cost					
23 CCBHC Subcontracts	82,452,731	82,461,854	49,504,427	58,779,688	78,372,917
24					
25 Total Healthcare Cost	82,452,731	82,461,854	49,504,427	58,779,688	78,372,917
26 Medical Loss Ratio (HCC % of Revenue)	97.0%	83.8%	100.5%	73.0%	73.0%
27					
28					
29 Administrative Cost 30 Apportioned Central Mad Care Admin	2 550 445	2 665 202	1,269,725	1,534,606	2,046,141
30 Apportioned Central Mgd Care Admin	2,550,415	2,665,293	1,209,725	1,554,606	2,040,141
32 Total Administrative Cost	2,550,415	2,665,293	1,269,725	1,534,606	2,046,141
33 Admin Cost Ratio (MCA % of Total Cost)	3.0%	3.1%	2.5%	2.5%	2.5%
34	0.070	5.1,0	2.070	,	,
35 TOTAL COST	85,003,146	85,127,147	50,774,153	60,314,294	80,419,058
36		<u> </u>			
37 NET SURPLUS before non MCA cost	0	13,285,134	(1,501,357)	20,159,297	26,879,063
38 Net Surplus (Deficit) % of Revenue	0.0%	13.5%	-3.0%	25.1%	25.1%
39	3.0 /6	13.370	-5.0 /6	23.176	23.170
40 CCBHC Non Medicaid Cost	-	(10,261,247)	_	(9,248,228)	(12,330,970)
41 CCBHC Supplemental Reciveable (Payable)		(-, - ,,	5,342,111	(-, -,)	(,,)
42 Settlement Receivable / (Payable)			(3,840,754)		
43					
44 CCBHC Net Surplus/(Deficit)	0	3,023,886		10,911,070	14,548,093
45					

Medical SVM MSH Sarry Service Pines Summit Points Vocabunds ISK St. Joe Van Buren Total						May					
Revenue 17,046,939 6310,433 31,588,202 8,817,077 20,677,20 11,082,178 44,443,174 11,033,196 16,273,009 190,517,302 10,1692,205 10,1692,205 10,1692,205 10,1692,205 10,1692,205 12,683,722 16,397,930 195,171,305 16,171,205 11,171,1702 11,1702,1702 11,171,1702 11,1702,1702 11,171,1702 11,1702,1702 11,171,1702 11,1702,	Medicaid	SWMBH	Barry	Berrien	Pines	•	Woodlands	ISK	St. Joe	Van Buren	Total
Difference 44.9784 2.067.392 (3.08.342) 276.278 (18.55.302) (2.44.311) (8.40.128) (15.50.534) (124.351) (14.519.308 HDP HIDP Revenue 5.038,488 584.555 2.871,178 47.004 3.50.045 1.140.038 3.211.207 1.177.602 1.108.178 1.180.038 1.108.038 3.11.207 (1.77.602 1.108.038 1.180.038 1.108.038 1.108.038 1.109.038							11,082,178			16,273,609	180,652,230
Moderal Summer	Expense	16,598,965	4,853,041	34,594,544	8,340,801	31,512,722	13,526,489	56,783,302	12,563,732	16,397,959	195,171,556
Revenue S.086,848 S84,955 2,871,178 417,004 3.196,143 1.14,0038 3.21,1207 1.177,802 1.190,816 18,825,796 1.190,816	Difference	447,974	2,057,392	(3,006,342)	276,276	(1,855,302)	(2,444,311)	(8,340,128)	(1,530,534)	(124,351)	(14,519,326
Expense 6,551,433 GF1,821 2,774,819 637,053 1,503,882 1,289,700 2,780,151 1,227,653 1,157,000 2,183,011 1,000 1,00	HMP										
Difference (1,524,564) (86,866) 96,359 (520,049) (307,739) (129,752) (568,945) (60,351) 3,807 (3,058,120) April Revenue and Expense Revenue (13,225,233) 2,802,175 (12,945,544) 3,471,841 (12,598,064) 4,589,966 (19,803,271) 4,546,691 (5.568,998) 80,555,744 (17,577,446,045) The proper of the prop	Revenue	5,036,848	584,955	2,871,178	417,004	3,196,143	1,140,038	3,211,207	1,177,602	1,190,816	18,825,790
April Revenue and Expense Revenue 13,225,293 2,802,175 12,940,544 3,471,841 12,596,064 13,211,728 5,632,700 23,681,855 4,640,077 6,566,998 80,555,544 6,601,77 6,566,998 80,555,544 6,601,77 6,566,998 80,555,544 6,601,77 6,566,998 80,555,544 6,601,77 6,566,998 80,555,544 6,601,77 6,566,998 80,555,644 6,601,77 6,601,601,601,601,601,601,601,601,601,60	Expense	6,561,433	671,621	2,774,819	937,053	3,503,882	1,269,790	3,780,151	1,227,953	1,157,208	21,883,911
Revenue 13,225,293 2,002,175 12,949,544 3,471,841 12,589,064 4,589,966 13,803,71 4,546,691 6,568,998 80,555,946 7,799,002 (aptitution Deffict 17,577,446,041 13,211,728 5,623,700 23,081,835 4,640,737 6,599,383 87,799,002 (aptitution Deffict 17,577,446,041 13,211,728 13,211,728 (aptitution Deffict 17,577,446,041 13,211,728 (aptitution Deffict 17,577,46,041 13,211,728 (aptitution Deffict 17,577,46,041 13,211,728 (aptitution Deffict 17,577,46,041 13,211,728 (aptit	Difference	(1,524,584)	(86,666)	96,359	(520,049)	(307,739)	(129,752)	(568,945)	(50,351)	33,607	(3,058,120)
Expense 13,888,094 2,155,879 14,473,302 4,124,944 13,211,728 5,623,700 23,081,835 4,640,727 6,599,383 87,799,002	April Revenue and Expense										
Medicaid SWMBH Barry Berrien Pines Summit Pointe Woodlands ISK St. Joe Van Burren Total	Revenue	13,225,293	2,802,175	12,949,544	3,471,841	12,598,064	4,589,966	19,803,371	4,546,691	6,568,998	80,555,944
Net No.	Expense	13,888,094	2,155,879	14,473,302	4,124,944	13,211,728	5,623,700	23,081,835	4,640,737	6,599,383	87,799,602
Medicaid SWMBH Barry Berrien Pines Summit Pointe Woodlands ISK St. Joe Van Buren Total									Ca	pitation Deficit	(17,577,446.04)
Medicaid SWMBH Barry Berrien Pines Summit Pointe Woodlands ISK St. Joe Van Buren Total											
Revenue											
Expense 10,581,654 5,494,219 33,479,374 9,997,202 35,071,178 15,590,603 63,930,705 14,038,388 18,213,952 211,297,254 14MB											
Difference HMP HMP		, . ,	,		-, ,-			. , . ,			, ,
HMP Revenue											
Revenue 5,655,178 653,369 3,250,238 467,726 3,566,484 1,276,769 3,607,302 1,253,495 1,350,877 2,10,81,435		849,883	2,295,677	(2,699,896)	(125,861)	(1,696,535)	(3,062,547)	(9,496,637)	(1,759,953)	47,963	(15,647,906)
Expense 7,355,824 826,433 3,082,809 1,055,258 3,884,832 1,650,673 4,285,150 1,322,598 1,396,816 24,860,594 (1,700,646) (1,700,											
Difference (1,700,646) (173,065) 167,429 (587,532) (318,348) (374,105) (677,848) (69,103) (45,938) (3,779,156) April Revenue and Expense Revenue 8,228,222 3,750,052 17,519,880 4,676,826 16,685,629 6,172,575 26,190,360 5,867,801 8,717,366 97,808,711 Expense 8,665,175 2,951,869 18,666,122 5,799,549 17,151,133 8,068,898 30,734,236 6,210,018 8,654,983 106,901,984											
April Revenue and Expense Revenue 8,228,222 3,750,052 17,519,880 4,676,826 16,685,629 6,172,575 26,190,360 5,867,801 8,717,366 97,808,711 Expense 8,665,175 2,951,869 18,666,122 5,799,549 17,151,133 8,068,898 30,734,236 6,210,018 8,654,983 106,901,984 Capitation Deficit (19,427,061,24)	•										
Revenue 8,228,222 3,750,052 17,519,880 4,676,826 16,685,629 6,172,575 26,190,360 5,867,801 8,717,366 97,808,711 Expense 8,665,175 2,951,869 18,666,122 5,799,549 17,151,133 8,068,898 30,734,236 5,210,018 8,717,366 97,808,711 Capitation Deficit (19,427,061,24)	Difference	(1,700,646)	(173,065)	167,429	(587,532)	(318,348)	(374,105)	(677,848)	(69,103)	(45,938)	(3,779,156)
Expense 8,665,175 2,951,869 18,666,122 5,799,549 17,151,133 8,068,898 30,734,236 6,210,018 8,654,983 106,901,984 Capitation Deficit	April Revenue and Expense										
Medicaid SWMBH Barry Berrien Pines Summit Pointe Woodlands ISK St. Joe Van Buren Total Revenue 15,242,050 10,386,528 47,705,971 13,028,454 44,499,524 16,704,075 72,578,757 16,371,220 24,349,220 260,865,798 Expense 14,108,872 7,325,625 51,305,832 13,196,269 46,761,570 20,787,471 85,240,939 18,717,824 24,285,269 281,729,672 Difference 1,133,178 3,060,903 (3,599,861) (167,815) (2,262,046) (4,083,396) (12,662,182) (2,346,604) 63,951 (20,863,874) HMP 1,407,0238 871,158 4,333,651 623,635 4,755,312 1,702,359 4,809,736 1,671,327 1,801,170 28,108,585 Expense 9,807,766 1,101,911 4,110,412 1,407,010 5,179,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 Difference (2,267,528) (230,753) 223,239 (783,375)	Revenue	8,228,222	3,750,052	17,519,880	4,676,826	16,685,629	6,172,575	26,190,360	5,867,801	8,717,366	97,808,711
Medicaid SWMBH Barry Berrien Pines Summit Pointe Woodlands ISK St. Joe Van Buren Total Revenue 15,242,050 10,386,528 47,705,971 13,028,454 44,499,524 16,704,075 72,578,757 16,371,220 24,349,220 260,865,798 Expense 14,108,872 7,325,625 51,305,832 13,196,269 46,761,570 20,787,471 85,240,939 18,717,824 24,285,269 281,729,672 Difference 1,133,178 3,060,903 (3,599,861) (167,815) (2,262,046) (4,083,396) (12,662,182) (2,346,604) 63,951 (20,863,874) HMP 1,000,000 0,000,766 1,101,911 4,110,412 1,407,010 5,179,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 Difference (2,267,528) (230,753) 223,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) Combined Medicaid/HMP (1,34,350) 2,830,150	Expense	8,665,175	2,951,869	18,666,122	5,799,549	17,151,133	8,068,898	30,734,236	6,210,018	8,654,983	106,901,984
Revenue 15,242,050 10,386,528 47,705,971 13,028,454 44,499,524 16,704,075 72,578,757 16,371,220 24,349,220 260,865,798 Expense 14,108,872 7,325,625 51,305,832 13,196,269 46,761,570 20,787,471 85,240,939 18,717,824 24,285,269 281,729,672 Difference 1,133,178 3,060,903 (3,599,861) (167,815) (2,262,046) (4,083,396) (12,662,182) (2,346,604) 63,951 (20,863,874) HMP Revenue 7,540,238 871,158 4,333,651 623,635 4,755,312 1,702,359 4,809,736 1,671,327 1,801,170 28,108,585 Expense 9,807,766 1,101,911 4,110,412 1,407,010 5,779,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 Difference (2,267,528) (230,753) 223,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) Combined Medicaid/HMP (1,134,350) 2,830,150 (3,376,623) (951,191) (2,686,510) (4,582,202) (13,565,979) (2,438,742) 2,699 (25,902,748) May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,63,608) (2,371,328) (136,115) (26,366,169)									Ca	pitation Deficit	(19,427,061.24)
Revenue 15,242,050 10,386,528 47,705,971 13,028,454 44,499,524 16,704,075 72,578,757 16,371,220 24,349,220 260,865,798 14,108,872 7,325,625 51,305,832 13,196,269 46,761,570 20,787,471 85,240,939 18,717,824 24,285,269 281,729,672 Difference 1,133,178 3,060,903 (3,599,861) (167,815) (2,262,046) (4,083,396) (12,662,182) (2,346,604) 63,951 (20,863,874) HMP Revenue 7,540,238 871,158 4,333,651 623,635 4,755,312 1,702,359 4,809,736 1,671,327 1,801,170 28,108,585 Expense 9,807,766 1,101,911 4,110,412 1,407,010 5,79,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 Difference (2,267,528) (230,753) 232,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) Combined Medicaid/HMP (1,134,350) 2,830,150 (3,376,623) (951,191) (2,686,510) (4,582,202) (13,565,979) (2,438,742) 2,699 (25,902,748) May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,363,608) (2,371,328) (136,115) (26,366,169)	Madiacid	CNAMADII	Darni	Darrian	Dines	Cummit Dainta	Mondlands	ICA	Ct loo	Van Buran	Total
Expense 14,108,872 7,325,625 51,305,832 13,196,269 46,761,570 20,787,471 85,240,939 18,717,824 24,285,269 281,729,672 Difference 1,133,178 3,060,903 (3,599,861) (167,815) (2,262,046) (4,083,396) (12,662,182) (2,346,604) 63,951 (20,863,874) HMP Revenue 7,540,238 871,158 4,333,651 623,635 4,755,312 1,702,359 4,809,736 1,671,327 1,801,170 28,108,585 Expense 9,807,766 1,101,911 4,110,412 1,407,010 5,179,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 Difference (2,267,528) (230,753) 223,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) Combined Medicaid/HMP (1,134,350) 2,830,150 (3,376,623) (951,191) (2,686,510) (4,582,202) (13,665,979) (2,438,742) 2,699 (25,902,748) May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,363,608) (2,371,328) (136,115) (26,366,169)											
Difference 1,133,178 3,060,903 (3,599,861) (167,815) (2,262,046) (4,083,396) (12,662,182) (2,346,604) 63,951 (20,863,874) HMP Revenue 7,540,238 871,158 4,333,651 623,635 4,755,312 1,702,359 4,809,736 1,671,327 1,801,170 28,108,585 Expense 9,807,766 1,101,911 4,110,412 1,407,010 5,179,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 (2,267,528) (230,753) 223,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) (5,038,874) (61,251) (5,038,874) (61,251) (61,25											
HMP Revenue 7,540,238 871,158 4,333,651 623,635 4,755,312 1,702,359 4,809,736 1,671,327 1,801,170 28,108,585 Expense 9,807,766 1,101,911 4,110,412 1,407,010 5,179,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 Difference (2,267,528) (230,753) 223,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) Combined Medicaid/HMP (1,134,350) 2,830,150 (3,376,623) (951,191) (2,686,510) (4,582,202) (13,565,979) (2,438,742) 2,699 (25,902,748) May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,363,608) (2,371,328) (136,115) (26,366,169)	•	, ,	, ,		, ,			, ,			
Revenue 7,540,238 871,158 4,333,651 623,635 4,755,312 1,702,359 4,809,736 1,671,327 1,801,170 28,108,585 Expense 9,807,766 1,101,911 4,110,412 1,407,010 5,179,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 Difference (2,267,528) (230,753) 223,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) Combined Medicaid/HMP (1,134,350) 2,830,150 (3,376,623) (951,191) (2,686,510) (4,582,202) (13,655,979) (2,438,742) 2,699 (25,902,748) May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,363,608) (2,371,328) (136,115) (26,366,169)		1,133,176	3,000,303	(3,333,601)	(107,813)	(2,202,040)	(4,003,330)	(12,002,182)	(2,340,004)	03,331	(20,803,874)
Expense 9,807,766 1,101,911 4,110,412 1,407,010 5,179,776 2,201,165 5,713,533 1,763,465 1,862,421 33,147,459 Difference (2,267,528) (230,753) 223,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) Combined Medicaid/HMP (1,134,350) 2,830,150 (3,376,623) (951,191) (2,686,510) (4,582,202) (13,665,979) (2,438,742) 2,699 (25,902,748) May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,363,608) (2,371,328) (136,115) (26,366,169)		7 540 232	871 158	4 333 651	623 635	4 755 312	1 702 359	4 809 736	1 671 327	1 801 170	28 108 585
Difference (2,267,528) (230,753) 223,239 (783,375) (424,464) (498,806) (903,797) (92,138) (61,251) (5,038,874) Combined Medicaid/HMP (1,134,350) 2,830,150 (3,376,623) (951,191) (2,686,510) (4,582,202) (13,665,979) (2,438,742) 2,699 (25,902,748) May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,363,608) (2,371,328) (136,115) (26,366,169)		, ,	,		,			, ,			, ,
Combined Medicaid/HMP (1,134,350) 2,830,150 (3,376,623) (951,191) (2,686,510) (4,582,202) (13,565,979) (2,438,742) 2,699 (25,902,748) May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,363,608) (2,371,328) (136,115) (26,366,169)											
May Results (1,614,916) 2,956,089 (4,364,975) (365,660) (3,244,562) (3,861,094) (13,363,608) (2,371,328) (136,115) (26,366,169)		(=,==:,===0)	(===).55)		(-22,373)	(= 1, 10 1)	(:==,===0)	(//)	(==,=30)	()252/	(=,===,0,1)
	•										
1Month Comparison 480,566 (125,939) 988,352 (585,531) 558,052 (721,108) (202,371) (67,414) 138,815 463,421	•				* 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						
	1Month Comparison	480,566	(125,939)	988,352	(585,531)	558,052	(721,108)	(202,371)	(67,414)	138,815	463,421

Projected (25,902,748.32)

For the Fiscal YTD Period Ended 6/30/2025

Net after settlement

6/30/2025

ok

(For Internal Management Purposes Only) Summary of Local CMHSP Components ССВНС SWMBH TOTAL CCBHC Non-**INCOME STATEMENT** Excluding GF Medicaid MH/IDD Medicaid SUD HMP MH HMP SUD Treatment State GF **CCBHC Medicaid** Michigan Medicaid **Barry County CMHA** HCC% 100% 41.7% 0.1% 5.7% 0.0% 0.3% 1.1% 31% 11.2% 9.0% PIHP Summary Information Capitation Payment 808.808 282.855 8.892.162 161.994 28.316 701.496 1.264.260.42 438.295 (1,264,260) Less: CCBHC Base Payment (438, 295)Subcontract revenue 7,627,902 161,994 370,514 282,855 28,316 701,496 1,264,260.42 438.295 Supplemental CCBHC Payment 1,901,646.34 864,651.98 CCBHC 1st/3rd Party Cost Offset 76,915.97 6,937 349,976 CCBHC General Fund Revenue Incentive Payment Revenue PIHP Revenue 282,855 Subcontract revenue 13,024,287 7,627,902 161,994 370,514 28,316 701,496 3,242,823 1,309,883 349,976 External provider cost 3,958,652 602,834 41,742 Internal program cost 750,835 7,516 40,720 28,316 78,174 3,506,251.57 1,267,357 1,011,145 SSI Reimb, 1st/3rd Party Cost Offset Mgd care administration PIHP Cost 777,215 182,879 84,847 Subcontract cost 11,122,577 5,486,702 7,516 826,433 28,316 204,762 3,506,252 1,267,357 1,011,145 154,478 282,855 496,734 (263,429)Net before settlement 2,141,199 (455,919)42,526 (661,169) Other Redistributions of State GF PIHP StImt 5,218 (282,855) Subcontract settlement (includes PPS-1 Payment Difference (2,006,608)(2,141,199)(154,478)455,919 161,623 (45,619)Net after settlement 501,952 (101,806) (3,093)(661,169) Berrien Mental Health Authorit HCC% 100.00% 71.30% 0.00% 5.43% 0.01% 0.87% 0.80% 13.3% 5.8% 2.5% **PIHP Summary Information** Capitation Payment 39.173.093 642,124 3,641,505 1,285,729 146,472 1,671,958 4,035,739 1,676,996 Less: CCBHC Base Payment (4,035,739) (1,676,996) Subcontract revenue 35,137,354 642,124 1,964,509 1,285,729 146,472 1,671,958 4,035,739 1,676,996 Supplemental CCBHC Payment 5,420,909 2,918,787 CCBHC 1st/3rd Party Cost Offset 161,223 28,849 308,135 CCBHC General Fund Revenue Incentive Payment Revenue PIHP Revenue Subcontract revenue 53,418,691 35,137,354 642,124 1,964,509 1,285,729 146,472 1,671,958 9,617,871 4,624,632 308,135 External provider cost 33,548,383 2,578,294 329,844 6,550,758 Internal program cost 1,495,900 324 90,329 6,337 428,892 62,770 2,829,118 1,229,313 SSI Reimb, 1st/3rd Party Cost Offset (1,118)(65, 136)(7,073)Mad care administration 3.441.840 408.967 258.748 PIHP Cost Subcontract cost 51.370.951 38,479,050 324 3.076.472 6.337 428.892 586.226 6.550.758 2.829.118 1.229.313 641,800 (921,178) Net before settlement (3,341,696)(1,111,963) 1,279,392 (282,420)1,085,732 3,067,113 1,795,514 Other Redistributions of State GF PIHP Stimt (921,178)921,178 (1,706,585) 3.341.696 (1,279,392)282,420 (2.743.979)Subcontract settlement (includes PPS-1 Payment Difference (1,635,677)(641,800)1.111.963

164,554

323,134

88,929

Southwest Michigan Behavioral HealthFor the Fiscal YTD Period Ended 6/30/2025

6/30/2025

ok

(For Internal Management Purposes Only)		Summary of Local CMHSP Components				ссвис				
INCOME STATEMENT	SWMBH TOTAL					SUD Block Grant			CCBHC Healthy	CCBHC Non-
INCOME STATEMENT	Excluding GF	Medicaid MH/IDD	Medicaid SUD	HMP MH	HMP SUD	Treatment	State GF	CCBHC Medicaid	Michigan	Medicaid
Pines Behavioral Health Servic HCC%	99.98%	61.6%	0.0%	6.3%	0.0%	0.1%	2.6%	17.4%	6.6%	5.2%
PIHP Summary Information										
Capitation Payment		11,378,235	173,180	829,454	284,151	21,200	660,464	1,780,074	645,878	-
Less: CCBHC Base Payment		(1,780,074)	<u>-</u>	(645,878)	<u> </u>		<u>-</u>		<u>-</u>	
Subcontract revenue		9,598,160	173,180	183,576	284,151	21,200	660,464	1,780,074	645,878	-
Supplemental CCBHC Payment		-	-	-	-	-	-	1,846,165	811,113	-
CCBHC 1st/3rd Party Cost Offset CCBHC General Fund Revenue								69,931	12,902	-
Incentive Payment Revenue	PIHP Revenue	-	-	-	-	-	-	-		-
Subcontract revenue	15,426,330	9,598,160	173,180	183,576	284,151	21,200	660,464	3,696,170	1,469,893	
External provider cost	-, -,	9,144,389		922,218			277,378		-	
Internal program cost		235,864	3,134	42,280	5,611	21,200	118,300	2,643,349	1,006,093	795,088
SSI Reimb, 1st/3rd Party Cost Offset		(2,997)	· -	-	-	· -	· -	, ,		
Mgd care administration	PIHP Cost	516,812		85,148	<u> </u>	<u>-</u>	43,608			
Subcontract cost	14,623,102	9,894,068	3,134	1,049,646	5,611	21,200	439,286	2,643,349	1,006,093	795,088
Net before settlement		(295,908)	170,046	(866,071)	278,539	-	221,178	1,052,821	463,800	(795,088)
Other Redistributions of State GF	PIHP StImt	-	-	-	-	-	484,346	-	-	-
Subcontract settlement (includes PPS-1 Payment Difference _	524,830	295,908	(170,046)	866,071	(278,539)		(705,524)	(105,784)	(82,779)	705,524
Net after settlement		<u> </u>				<u>-</u>	(0)	947,037	381,021	(89,564)
Summit Pointe (Calhoun Coun HCC%	400.000/	04.70/	0.00/	0.00/	0.00/	0.0%	2.00/	45 50/	4.00/	4.00/
•	100.00%	64.7%	0.0%	6.9%	0.0%	0.0%	3.9%	15.5%	4.9%	4.0%
PIHP Summary Information Capitation Payment		36,943,703		4,444,437			1,394,625	3,569,060	877,953	
Less: CCBHC Base Payment		(3.569.060)	-	(877,953)	-	-	1,394,023	3,309,000	677,955	-
Subcontract revenue		33,374,643		3,566,484			1,394,625	3,569,060	877,953	
Supplemental CCBHC Payment		-	-	-	-	-	-	6,742,323	3,345,728	_
CCBHC 1st/3rd Party Cost Offset								· · · -	-	-
CCBHC General Fund Revenue		-	-	-	-	-	-	-	-	-
Incentive Payment Revenue	PIHP Revenue			 .	- -	<u>-</u> _	<u> </u>	 .	-	
Subcontract revenue	51,476,191	33,374,643	<u> </u>	3,566,484	<u> </u>		1,394,625	10,311,383	4,223,681	
External provider cost		29,070,421	-	3,246,597	-	-	1,748,636		-	-
Internal program cost SSI Reimb, 1st/3rd Party Cost Offset		2,127,416	2,323	95,023	6,221	68	137,450	7,463,612	2,375,335	1,914,593
Mgd care administration	PIHP Cost	3,871,018	-	536,991	-	-	296.466	_	_	_
Subcontract cost	48,795,024	35,068,854	2,323	3,878,611	6,221	68	2,182,552	7,463,612	2,375,335	1,914,593
Net before settlement	10,100,024	(1,694,211)	(2,323)	(312,127)	(6,221)	(68)	(787,927)	2,847,771	1,848,346	(1,914,593)
Other Redistributions of State GF	DILID CV	(1,00-7,211)	(2,020)	(0.2,.27)	(0,221)	(30)	2,702,520	2,071,111	1,0-10,0-10	(1,014,000)
Subcontract settlement (includes PPS-1 Payment Difference	<u>PIHP Stlmt</u> (1,149,641)	1,694,211	2,323	312,127	6,221	68	(1,914,593)	(1,924,930)	(1,239,661)	1,914,593
Net after settlement	(1,110,041)	.,00.,211					(0)	922.841	608,685	(0)
							<u> </u>		,	

For the Fiscal YTD Period Ended 6/30/2025 6/30/2025 ok (For Internal Management Purposes Only) Summary of Local CMHSP Components ССВНС SWMBH TOTAL CCBHC Non-**INCOME STATEMENT** Excluding GF Medicaid MH/IDD Medicaid SUD HMP MH HMP SUD Treatment State GF **CCBHC Medicaid** Michigan Medicaid Woodlands Behavioral Health HCC% 100.0% 85.3% 1.0% 6.4% 2.7% 0.5% 4.0% **PIHP Summary Information** Capitation Payment 12,338,731 189,325 947,206 329,563 45,717 650,320 Less: CCBHC Base Payment Subcontract revenue 12,338,731 189,325 947,206 329,563 45,717 650,320 Supplemental CCBHC Payment CCBHC 1st/3rd Party Cost Offset CCBHC General Fund Revenue Incentive Payment Revenue PIHP Revenue Subcontract revenue 13,850,542 12,338,731 189,325 947,206 329,563 45,717 650,320 External provider cost 10.870.606 269.407 268.355 445,814 399,652 Internal program cost 3,328,824 174,700 800,393 85,756 SSI Reimb, 1st/3rd Party Cost Offset Mgd care administration 1.216.473 135.260 51.852 PIHP Cost Subcontract cost 17,327,233 15.415.904 174,700 1.205.060 445.814 85.756 719.859 Net before settlement (3,077,172)14,625 (257,854)(116,251) (40,040)(69,539)Other Redistributions of State GF 69,539 PIHP StImt 3,077,172 (14,625)257,854 116,251 40,040 Subcontract settlement 3,476,691 (0) Net after settlement Integrated Services of Kalama: HCC% 100.0% 0.00% 4.40% 0.00% 0.00% 0.00% 19.43% 65.70% 6.53% 3.94% PIHP Summary Information Capitation Payment 64,789,191 6,662,506 83,968 10,355,123 3,055,204 Less: CCBHC Base Payment (10,355,123)(3,055,204) Subcontract revenue 54,434,068 3,607,302 83,968 10,355,123 3,055,204 Supplemental CCBHC Payment 9.136.406 4.657.830 CCBHC 1st/3rd Party Cost Offset 384,222 55,632 333,331 CCBHC General Fund Revenue Incentive Payment Revenue PIHP Revenue Subcontract revenue 85,769,756 54,434,068 3,607,302 83,968 19,875,751 7,768,666 333,331 External provider cost 54,315,928 3,726,113 3,963,944 1,219,282 738,242 Internal program cost 1,450,605 11,265 440 12,527,944 4,327,946 2,603,620 SSI Reimb, 1st/3rd Party Cost Offset (10,076)(53)547,824 Mgd care administration PIHP Cost 8,174,248 90,255,409 4,285,150 440 16,491,887 5,547,228 3,341,862 Subcontract cost 63,930,705 Net before settlement (9,496,637) (677,848)83,528 3,383,864 2,221,438 (3,008,531)

677,848

(83,528)

326,623

(2,681,908)

(758, 236)

1,463,202

2,915,496

6,299,360

Other Redistributions of State GF

Net after settlement

Subcontract settlement (includes PPS-1 Payment Difference

PIHP StImt

9,496,637

12,248,216

For the Fiscal YTD Period Ended 6/30/2025

Net after settlement

6/30/2025

ok

(For Internal Management Purposes Only) Summary of Local CMHSP Components ССВНС SWMBH TOTAL CCBHC Non-**INCOME STATEMENT** Medicaid **Excluding GF** Medicaid MH/IDD Medicaid SUD HMP MH HMP SUD Treatment State GF **CCBHC Medicaid** Michigan CMH of St Joseph County HCC% 100.0% 63.0% 0.0% 5.7% 0.0% 0.2% 2.5% 18.5% 4.9% 5.2% **PIHP Summary Information** Capitation Payment 234.050 13.720.342 1.241.298 436.185 59.226 781.920 1,675,977 423.988 Less: CCBHC Base Payment (1,675,977)(423,988)Subcontract revenue 12.044.365 234.050 817.310 436.185 59.226 781.920 1.675.977 423.988 Supplemental CCBHC Payment 2,621,937 1,243,450 CCBHC 1st/3rd Party Cost Offset CCBHC General Fund Revenue Incentive Payment Revenue PIHP Revenue 19,556,489 Subcontract revenue 234,050 817,310 436,185 4,297,914 12,044,365 59,226 781,920 1,667,438 External provider cost 1,126,258 440,596 12,257,476 Internal program cost 489,285 3,385 30,631 980 48,493 60,232 3,740,980 990,000 1,055,435 SSI Reimb, 1st/3rd Party Cost Offset (66, 128)(8,599)Mgd care administration 1,288,222 164,730 124,790 PIHP Cost Subcontract cost 20.065.713 14.034.983 3.385 1.321.619 980 48.493 625.618 3.674.852 981.401 1.055.435 Net before settlement (1,990,619)230,665 (504,309)435,205 10,733 156,302 623,062 686,037 (1,055,435)Other Redistributions of State GF PIHP StImt 945,136 (435,205) Subcontract settlement (includes PPS-1 Payment Difference 3.454.800 1.990.619 (230,665)504.309 (10.733)(1,101,438)1.618.807 17,669 1.101.438 Net after settlement (0) 2,241,869 703,707 46,003 Van Buren Mental Health Auth HCC% 75.7% 68.1% 0.0% 4.8% 0.0% 0.4% 2.4% 16.0% 4.7% 3.6% **PIHP Summary Information** Capitation Payment 19,827,446 317,825 1,476,898 515,246 47,802 898,022 1,883,356 641,267 (641,267) Less: CCBHC Base Payment (1,883,356)Subcontract revenue 17,944,090 317,825 835,631 515,246 47,802 898,022 1,883,356 641,267 Supplemental CCBHC Payment 987,178 382,861 CCBHC 1st/3rd Party Cost Offset CCBHC General Fund Revenue Incentive Payment Revenue PIHP Revenue Subcontract revenue 19,660,594 17,944,090 317,825 835,631 515,246 47,802 898,022 2,870,534 1,024,128 External provider cost 14.913.005 1.166.902 543.074 Internal program cost 1,793,260 313 23,003 4,099 96,337 41,529 3,919,507 1,147,822 892,234 SSI Reimb, 1st/3rd Party Cost Offset (94,875)Mad care administration 1,602,249 202.812 115.410 PIHP Cost Subcontract cost 19,707,105 18,213,639 313 1,392,717 4,099 96,337 700,014 3,919,507 1,147,822 892.234 (123,694) Net before settlement (269,550)317,513 (557,086)511,148 (48,535)198.008 (1,048,973)(892,234) Other Redistributions of State GF PIHP StImt 694,226 557,086 Subcontract settlement (includes PPS-1 Payment Difference 1,455,139 269,550 (317,513)(511,148) 48,535 (892, 234)1,086,484 322,145

37,511

198,451

(892, 234)

Management Information & Business Intelligence Plan

July 9, 2025

1. Executive Summary

This plan outlines how the PIHP will collect, manage, analyze, and report data to support operational efficiency, clinical effectiveness, compliance with MDHHS requirements, and continuous quality improvement. It details the use of Management Information Systems (MIS) and Business Intelligence (BI) tools to transform raw data into actionable insights for stakeholders.

2. Objectives

- Ensure complete, accurate, and timely data collection and reporting to meet state and federal requirements.
- Enable evidence-based decision-making through business intelligence analytics.
- Improve service delivery, member outcomes, and financial performance.
- Support population health management and strategic planning.
- Promote interoperability and data sharing across CMHSPs and provider networks.

3. Governance and Oversight

- Executive Sponsor: Chief Executive Officer or Chief Clinical Officer
- Data Governance Team: Includes representatives from IT, Clinical, Finance, Compliance, and Quality
- Oversight Bodies: Aligns with PIHP Board, Compliance Committee, and MDHHS data reporting requirements

4. Data Sources

A. Files shared by CMHs and SWMBH's SmartCare through automated data exchange:

- Authorization requests and responses in X12 278 format,
- Assessments (LOCUS and ASAM),
- Basic client demographics,
- Behavioral Health Treatment Episode Data Set (BH-TEDS)
- Claims/encounters in X12 837 format,
- Requests for services

B. Files shared by MDHHS through automated data exchange processes:

- Eligibility & Enrollment: CHAMPS (Community Health Automated Medicaid Processing System) records in X12 834 format
- CareConnect360: Medicaid Health Plan and Fee-For-Service Medicaid goods, services, and pharmacy encounters
- Payment: Premium Payment in X12 820 format
- Third-party liabilities

C. Other data captured outside of automated data exchange but maintained in SWMBH databases:

- Person/event-level CMS Core Set metric results generated by MDHHS/Optum
- Milliman capitation analyses person-level results
- Critical incidents
- Provider directory
- WSA enrollment
- Behavior treatment plan committee review

5. Management Information System (MIS) Infrastructure

- Platform: Centralized Data Warehouse with ETL (Extract, Transform, Load) processes
- Data Integration: Automated feeds from CMHSPs, MDHHS, and third-party systems
- Tools: SQL Server, Tableau, Microsoft Azure

Security & Compliance:

- HIPAA & 42 CFR Part 2 compliance
- Role-based access control (RBAC)
- Multi-factor authentication (MFA)
- Data encryption (at rest and in transit)

6. Business Intelligence (BI) Components

A. Tableau Analytics and Dashboards

- Operational Dashboards: Encounter submission timeliness, file transfer monitoring, error checking
- Clinical and Utilization Management Dashboards: Utilization/encounter trends, authorizations and denials, readmissions, LOCUS assessments
- Quality Dashboards: Critical incidents, performance indicators, BH-TEDS demographics and social determinants of health, equity and disparities analysis
- Financial Dashboards: Capitation analysis, payment monitoring, coordination of benefits
- Enrollment Dashboards: Medicaid enrollment and service penetration by county and zip code, enrollment changes over time

B. Relias Population Performance Platform

- Quality metrics and care gaps
- Member risk scoring
- Disease registries
- Utilization and diagnostic histories

C. Other Reporting and Analytics

- Regional population health analyses
- Ad hoc data pulls, queries, and reports
- Quest Analytics network adequacy analyses

D. Self-Service BI

- Tableau user access to real-time interactive data visualizations
- Custom analysis and export functions for Tableau "explorer" licensees

7. Data Quality and Integrity

- Routine Data Validation: Automated scripts for data anomalies and missing fields
- Audit Trails: Traceability of data changes and access
- Error Resolution Workflows: Feedback loops with CMHSPs and providers
- Training and Support: Regular user training on documentation and reporting standards

8. Risk Management

- System Downtime: Disaster recovery plan with backups and cloud redundancy
- Data Breaches: Ongoing security audits and employee HIPAA training
- Incomplete Data Submissions: Escalation processes and collaborative correction with CMHSPs

9. Current Management Information & Business Intelligence Goals

- Establish Data Governance Team Charter Target date 10/1/2025
- Improve Tableau usability and provide technical assistance Target date 10/1/2025
- Transition to new Azure server Target date 10/1/2026

10. Conclusion

SWMBH's Management Information and Business Intelligence Plan ensures the PIHP collects complete, timely, and accurate data, that reporting requirements are met, that data is securely maintained, and that useful reports and insights are delivered. The plan supports the region in meeting regulatory obligations, enhancing care coordination, improving outcomes, reducing costs, and maximizing revenue.

Southwest Michigan BEHAVIORAL HEALTH

Section:		Policy Number:		Pages:
Board- Policy Executive Lir	nitations	BEL-009		1
Subject:		Required By:		Accountability:
Global Executive Constraint		Policy Governance	2	SWMBH Board
Application:				Required Reviewer:
SWMBH Governance Bo	oard	⊠ SWMBH EC)	SWMBH Board
Effective Date:	Last Review D	Date:	Past Review Da	ites:
11.18.2013	07.12.24	9.12.14, 9.11.15, 9.9.16,		, 9.9.16,
			8.11.17,9.14.18	9.13.19,09.11.20,09.10.
			21, 09.09.22, 07	.14.23

I. **POLICY:**

The Executive Officer (EO) shall not cause or allow any practice, activity, decision, or organizational circumstance which is either illegal, imprudent or in violation of commonly accepted business and professional ethics or in violation of contractual obligations.

III. STANDARDS:

1. The EO is accountable to the Board acting as a body. The Board will instruct the EO through written policies or directives consistent with Board policies, delegating to the EO the interpretation and implementation of those policies and Ends.

Southwest Michigan BEHAVIORAL HEALTH

Section:		Policy Number:		Pages:
Board- Policy Executive Lir	nitations	BEL-009		1
Subject:		Required By:		Accountability:
Global Executive Constraint		Policy Governance	e	SWMBH Board
Application:	Application:			Required Reviewer:
SWMBH Governance Bo	oard	⊠ SWMBH EO		SWMBH Board
Effective Date:	Last Review D	Date:	Past Review Da	ates:
11.18.2013	07.12.24		9.12.14, 9.11.15	5, 9.9.16,
			8.11.17,9.14.18	,9.13.19,09.11.20,09.10.
			21, 09.09.22, 07	7.14.23

Executive Officer Report for July 11, 2025. Prepared for Carol Naccarato.

I. **POLICY:**

The Executive Officer (EO) shall not cause or allow any practice, activity, decision, or organizational circumstance which is either illegal, imprudent or in violation of commonly accepted business and professional ethics or in violation of contractual obligations.

Executive Officer Response

There have been no practices, activities, decisions, or organizational circumstance which were illegal, imprudent or in violation of commonly accepted business and professional ethics or in violation of contractual obligations. This is evidenced by the absence of findings, sanctions or penalties from any of the internal processes or external agencies overseeing SWMBH and its operations including but not limited to

- Michigan Department of Health and Human Services
- Michigan Office of the Inspector General
- Health Services Advisory Group
- External Auditor Roslund, Prestage
- Equal Employment Opportunity Commission
- Michigan Office of Civil Rights

III. STANDARDS:

1. The EO is accountable to the Board acting as a body. The Board will instruct the EO through written policies or directives consistent with Board policies, delegating to the EO the interpretation and implementation of those policies and Ends.

Southwest Michigan BEHAVIORAL HEALTH

Section:		Policy Number:		Pages:
Board Policy		BEL-004		1
Subject:		Required By:		Accountability:
Treatment of Staff		Policy Governance		SWMBH Board
Application: SWMBH Governance Bo	⊠ SWMBH EO		Required Reviewer: SWMBH Board	
Effective Date:	Last Review Date:		Past Review Dates:	
03.14.2014	8/9/24		12/12/14, 3/11/16, 4/14/17, 4/13/18,	
			5/10/19, 5/8/20,	9/10/21,9/9/22,8/11/23

I. <u>PURPOSE:</u>

To clearly define the Treatment of SWMBH staff by SWMBH.

II. **POLICY:**

With respect to the treatment of paid and volunteer staff, the EO shall not cause or allow conditions that are unfair, undignified, disorganized, or unclear.

III. STANDARDS:

Accordingly the EO may not:

- 1. Operate without written personnel rules that:
 - a. Clarify rules for staff
 - b. Provide effective handling of grievances and
 - c. Protect against wrongful conditions such as nepotism and grossly preferential treatment for personal reasons.
- 2. Retaliate against any staff member for expression of dissent.
- 3. Fail to acquaint staff with the EO interpretation of their protections under this policy.
- 4. Allow staff to be unprepared to deal with emergency situations.



Executive Limitations Monitoring to Assure Executive Performance August 8, 2025

Policy Number: BEL-004

Policy Name: Treatment of Staff

Assigned Reviewer: Lorraine Lindsey

Purpose: To clearly define the Treatment of SWMBH staff.

Policy: With respect to the treatment of paid and volunteer staff, the EO shall not cause or allow conditions that are unfair, undignified, disorganized, or unclear.

Standards: Accordingly, the EO may not;

- 1. Operate without written personnel rules that:
 - a. Clarify rules for staff
 - b. Provide effective handling of grievances and
 - c. Protect against wrongful conditions such as nepotism and grossly preferential treatment for personal reasons.

EO Response: A SWMBH Staff Manual exists which a. clarifies rules for staff, b. provides for handling of grievances – termed "conflict resolution", and c. protects against the wrongful conditions listed above, as well as a welcoming mechanism for reporting and resolving allegations of these conditions. The manual was revised and reviewed by SWMBH Labor Counsel in March 2025 and redistributed to all staff in same month. All new staff are provided the SWMBH employee manual at orientation.

EO has been vigilant toward and responsive to staff needs and concerns, particularly in the areas of fairness, dignity and safety as expressed in this Board directive. Formal orientation and onboarding, inclusive of a mandatory meeting with the EO, occurs for new staff. Enforcement of expectations related to level of effort, work product output and professional demeanor have been consistent. Staff is treated with dignity & respect and is not subjected to unsafe work environment or conditions. Compliance with this Executive Limitation is evidenced by the absence of any known Worker's Compensation claims, OSHA complaints, FMLA violation claims and the like. In the past year staff SWMBH had zero (0) employee complaints filed with Human Resources regarding staff treatment.

An Employee Assistance Program (HelpNet) is provided for SWMBH staff at no expense to them and is regularly advertised to staff. Utilization reports are received from the vendor on a quarterly basis and indicate the use of the program by staff members.

In May 2025 the latest Cultural Accelerator Survey was conducted by an outside contractor, Rose St. Advisors, to measure staff satisfaction and engagement, this survey is one that we have conducted on a regular basis for several years to improve employee engagement and satisfaction. The improvement over time has been significant and our latest survey indicates not overall excellent scores. There was reduction in scores related to staff safety related to job insecurity and a very large reduction in whether staff would recommend working at SWMBH. These reductions were directly related to the MDHHS PIHP rebid announcement which occurred the same week as the staff survey was released.

SWMBH has a Staff Handbook, that was updated with review by labor Counsel in March 2025, circulated to and available to staff. This Handbook has been reviewed in part at staff meetings, is available to all staff on the shared intranet portal and is provided upon hire and as revised with signature receipts on file. Independent Contractors are subject to the terms and conditions of their written Agreements. There have been no related staff or written complaints internally, nor to outside agencies to our knowledge.

Staff meetings occur a minimum of ten times per year, and include items on agency and regional financial status, Ends Metrics and Goal status, public policy developments, department reports, and major initiative updates. SWMBH maintains an Employee Engagement Committee comprised of staff from each department and who plan for staff interation activities which provides for informal interactions between EO and staff.

2. Retaliate against any staff member for expression of dissent.

EO Response: No retaliation against any staff member has occurred for any reason including but not limited to an expression of dissent as evidenced by an absence of staff complaints to management, Human Resources or outside agencies in this regard. No staff member has been discriminated against in any shape or fashion for expressing an ethical dissent as evidenced by the absence of verbal or written complaints by staff either internal or to external agencies. Monthly staff meetings include a call for agenda items and views, and there is a HR-confidential question and issue submission process.

3. Fail to acquaint staff with the EO interpretation of their protections under this policy.

EO Response: This Policy has been reviewed at staff meeting and is prominently posted in the staff lounge. The EO personally covers this Policy and related

information in a live meeting with all new staff as part of new employee orientation. This policy is posted at SWMBH, circulated and made available on the shared network drive, Intranet portal and to new staff. Related policies are on the shared network drive, and all staff have access to them. Staff is encouraged to raise personnel and operating policy questions and engage in dialogue amongst themselves, at staff meetings, with Human Resources and the Chief Administrative Officer. I have consistently considered human diversity in all dealings with staff, as evidenced by flexible yet consistent treatment; effective team relations; appropriate production and output; and consideration of staff needs and desires without sacrificing effectiveness or efficiency. This is evidenced by the absence of verbal or written complaints by staff related to diversity issues.

4. Allow staff to be unprepared to deal with emergency situations.

EO Response: Safety is an assigned role of Chief Administrative Officer, and all staff are trained on safety plans during new employee orientation as well as periodic updates and refreshers at staff meetings. Emergency evacuation maps are centrally located in multiple places throughout the office to aid staff in the event of tornado, fire or bomb threat. Fire extinguishers and emergency lighting are available per commercial building code regulations. The Portage Fire Department inspects the premises each year to ensure there are no violations and to offer recommendations to the Chief Administrative Officer. SWMBH has a Business Continuity Plan under the direction of the Chief Administrative Officer who is responsible for continued staff training and improvements. The Business Continuity Plan is reviewed and approved by the EO.

The Board's direct inspector, Ms. Lindsey, was provided with the staff contact information, this report and accompanying materials. She was invited to contact staff and to meet with the Chief Administrative Officer.

Documents Provided:

SWMBH 2025 Staff Handbook SWMBH Staff Contact Roster May 2025 Cultural Accelerator Survey

Southwest Michigan BEHAVIORAL HEALTH

Section:		Policy Number:		Pages:
Board Policy Executive Limitations		BEL-007		1
Subject:		Required By:		Accountability:
Compensation and Benefits		Policy Governance		SWMBH Board
Application:			Required Reviewer:	
SWMBH Governance Board				SWMBH Board
Effective Date:	Last Review Date:		Past Review Dates:	
05.09.2014	8/9/24		11/13/15, 1/13/17, 2/9/18,	
08.15.2022			4/12/19,6/12/20, 7/09/21, 8/12/22,	
			8/11/23	

I. **PURPOSE:**

To clearly define the parameters for compensation and benefits for SWMBH staff.

II. **POLICY:**

With respect to employment, compensation and benefits to employees, consultants, contract workers, Interns and volunteers, the Executive Officer (EO) shall not cause or allow jeopardy to financial integrity or to public image. SWMBH shall be at or near the 75th percentile on compensation and benefits and at or near the 85th percentile on agency culture and employee satisfaction.

III. STANDARDS:

Accordingly, The EO will not:

- 1. Change the EO's own compensation and benefits.
- 2. Promise permanent or guaranteed employment. Time-limited Executive Employment and Professional Services Agreements with termination clauses are permissible.
- 3. Establish current compensation and benefits which:
 - a. Deviate materially from the geographic and professional market for the skills employed.
 - b. Create obligations over a longer term than revenues can be safely projected, in no event longer than one year and in all events subject to losses in revenue.
 - c. Fail to solicit or fail to consider staff preferences.
- 4. Establish or change retirement benefits so the retirement provisions:
 - a. Cause unfunded liabilities to occur or in any way commit the organization to benefits that incur unpredictable future costs.
 - b. Provide less than some basic level of benefits to all full-time employees. Differential benefits which recognize and encourage longevity are not prohibited.
 - c. That are instituted without prior monitoring of these provisions.
 - d. Make revisions to Retirement Plan documents without prior Board approval.





Executive Limitations Monitoring to Assure Executive Performance

Policy Number: BEL007

Policy Name: Compensation and Benefits Board and Report Date: August 8, 2025 Assigned Reviewer: Michael Seals

Purpose: To clearly define the parameters for compensation and benefits for SWMBH staff.

Policy: With respect to employment, compensation and benefits to employees, consultants, contract workers, Interns and volunteers, the Executive Officer (EO) shall not cause or allow jeopardy to financial integrity or to public image. SWMBH shall be at or near the 75th percentile on compensation and benefits and at or near the 85th percentile on agency culture and employee satisfaction.

Standards: Accordingly, The EO will not:

1. Change the EO's own compensation and benefits.

EO Response: The EO has not and cannot change his own compensation and benefits as these are determined by a written Employment Agreement negotiated with the Board.

2. Promise permanent or guaranteed employment. Time-limited Executive Employment and Professional Services Agreements with termination clauses are permissible.

EO Response: No promises of permanent or guaranteed employment have been made. The SWMBH Employee Manual carries language specifically referring to employment as "at-will.", as follows, "this handbook is intended to describe what is expected of employees and what employees can expect from SWMBH. It does not create an express or implied contract between SWMBH and any employee. While we hope our employment relationship will be long term, either you or SWMBH can end the relationship at any time, with or without notice, with or without reason consistent with "at will" employment status." In addition, professional services contracts include language that allows for cancellation with 15 days written notice for "any reason or no reason" where appropriate.

- 3. Establish current compensation and benefits which:
 - a. Deviate materially from the geographic and professional market for the skills employed.
 - b. Create obligations over a longer term than revenues can be safely projected, in no event longer than one year and in all events subject to losses in revenue.
 - c. Fail to solicit or fail to consider staff preferences.

EO Response:

- a. Significant geographic professional marketplace study was undertaken by SWMBH using external experts in Spring of 2023. Salary grade ranges were adjusted to be in line with the market survey and those persons deemed to be low within their grade based on experience and longevity received salary adjustments accordingly in May 2023. The increased need for mental health services has made hiring very competitive in the behavioral health field especially for those with advanced clinical degrees.
- b. No employment or contract obligations have been established which create obligations over a longer term than revenues can be safely projected, none for longer than one year, and all are subject to revision based on reductions in SWMBH revenue.
- c. Staff preferences on compensation and benefits were/are considered during monthly staff meetings and through interactions with Human Resources. In addition, SWMBH has implemented an ongoing cultural accelerator survey project which asks among other things staff satisfaction with compensation and benefits. The May 2025 survey indicated that 77% of staff agreed that SWMBH had competitive salary and benefits. This is a 5% drop from prior year and themes seem to indicate the belief market analysis for at least some positions should be redone and the increasing cost of healthcare coverage is of concern. Balancing staff preferences with budget realities is a continuous issue.
- 4. Establish or change retirement benefits so the retirement provisions:
 - a. Cause unfunded liabilities to occur or in any way commit the organization to benefits that incur unpredictable future costs.
 - b. Provide less than some basic level of benefits to all full-time employees. Differential benefits which recognize and encourage longevity are not prohibited.
 - c. That are instituted without prior monitoring of these provisions.
 - d. Make revisions to Retirement Plan documents without prior Board approval.
 - e. Implement employer discretionary contributions to staff without prior Board approval.

EO Response:

- a. No unfunded liabilities exist; all employer contributions to health insurance and retirement benefits are made directly to carriers and retirement accounts at the time of their obligation. There are no unpredictable costs as Retirement Plans are explicit about eligibility, vesting, employer obligations and a prospective Boardapproved budget.
- b. There is a package of full-time employee benefits which rises above a "basic level" description. Differential benefits such as increased PTO by length of service exist; these are common and were approved by the Board ad hoc Committee at inception of SMWBH.
- c. All employee compensation and benefits were established against this Policy and its parameters.
- d. All amendments to the Retirement plans were reviewed and developed by SWMBH Labor Counsel, Varnum LLP, and subsequently approved by the SWMBH Board, as necessary.
- e. No discretionary employer contributions, outside of those approved by the SWMBH Board have been made to any staff retirement accounts.

Attachments: 2025 Employee Manual May 2024 Cultural Accelerator Report FY2025 New Employee Benefit Summary

-END

Healthcare Reforms Enforced by the "One Big Beautiful Act"

Srinidhi Nemani

Introduction

- July 4, 2025: The "One Big Beautiful Bill" was signed into law
- This act effects various sectors of the country such as healthcare
- Regarding changes in healthcare, the law supports changes to Medicaid,
 Medicare, and the Affordable Care Act

Purpose

- The Center of Medicare and Medicaid Services intends on:
 - Improving access to care (\$150 million)
 - Ensuring enrollee cost-sharing (\$15 million)
 - Enforcing proper exchange
 - Improving healthcare in rural areas (\$50.2 billion)
 - Requiring community engagement (\$400 million)
 - Strengthening the enrollment process to avoid fraud (\$76.057 billion)
 - Ensuring spending is not wasteful (\$1 million)
 - Tightening financial practices to avoid wrongful spending (\$32 million)
 - Participating in Medicare changes

Improving Access to Care

July 1, 2028

To **qualify for** a home- and community-based services **waiver** to ensure that those who do not meet the requirement for the institutional "level of care" are covered, states must:

- Create a needs-based eligibility criteria
- Ensure that those who receive the waivers are not subject to longer wait times
- Ensure that the cost of services when on this home- and community-based services waiver will not exceed the cost of care for those being treated in an institution
- Give the Secretary annual data on the service costs, durations, and enrollments

Ensuring Enrollee Cost Sharing

October 1, 2028

Cost-sharing for Medicaid Expansion services for families whose income is greater than 100% of the federal poverty level

- Medicaid providers can deny care to beneficiaries if the beneficiaries do not costshare
 - Cost-sharing is limited to \$35
 - The total cost-sharing amount for all the individuals in a family cannot exceed 5% of the family income either considered quarterly or annually.

Exceptions:

- Pregnancy-related services
- Emergency services
- Certain mental health services, substance use disorder, primary health services; services by certified community behavioral health clinics, rural health clinics, and Federally Qualified Health Centers

Enforcing Proper Exchanges

December 31, 2025

- Narrowed premium tax credit eligibility includes:
 - Green card holders
 - COFA migrants living in the United States
 - Some Cuban immigrants
- Individuals who enrolled in an income-based special enrollment periods are not eligible for premium tax credits and cost-sharing reductions
- The law prohibits "lawfully present immigrants" from getting premium tax credits if they are not eligible for Medicaid because of their immigrant status
- Premium tax credit recipients have to **return the excess premium tax credits** when their estimated income is lower than their actual income

Enforcing Proper Exchanges

January 1, 2026

- To receive Advanced Premium tax credit and Cost-Sharing Reductions, individuals must verify their eligibility annually
- Any discrepancies shall be fixed within 90 days (enrollees can remain part of the plan, but cannot get APTCs and CSRs until eligible)
- The **eligibility** factors:
 - Income
 - Immigration status
 - Health coverage status or eligibility
 - Place of residence
 - Family size
 - Other information
- **Exception**: If the individual enrolls into the special enrollment period (SEPs) because of a change in 52 family size such as pregnancy.

December 31, 2027

- Can continue to have a health saving accounts even if they have a separate coverage for remote services such as telehealth while they are enrolled in a high-deductible health plan
- Bronze plans and catastrophic plans
 will be considered as high-deductible
 health plans and can be combined with
 the health saving accounts

Improving Healthcare in Rural Areas

Fiscal Year 2026 - 2030

- Federal funding will be given to create a Rural Health Transformation Program for states to achieve 3 out of 10 activities:
 - Improving prevention and management of chronic disease using evidence-based, measurable interventions
 - Providing payments to healthcare providers for services
 - Improving prevention and management of chronic disease using consumer-facing, technologically driven solutions
 - Improving care delivery using technologically driven solutions
 - Recruiting a clinical workforce
 - Improving efficiency and patient health outcomes along with bettering cybersecurity development using technologically driven solutions
 - Identifying necessary service lines to "right size" rural health care delivery systems
 - Supporting access to mental health services, SUD treatment services, and opioid disorder treatment services
 - Creating different care models such as value-based care models and alternative payment models
 - Other plans to better sustainable access to high quality healthcare

Requiring Community Engagement

December 31, 2026

June 1, 2026 - December 31, 2028

Certain individuals need to participate in **community engagement**to gain or maintain their **Medicaid coverage**

Exceptions:

- Caretaker of a disabled or dependent child
- o A disabled veteran
- Medically frail individuals
- In a drug or alcoholic rehabilitation program
- Part of or is eligible for the SNAP program and work requirements
- Pregnant individuals or those dealing with postpartum

States can be exempt from the community engagement requirement.

- Must provide quarterly progress reports regarding milestones towards compliance.
- Ways that the state can be exempt from the community engagement regulation:
 - State submits an exemption request to the Secretary
 - Secretary believes that the state is showing good faith effort

Strengthening the Enrollment Process to Avoid Fraud

October 1, 2026

December 31, 2026

Immigrant eligibility is limited to:

- U.S. citizens or nationals
- Immigrants who have become permanent residents under the Immigration and Nationality Act
- Aliens who are considered to be Cuban or Haitian
- Residents in Compacts of Free Association (COFA)

Bi-annually, Medicaid Expansion **eligibility** (19-64 year olds with an income level of 138 percent of Federal Poverty Level) will be checked

Exception:

- o Indian
- Urban Indian
- California Indian
- Considered Indian for Indian Health
 Services

The law **reduces** the Federal Medical Assistance Percentage allocated for emergency Medicaid to match the state's traditional Federal Medical Assistance

Ensuring Spending is not Wasteful

July 4, 2026

December 31, 2026

September 30, 2034

Medicaid funds are **prohibited to providers** who:

 Received more than \$800,000 in
 Medicaid payments in 2023 Retroactive coverage will be reduced from 3 months prior to application date to:

- 1 month for Medicaid
 Expansion enrollees
- 2 months for the other enrollees.

Delaying the minimum **staffing standards** for long-term care facilities

Creating **requirements** that states must follow to **compensate**the support **staff** and direct care workers

Tightening Financial Practices to Avoid Wrongful Spending

January 1, 2026

Eliminate temporary incentive

for states expanding Medicaid

- Direct state payments for any healthcare service should not surpass:
 - 100% of the published Medicare payment rate in expansion states
 - 110% in non-expansion states
- Funds approved before May 1, 2025 by the Centers of Medicare & Medicaid Services for rural areas will be allocated within 180 days of the bill being passed, then funding will gradually decline
- Medicaid changes are budget neutral
 - The Secretary has to ensure that these changes allow for federal savings and provide details on the savings

October 1, 2026

- States cannot implement new and increased provider taxes
- Taxes on providers should be uniform and "broad-based"
- The cap on expansion states' provider tax will be reduced
 - For **expansion states** Starting from FY 2028 the cap will drop from 6% to 5.5% with a 0.5% decrease year fiscal year until FY 2032.
 - For expansion states From FY
 2032, the cap will remain at
 3.5%.
 - For **non-expansion states** the cap will remain at 6%.

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Participating in Medicare Changes

January 1, 2026 to January 1, 2027

January 1, 2028

To avoid any cuts to physician payment in 2026, the physician fee schedulewill be increased temporarily by 2.5%.

Orphan drugs one or more rare disease designations will now be exempt from Medicare negotiation regardless of the time the drug took to be approved and licensed.

If current Medicare enrollees do not meet the new eligibility, they will lose their coverage within 18 months of the bill being passed.

- The candidates **eligible**:
 - United States citizens
 - Immigrants who have become permanent residents under the Immigration and Nationality Act
 - Aliens who are considered to be Cuban or Haitian
 - Residents in COF A

Conclusion

- While there are many changes in different sectors being made by the "One Big Beautiful Act" which was passed on July 4, 2025, it is crucial to look at the healthcare reforms in order to prepare for the future
- CMS intends on:
 - Improving access to care
 - Ensuring enrollee cost-sharing
 - Enforcing proper exchange
 - Improving healthcare in rural areas
 - Requiring community engagement
 - Strengthening the enrollment process to avoid fraud
 - Ensuring spending is not wasteful
 - Tightening financial practices to avoid wrongful spending
 - Participating in Medicare changes

References

Kaiser Family Foundation. (2025, July 9). Tracking the Medicaid Provisions in the 2025 Reconciliation

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Goals and Purpose:

SWMBH developed a series of eight population health reports, one for each county in Region 4, to better understand the health needs and healthcare experiences of Medicaid enrollees.

These reports analyze calendar year 2024 data and focus on key indicators such as demographics, behavioral and chronic health conditions, healthcare utilization, and pharmacy-related risk patterns.

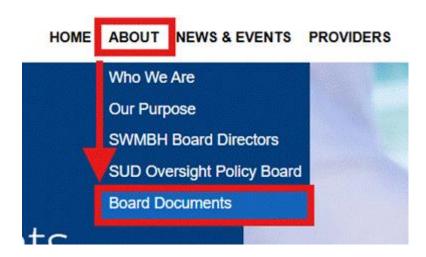
The purpose of this work is to establish a baseline that highlights disparities, emerging trends, and opportunities for targeted improvement. By comparing county-level data to regional averages, each report helps identify where additional support or focus may be needed.

Where to Access the Reports:

The reports are on the SWMBH Website with the Board Documents

Link to the Website:

https://www.swmbh.org/about/board-documents-from-southwest-michigan-behavioral-health/



Data and Methods:

The reports use Medicaid enrollment and service encounter data. The Behavioral Health Treatment Episode Data Set was also used to include information about housing status for individuals receiving services funded by the Prepaid Inpatient Health Plan or Community Mental Health agencies. In addition, SWMBH used the Relias Population Performance platform to evaluate prescribing patterns and behavioral health-related quality indicators.

Analyses are stratified by age group, sex, race, and dual Medicare and Medicaid enrollment to better understand variation across subpopulations. County-level results are compared to regional averages to help interpret local findings in a broader context.

How to Use the Reports:

Each report includes the following sections:

- 1. Demographic overview describing the age, race, and dual eligibility breakdown of Medicaid enrollees
- 2. Health profile including behavioral and chronic health conditions
- 3. Behavioral health diagnosis patterns and subgroup differences
- 4. Common chronic conditions and subgroup differences
- 5. Emergency department and inpatient hospital utilization
- 6. Multimorbidity and risk of hospitalization among individuals with multiple chronic conditions
- 7. Pharmacy-related risk flags and prescribing patterns

Each section provides summary statistics and observations to support datadriven discussions.

Key Regional Takeaways:

- Across Region 4, just under 1 in 3 Medicaid enrollees had at least one behavioral health diagnosis, and a similar proportion had a chronic health condition.
- Medicaid members who were also enrolled in Medicare tended to have higher rates
 of both chronic and behavioral health conditions.
- Individuals with behavioral health diagnoses were much more likely to have a chronic condition compared to those without, highlighting the need for integrated care strategies.
- Analysis of prescribing patterns revealed several quality and safety concerns, such as the use of multiple psychotropic medications, high dose prescribing, and combinations of medications that may pose health risks. These patterns suggest opportunities for closer medication monitoring and care coordination.
- Having both behavioral and chronic physical health conditions was associated with greater risk of hospitalization. These individuals may benefit from enhanced outreach and care management efforts.