



FY2025 Community Mental Health Service Provider

Substance Use Disorder Clinical File Review Summary

Overview:

All SWMBH contracted SUD providers who are located within the SWMBH region are reviewed annually. For the purposes of this review, the Community Mental Health (CMH) providers who also contract for Substance Use Disorder (SUD) treatment participated in a separate SUD clinical file during the SWMBH annual site review. Sample sizes for files were determined based on the number of SUD customers seen during the review period (August 1, 2024 – January 31, 2025). Sample sizes were either 5% of the unique customers seen during this time, or a minimum of 8 files. Reviewers conducted a desk audit of the customer's chart utilizing a standard clinical review tool that contains 7 different sections: Assessments, Coordination of Care, Treatment and Recovery Planning and Documentation, Record Documentation & Progress Notes, BH TEDS, Michigan Department of Corrections (if applicable), and Women's Specialty (if applicable). 36 total standards were eligible to be reviewed, and 20 additional consultative items were looked at to prepare for a new standardized tool. Final scores were discussed with the respective subject matter experts at the provider. Any individual standard that scored below a 90% requires a plan of correction unless indicated by SWMBH. Plans of correction will be approved and monitored by SWMBH to help assure standards are being met.

CMH Overall Scores:

Barry CMH	Berrien (Riverwood)	Branch (Pines Behavioral Health)	Cass (Woodlands)	Calhoun (Summit Pointe)	Kalamazoo (Integrated Services of Kalamazoo)	St Joe (Pivotal)	Van Buren CMH	Average CMH Score
84.8%	91%	86.6%	99%	91%	85.7%	76.5%	94%	88.6%

CMH Section Score Summary:

	Assessments	Coordination of Care	Treatment and Recovery Planning and Documentation	Record Documentation & Progress Notes	BH TEDS	Michigan Department of Corrections	Women's Specialty	Plan(s) of Correction Required
Barry CMH	81%	90%	76%	99%	73%	100%	NA	8
Berrien (Riverwood)	89%	100%	92%	87%	86%	NA	100%	6
Branch (Pines Behavioral Health)	84.4%	92.9%	91.7%	91.4%	28.6%	NA	100%	10
Cass (Woodlands)	99%	100%	98%	100%	100%	NA	NA	1
Calhoun (Summit Pointe)	90%	100%	88%	94%	NA	NA	NA	7
Kalamazoo (Integrated Services of Kalamazoo)	94%	80%	78%	96%	50%	NA	NA	7
St Joe (Pivotal)	58.7%	91.7%	89.1%	69%	72.7%	NA	100%	15
Van Buren CMH	87%	100%	97%	100%	86%	NA	NA	3
Avg. Section Score	85.4%	94.3%	88.7%	92.1%	70.9%	100%	100%	7