



FY2023 Community Mental Health Service Provider - Substance Use Disorder Clinical File Review Summary

Overview:

All SWMBH contracted SUD providers who are located within the SWMBH region are reviewed annually. For the purposes of this review, the Community Mental Health (CMH) providers who also contract for Substance Use Disorder (SUD) treatment participated in a separate SUD clinical file during the SWMBH annual site review. Sample sizes for files were determined based on the number of SUD customers seen during the review period (October 1, 2022 – January 31, 2023). Sample sizes were either 5% of the unique customers seen during this time, or a minimum of 8 files. Reviewers conducted a desk audit of the customer’s chart utilizing a standard clinical review tool that contains 7 different sections: Physician Coordination, Assessment, Treatment Planning, Progress Notes, Discharge, Michigan Department of Corrections (if applicable), and Women’s Specialty Services (if applicable); 36 total standards were eligible to be reviewed. Final scores were discussed with the respective subject matter experts at the provider. Any individual standard that scored below a 90% requires a plan of correction unless indicated by SWMBH. Plans of correction will be approved and monitored by SWMBH to help assure standards are being met.

CMH Overall Scores:

Barry CMH	Berrien (Riverwood)	Branch (Pines Behavioral Health)	Cass (Woodlands)	Calhoun (Summit Pointe)	Kalamazoo (Integrated Services of Kalamazoo)	St Joe (Pivotal)	Van Buren CMH	Avg. CMH Score
93%	91%	72%	97%	63%	88%	91.3%	99%	87.2%

CMH Section Score Summary:

	Physician Coordination	Assessment	Treatment Planning	Progress Notes	Discharge Information	MDOC	Women’s Specialty Services	Plan(s) of Correction Required
Barry CMH	86.4%	97.4%	88.1%	98.2%	100%	100%	NA	Yes
Berrien (Riverwood)	92.9%	90.6%	88.8%	88.5%	95.7%	NA	100%	Yes
Branch (Pines Behavioral Health)	81.0%	43.6%	76.6%	90.9%	70.0%	NA	100%	Yes
Cass (Woodlands)	100%	89.7%	99.2%	100%	100%	NA	100%	Yes
Calhoun (Summit Pointe)	76.9%	26.9%	89.0%	83.3%	53.1%	NA	NA	Yes
Kalamazoo (Integrated Services of Kalamazoo)	100%	75.0%	78.6%	100%	100%	NA	NA	NA
St Joe (Pivotal)	96.4%	86.2%	89.3%	92.0%	91.7%	NA	100%	Yes
Van Buren CMH	95.0%	96.2%	100%	98.3%	100%	NA	NA	No
Avg. Section Score	89.0%	75.1%	89.2%	93.2%	87.1%	100%	100%	