



## FY2023 Fee for Service Provider - Substance Use Disorder Clinical File Review Summary

### Overview:

All SWMBH contracted SUD providers who are located within the SWMBH region are reviewed annually. For the purposes of this review, the Fee for Service (FFS) providers who contract for Substance Use Disorder (SUD) treatment participated in a SUD clinical file annual site review. Sample sizes for files were determined based on the number of SUD customers seen during the review period (fiscal year 2023). Sample sizes were either 5% of the unique customers seen during this time, or a minimum of 8 files. Reviewers conducted a desk audit of the customer’s chart utilizing a standard clinical review tool that contains 8 different sections: Physician Coordination, Assessment, Treatment Planning, Progress Notes, Discharge, Michigan Department of Corrections (if applicable), Women’s Specialty Services (if applicable), Methadone (if applicable), and Recovery Housing (if applicable); 59 total standards were eligible to be reviewed. Final scores were discussed with the respective subject matter experts at the provider. Any individual standard that scored below a 90% requires a plan of correction unless indicated by SWMBH. Plans of correction will be approved and monitored by SWMBH to help ensure standards are being met.

### FFS Overall Scores for all Eligible Standards (all locations, all services, combined):

Community Healing Centers	Harbortown	InterCare	KPEP	Recovery Services Unlimited	Sacred Heart	Victory Clinical Services	WMU-BHS
88.7%	83.5%	80.5%	87.5%	96.9%	85.2%	92.0%	83.1%
<b>Overall Region Score: 87.9%</b>							

### Provider Section Score Summary (all locations):

	Physician Coordination	Assessment	Treatment Planning	Progress Notes	Discharge/ BH TEDS	MDOC	Women’s Specialty Services	Methadone	Recovery Housing
<b>Community Healing Centers</b>	81.3%	77.1%	92.5%	86.8%	79.4%	NA	72.5%	NA	95.0%
<b>Harbortown</b>	70.0%	56.3%	89.1%	83.3%	100.0%	NA	NA	98.7%	NA
<b>InterCare</b>	100%	67.9%	85.7%	75.0%	62.5%	NA	NA	NA	NA
<b>KPEP</b>	100%	73.2%	96.2%	78.6%	87.9%	95.8%	NA	NA	NA
<b>Recovery Services Unlimited</b>	91.7%	93.8%	98.7%	88.6%	98.0%	NA	NA	NA	100%
<b>Sacred Heart</b>	86.2%	89.3%	90.4%	81.8%	88.0%	NA	NA	NA	67.2%
<b>Victory Clinical Services</b>	95.7%	92.3%	91.2%	84.0%	100%	NA	NA	96.9%	NA
<b>WMU- BHS</b>	80.0%	73.4%	91.4%	94.4%	81.6%	38.9%	NA	NA	NA
<b>Region Score</b>	<b>86.9%</b>	<b>78.3%</b>	<b>91.4%</b>	<b>83.1%</b>	<b>87.8%</b>	<b>80.3%</b>	<b>72.5%</b>	<b>97.3%</b>	<b>93.9%</b>

**Community Healing Center:** Elizabeth Upjohn, Gilmore, Carol’s Hope, 3 Recovery Houses  
**Recovery Services Unlimited:** Recovery Services Unlimited, 3 Recovery Houses  
**Victory Clinical Services:** Kalamazoo, Battle Creek

**Harbortown:** Harbortown, Nairad  
**Sacred Heart:** Serenity Hills (W/M/Res), Opt, 1 Recovery House