



**FY2024 Fee for Service Provider -
Substance Use Disorder Clinical File Review Summary**

Overview:

All SWMBH contracted SUD providers who are located within the SWMBH region are reviewed annually. For the purposes of this review, the Fee for Service (FFS) providers who contract for Substance Use Disorder (SUD) treatment participated in a SUD clinical file annual site review. Sample sizes for files were determined based on the number of SUD customers seen during the review period (February 1, 2024 – September 30, 2024). Sample sizes were either 5% of the unique customers seen during this time, or a minimum of 8 files. Reviewers conducted a desk audit of the customer’s chart utilizing a standard clinical review tool that contains 10 different sections: Physician Coordination, Assessment, Treatment Planning, Progress Notes, Discharge, Michigan Department of Corrections (if applicable), Women’s Specialty Services (if applicable), Methadone (if applicable), Withdrawal Management (if applicable) and Recovery Housing (if applicable); 67 total standards were eligible to be reviewed. Final scores were discussed with the respective subject matter experts at the provider. Any individual standard that scored below a 90% requires a plan of correction unless indicated by SWMBH. Plans of correction will be approved and monitored by SWMBH to help ensure standards are being met.

FFS Overall Scores*:

Community Healing Centers	Harbortown	InterCare	KPEP	Recovery Services Unlimited	Sacred Heart	Victory Clinical Services	WMU-BHS	Latter Rain Outreach	Gracious Homes	Avg Provider Score
77.6%	95%	87%	92.9%	98.7%	90.4%	94.5%	78.6%	69%	83%	86.7%

Provider Section Score Summary*:

	Physician Coordination	Assessment	Treatment Planning	Progress Notes	Discharge/ BH TEDS	MDOC	Women's Specialty Services	Methadone	Withdrawal Management	Recovery Housing
Community Healing Centers	86.7%	89.9%	88.1%	90.5%	71.6%	NA	89.7%	NA	100%	93.8%
Harbortown	90.7%	98.3%	94.2%	94.6%	100%	NA	NA	93.3	NA	NA
InterCare	100%	76.7%	76.8%	95.3%	100%	NA	NA	NA	NA	NA
KPEP	100%	93.7%	98.3%	81.2%	87%	91.6%	NA	NA	NA	NA
Recovery Services Unlimited	100%	97.4%	99.4	97.9%	93.1%	NA	NA	NA	NA	100%
Sacred Heart	94%	90.9%	93.9%	80.9%	93.2%	NA	NA	NA	100%	100%
Victory Clinical Services	100%	87.7%	92.6%	95.9%	97.7%	NA	NA	100%	NA	NA
WMU- BHS	40.3%	65%	87.5%	86.1%	80.8%	95.8%	NA	NA	NA	NA
Latter Rain Outreach	22%	25%	29%	NA	NA	NA	NA	NA	NA	69%
Gracious Homes	94%	50%	100%	NA	NA	NA	NA	NA	NA	83%
Avg. Section Score	82.8%	77.5%	85.9%	90.3%	90.5%	93.7%	89.7%	96.7%	100%	96.9%

*If the agency/provider has multiple program locations all the locations are combined in an overall average score.