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| Section: Utilization Management | Policy Name: Clinical Practice Guidelines | Policy Number: MHL 04.03 |
| Owner: Director of Clinical Quality | Reviewed By: Moira Kean, MA, LLP | Total Pages: 3 |
| Required By: <input checked="" type="checkbox"/> BBA <input checked="" type="checkbox"/> MDHHS <input checked="" type="checkbox"/> NCQA <input type="checkbox"/> Other (please specify): _____ | Final Approval By: <i>Moira Kean</i> | Date Approved: Jun 17, 2020 |
| Application: <input checked="" type="checkbox"/> SWMBH Staff/Ops <input checked="" type="checkbox"/> Participant CMHSPs <input checked="" type="checkbox"/> SUD Providers <input checked="" type="checkbox"/> MH/IDD Providers <input type="checkbox"/> Other (please specify): _____ | Line of Business: <input type="checkbox"/> Medicaid <input type="checkbox"/> Other (please specify): _____ <input type="checkbox"/> Healthy Michigan <input type="checkbox"/> SUD Block Grant <input type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> MI Health Link | Effective Date: 6/10/20 |

Policy: It shall be the policy of the SWMBH to review, disseminate, and implement clinical practice guidelines that are consistent with the regulatory requirements of the Michigan Department of Health and Human Services (MDHHS) Specialty Services Contract, National Committee of Quality Assurance (NCQA) accreditation standards, and Medicaid Managed Care rules.

Purpose: To establish the Southwest Michigan Behavioral Health (SWMBH) standards and guidelines for the adoption, dissemination, implementation and review of clinical protocols and practice guidelines as appropriate throughout the network to effect best practice implementation and uniform benefit in accordance with federal laws and Michigan Department of Health and Human Services (MDHHS) Contract requirements.

Scope: Southwest Michigan Behavioral Health, regional Community Mental Health organizations, and the provider network system.

Responsibilities: Southwest Michigan Behavioral Health will adopt clinical practice guidelines and assure that information related to the guidelines is made available to members and providers. Staff of Southwest Michigan Behavioral Health, CMHSPs, and the provider network will assure that decisions with respect to utilization management, member education, coverage of services, and other areas to which the guidelines apply are consistent with the guidelines.



Definitions:

- A. Practice Guidelines: Guidelines for providers for specific service, support, or system models of practice that are derived from empirical research and sound theoretical construction.

Standards and Guidelines:

Clinical Practice Guidelines will meet the following requirements:

- A. Are based upon valid and reliable clinical evidence or a consensus of healthcare professionals in the field.
- B. Consider the needs of the SWMBH members,
- C. Are adopted in consultation with contracting providers and staff who utilize the protocols and guidelines.
- D. Are reviewed and updated periodically as needed, at least every two years, with approval by the Medical Director and/or Director of Clinical Quality.
- E. Guidelines are disseminated to all applicable providers through provider orientation/the provider manual and to members upon request. Guidelines are posted on the SWMBH website and are referenced in the provider and member handbooks. Additionally, implementation of new guidelines and/or review of existing guidelines is published in the provider and member newsletters.
- F. Any decisions with respect to utilization management, member education, coverage of services, and other areas to which the guidelines apply are consistent with the guidelines.

References:

- A. MDHHS, through the [MDHHS-PIHP Specialty Services and Supports Contract](#), has mandated practice guidelines for the PIHP and the Medicaid subcontracted provider network. The MDHHS Practice Guidelines are as follows:
 - P.4.4.1.1. Person-Centered Planning Practice Guideline
 - P.4.7.1 Self Determination Practice Guideline
 - P.4.13.1 Recovery Policy & Practice Advisory
 - P.7.10.2.1. Inclusion Practice Guideline
 - P.7.10.2.2. Housing Practice Guideline
 - P.7.10.2.3. Consumerism Practice Guideline
 - P.7.10.3.1. Jail Diversion Practice Guideline
 - P. 7.10.4.1. School to Community Transition Practice Guideline
 - P. 7.10.2.5 Family-Driven and Youth-Guided Policy & Practice Guideline

These practices are mandated by MDHHS and are affixed to the Medicaid Specialty Benefits Contract with the PIHP.

- B. SWMBH adopts evidence-based clinical practice guidelines for at least three behavioral conditions related to MI Health Link Members. These are referenced in the [SWMBH Provider Manual](#) on the SWMBH website.

Attachments: None






MHL 04.03 Clinical Protocols & Practice Guidelines

Final Audit Report

2020-06-17

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| Created: | 2020-06-17 |
| By: | Erin Peruchietti (erin.peruchietti@swmbh.org) |
| Status: | Signed |
| Transaction ID: | CBJCHBCAABAA1i29tsFsjWQxvFiQXXfnsgLtwQDwqLvM |

"MHL 04.03 Clinical Protocols & Practice Guidelines" History

-  Document created by Erin Peruchietti (erin.peruchietti@swmbh.org)
2020-06-17 - 1:24:08 PM GMT- IP address: 104.159.231.26
-  Document emailed to Moira Kean (moira.kean@swmbh.org) for signature
2020-06-17 - 1:24:28 PM GMT
-  Email viewed by Moira Kean (moira.kean@swmbh.org)
2020-06-17 - 1:29:20 PM GMT- IP address: 108.203.175.2
-  Document e-signed by Moira Kean (moira.kean@swmbh.org)
Signature Date: 2020-06-17 - 1:29:28 PM GMT - Time Source: server- IP address: 108.203.175.2
-  Signed document emailed to Erin Peruchietti (erin.peruchietti@swmbh.org) and Moira Kean (moira.kean@swmbh.org)
2020-06-17 - 1:29:28 PM GMT