




Section: Utilization Management	Policy Name: Clinical Protocols & Practice Guidelines	Policy Number: MHL 04.03
Owner: Director of Clinical Quality	Reviewed By: Director of Clinical Quality	Total Pages: 3
Required By: <input checked="" type="checkbox"/> BBA <input checked="" type="checkbox"/> MDHHS <input checked="" type="checkbox"/> NCQA <input type="checkbox"/> Other (please specify): _____	Final Approval By: 	Date Approved: 5/16/19
Application: <input checked="" type="checkbox"/> SWMBH Staff/Ops <input checked="" type="checkbox"/> Participant CMHSPs <input checked="" type="checkbox"/> SUD Providers <input checked="" type="checkbox"/> MH/IDD Providers <input type="checkbox"/> Other (please specify): _____	Line of Business: <input type="checkbox"/> Medicaid <input type="checkbox"/> Other (please specify): _____ <input type="checkbox"/> Healthy Michigan <input type="checkbox"/> SUD Block Grant <input type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> MI Health Link	Effective Date:

Policy: It shall be the policy of the SWMBH to develop, disseminate, implement and/or review Beacon Health Options in conjunction with Michigan Quality Improvement Consortium (MQIC) practice guidelines and NICE clinical pathways that are consistent with the regulatory requirements of MDHHS, the Integrated Care Organization/Prepaid Inpatient Health Plan (PIHP) and the Three-Way Contracts, accreditation standards (National Council for Quality Assurance), and the Balanced Budget Act of 1997.

Purpose: To establish the Southwest Michigan Behavioral Health (SWMBH) standards and guidelines for the adoption, dissemination, implementation and review of clinical protocols and practice guidelines as appropriate throughout the network to effect best practice implementation and uniform benefit in accordance with federal laws and Michigan Department of Health and Human Services (MDHHS) Contract requirements.

Scope: SWMBH Clinical Quality is responsible for review and updates of Clinical Protocols and Practice Guidelines every two years, at a minimum, to support members and SWMBH staff in decision-making.

Responsibilities: Medical Director and Director of Clinical Quality and Provider Improvement are responsible for ensuring protocols and guidelines are adopted by SWMBH staff and contracted providers and reviewing and updating these a minimum of every two year.

Definitions:

- A. Clinical Protocols: Guidelines designed to support the decision-making processes in patient care, to implement best practices, and to reduce ineffective variability in practice.



- B. Practice Guidelines: Guidelines for providers for specific service, support, or system models of practice that are derived from empirical research and sound theoretical construction.

Standards and Guidelines:

Clinical Protocols and Practice Guidelines will meet the following requirements:

- A. Are based upon valid and reliable clinical evidence or a consensus of healthcare professionals in the field.
- B. Consider the needs of the SWMBH members.
- C. Are adopted in consultation with contracting providers and staff who utilize the protocols and guidelines.
- D. Are reviewed and updated on a minimum of every two years with final approval by the Medical Director and Director of Clinical Quality and Provider Improvement.
- E. Guidelines are disseminated to all applicable providers through provider orientation/the provider manual and to members upon request. Guidelines are posted on the SWMBH website and reference to them included in the provider and member handbooks. Additionally, implementation of new guidelines and/or review of existing guidelines is published in the provider and member newsletters.
- F. Any decisions with respect to utilization management, complex case management, disease management, member education, coverage of services, etc. are consistent with the guidelines.

References:

A. Practice Guidelines

MDHHS has mandated practice guidelines for the PIHP and our subcontracted provider network.

The MDHHS Practice Guidelines are as follows:

- P.4.4.1.1. Person-Centered Planning Practice Guideline
- P.4.7.1 Self Determination Practice Guideline
- P.4.13.1 Recovery Policy & Practice Advisory
- P.7.10.2.1. Inclusion Practice Guideline
- P.7.10.2.2. Housing Practice Guideline
- P.7.10.2.3. Consumerism Practice Guideline
- P.7.10.3.1. Jail Diversion Practice Guideline
- P. 7.10.4.1. School to Community Transition Practice Guideline
- P. 7.10.2.5 Family-Driven and Youth-Guided Policy & Practice Guideline

These practices are mandated by MDHHS and are affixed to the Medicaid Specialty Benefits Contract with the PIHP.

Attachments: None



Revision History

Revision #	Revision Date	Revision Location	Revision Summary	Revisor
Initial	4/25/2019	Scope & Responsibilities	Not in previous version	E. Guisinger