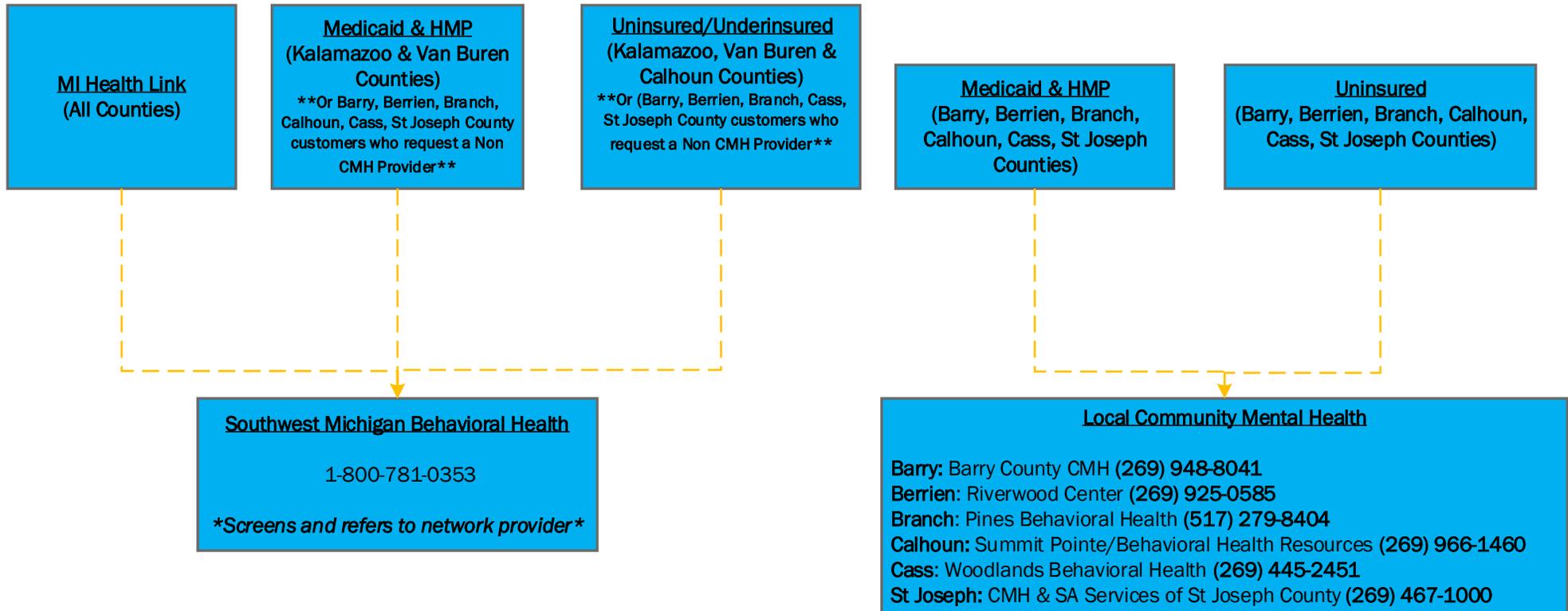


SWMBH Outpatient Substance Abuse Treatment Access & Authorization
 Barry, Berrien, Branch, Cass, Calhoun, Kalamazoo, St Joseph, Van Buren Counties



****Access and authorization for Withdrawal Management/Detoxification, Short/Long term Residential, & Medication Assisted Treatment (Methadone only) are all performed by Southwest Michigan Behavioral Health for all customers/members within the 8 county regions with MI Health Link, Medicaid, Healthy Michigan Plan, or Uninsured/underinsured ****

SWMBH Mental Health Treatment Access & Authorization
Barry, Berrien, Branch, Calhoun, Cass, Kalamazoo, St Joseph, Van Buren Counties

MI Health Link

(All Counties)

Medicaid, HMP & Uninsured

**(Barry, Berrien, Branch, Calhoun,
Cass, Kalamazoo, St Joseph &
Van Buren Counties)**

Southwest Michigan Behavioral Health

Member Requests: 1-800-675-7148

Provider Requests: 1-800-676-0423 and press "1"

- Requests for Inpatient Psychiatric Hospitalization-Press "1"
- Requests for Outpatient Services-Press "2"

Local Community Mental Health

Barry: Barry County CMH (269) 948-8041

Berrien: Riverwood Center (269) 925-0585

Branch: Pines Behavioral Health (517) 279-8404

Calhoun: Summit Pointe/Behavioral Health Resources (269) 966-1460

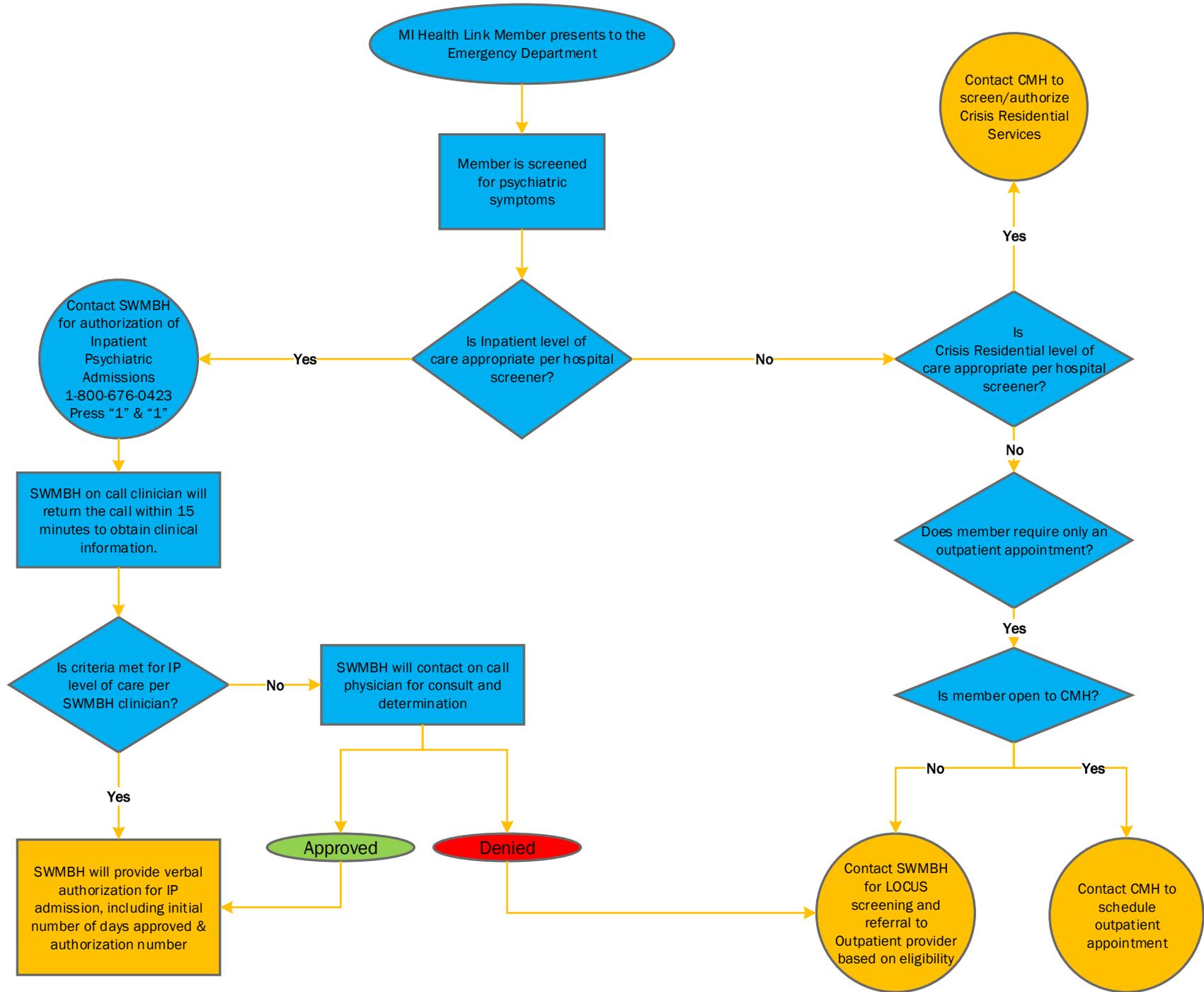
Cass: Woodlands Behavioral Health (269) 445-2451

Kalamazoo: KCMHSAS (269) 373-6000

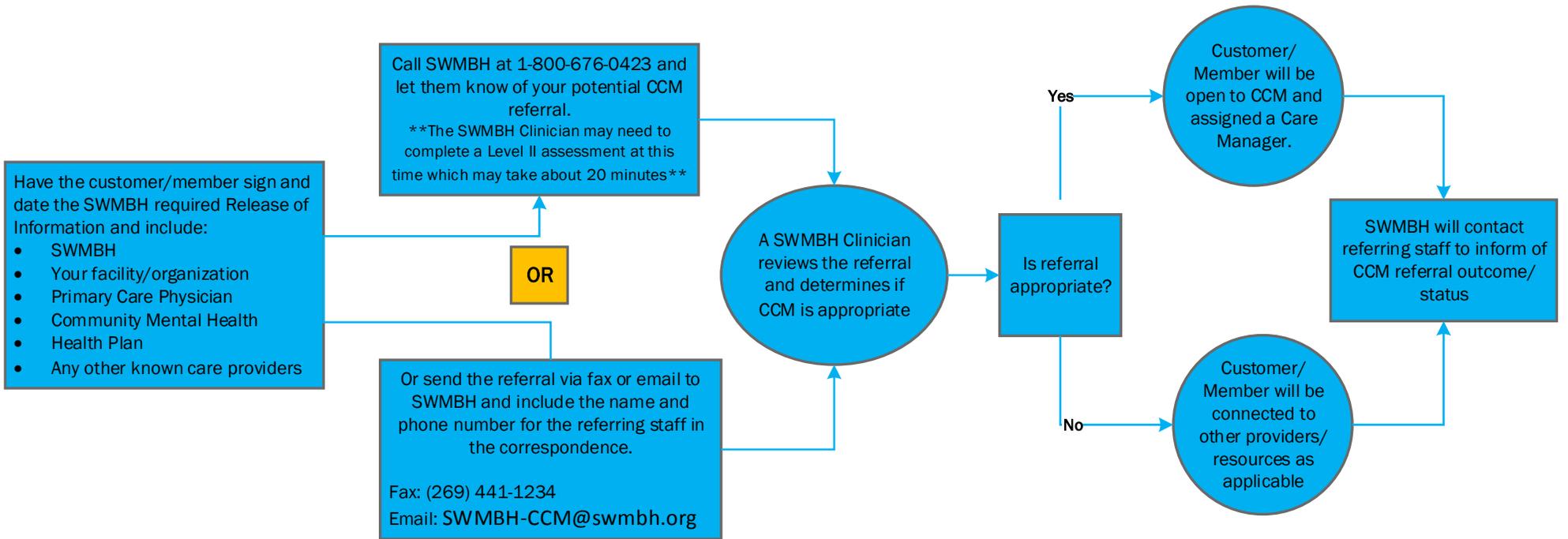
St Joseph: CMH & SA Services of St Joseph County (269) 467-1000

Van Buren: Van Buren CMH (269) 657-5574

SWMBH MI Health Link Inpatient Psychiatric/Crisis Residential Authorization Process



SWMBH Referral Process for Complex Case Management



Member meets criteria for Mental Health CCM based on the following:

1) One or more Serious Mental Illness Behavioral Health Diagnosis (BPD, Schizophrenia, Major Depressive Disorder, or PTSD)

AND

2) **At least one** of the following criteria:

Recent (2 in past 6 months) IP admission

High ED user (3 or > in three months, or 4 or more in 6 months)

4 or more chronic medical diagnoses

OR

A combination of IP admissions/high ED use along with a less severe behavioral health diagnosis

Member meets criteria for Substance Use Disorder CCM based on the following:

1) Two or more Detox or Residential SUD treatments in the last 12 months

AND

2) Two or more chronic medical diagnoses