
SOUTHWEST MICHIGAN BEHAVIORAL HEALTH

To: SWMBH Provider Network Billing Staff

FROM: Anne Wickham, Chief Administrative Officer 

RE: HIDE-SNP's and Claims Check Dates

As you may be aware, the State of Michigan has ended the MI Health Link demonstration on December 31, 2025. The State has also begun utilizing HIDE-SNP's effective January 1, 2026, within our region. These health plans are a dual eligible, Medicare/Medicaid, specialty needs plan and there are 5 different health plans in Michigan that beneficiaries may be enrolled within. Those plans are Aetna, Molina, Priority, United and Wellcare/Meridian. We have entered these new third party plans into our Smartcare system with the preface of HIDE-SNP Aetna, HIDE SNP Molina etc. These plans do not cover all behavioral health services but similar to the former MI Health Link plan will cover outpatient behavioral health services that are not specialty level care. Please ensure that you verify and update coverage plans as needed.

Several folks inquired about checks not being cut on the "correct day" during the week of New Year's. As a reminder SWMBH cuts checks on a bi-weekly basis but there is no set day of the week that checks are cut. All claims must be paid within 30 days of receipt and approval, and we absolutely will meet those terms. While checks are typically cut on a Wednesday that is not the only day of the week on which they may be cut. Please do not reach out about checks "being late" unless you have specific claims that have been approved and are past the 30-day contractual obligation.