



**SUD Program Director's Meeting
Minutes**

Meeting Date: December 15, 2105

Location: SWMBH Offices

Attendance: Shannon Roberts, Summit Pointe; Nikki Van Sandt, VB/Cass Health Dept; Jim Brundirks, CHC; Michelle Warren, Harbortown; Ann Webb, KPEP; Bette Spearritt, Riverwood; Lynelle Thrasher, CMHSAS of St Joe; Stephanie Lagalo, Interact; Brandi Clanton, Share Center; Sean Harris, Recovery Institute, Valarie Cunningham, GFM; Mindie Smith, SWMBH; Joel Smith, SWMBH; Tracy Quintanilla, SWMBH; Kim Rychener, SWMBH; Cathy Hart, SWMBH.

Phone: Bob Weber, Woodlands BHN; Joe Kuchenbuch, WMU BHS; Paula Jones, Riverwood; Christine Hiar, BCCMHSAS; Mike Pioch, CHC

Agenda Item	Key Discussion Points	Task/Follow Up
My Strength	Cathy Hart introduced the Mystrength website. This behavioral health resource is being offered to customers, providers, and community members at no charge. All are encouraged to sign up via www.mystrength.com . Cathy Hart has password information for each role and can be reached at cathy.hart@swmbh.org	
Terminations, Denials, and Action Notices (Kim Rychener)	<p>Kim Rychener provided some clarification about action notice process changes. For Sub-Cap counties, this process is delegated to the CMHSP so they should continue on with their current processes. Fee for service providers: When treatment ends without completion of the treatment plan, agencies can discharge the customer from their agency. Providers need to message SWMBH UM or customer service to let them know that the client is being discharged so SWMBH can send the customer an action notice. SWMBH will also determine if the customer is still eligible for the service if they wish to continue in services at an alternative provider.</p> <p>Kim will update current SWMBH policies/procedures and distribute accordingly.</p>	
Naloxone Project Update	The following county's law enforcement personnel have been trained: Berrien and Cass. Other counties where trainings are planned included Calhoun and Branch. Barry and Van Buren counties have expressed interest in the participating in the project and trainings will be set up accordingly. St Joe and Kalamazoo counties still have not indicated an interest.	

	FAN has started their community distribution of overdose kits. This information is available on the Families Against Narcotics SWMI website: http://www.not-even-once-swmi.com/ . SUD Providers will be eligible for training through FAN.	
Treatment Plan Standards	<p>Tracy Quintanilla reminded providers that clinician's submission of ASAM, assessment and treatment plan should have adequate documentation to justify Amount, Scope, and Duration of services requested. UM staff should be able to look at the ASAM, assessment, etc. to be able to support the authorization request and treatment plan goals and objectives. Providers have now been trained in treatment plan writing and ASAM to help remedy these documentation issues.</p> <p>A general reminder that UM staff have to make a decision about authorization requests within 14 days. If the auth is pended for lack of supportive documentation, and this documentation is not submitted within those 14 days, the auth will be moved from pended to denied status. Streamline does have requests in so clinicians can see the reason for the pend status.</p>	
SBIRT	<p>SWMBH will be looking to train primary care medical staff in the use of SBIRT. Michigan now has Medicaid codes to support the use of SBIRT in health care facilities which have been missing. SWMBH is currently looking for a national trainer to train regional health care partners to implement SBIRT. Ideally, medical staff such as nurses, physician's assistants, etc. will be the target audience. .</p> <p>It was suggested that whoever the trainer is, that there be physician and medical CEU's available.</p>	
After Hours Protocol for Detox/Residential	Serenity Hills in Berrien Center is now accepting after hours admission (after hours: after 8 pm M-F and on weekends). A new pilot project for resident of Kalamazoo has started where customers who present to a local emergency department and there's indication that detox or residential services are needed, the ED staff will request a KCMHSAS EMH worker complete a face to face screening to determine eligibility and then if appropriate and approved, refer to Serenity Hills. There are various exclusionary factors for admission and are outlined on the protocol. This pilot project is for three months.	After hours protocol will be sent out for reference.
SWMBH Web Site	There is now an SUD Provider page on the SWMBH website. This page is brand new and hopes to serve as a resource bank for providers. Providers are encouraged to send ideas about the use and functionality of the site. Web address is: http://www.swmbh.org/index.php/sud-treatment-providers	
Scheduling for Next Year	Meetings will be held on the third Tuesday of every other month from 10-12:00. Next meeting will be Tuesday, February 16, 2016.	

TEDS/Encounter Submissions for FY15	FY15 encounters are in great shape. To date, there have been over 273,000 encounters submitted with an acceptance rate of 99.4%. In FY15 there were 5,173 unique customers served in SUD services. Providers were encouraged to correct any outstanding errored admissions or discharges they still have.	
BH TEDS	Reminder that these are required now. Anyone newly admitted to services on 10/1 and beyond should have a BH TEDS admission and BH TEDS discharge when needed. If the customer was admitted prior to 10/1/15, when they are discharged, they will need the old SU Discharge completed.	
Site Review Results	<p>Overall, providers did not do as well as last review. Most of the review items were based on DHHS contractual obligations. In the future, high risk reviews will be done for high utilizer clinics, and larger sample sizes will be looked at.</p> <p>Discussion surrounding some confusion about the standards and scoring of items. Feedback was heard about the potential of operationalizing the scoring criteria and sharing that with providers prior to reviews.</p>	Operationalize the scoring of standards.
SUD Services RFP	RFP for services is likely to be issued in February.	
UM Update	Tracy reminded providers to have their staff use messaging as much as possible.	
Recovery Institute	<p>Sean Harris reported that the Recovery Institute is a finalist in the Mercantile Bank Giving Together Grant. The recipient of this \$5,000 award will be determined by a Facebook voting campaign from December 14th – 21st 2015. You can vote for RI via facebook at:</p> <p>https://apps.facebook.com/offerpop/Contest.psp?c=790684&u=1227781&a=146623488729946&p=55467468761&v=Entry&id=6295391&rest=1</p>	