

Mission

"SWMBH strives to be Michigan's preeminent benefits manager and integrative healthcare partner, assuring regional health status improvements, quality, value, trust, and CMHSP participant success."

Values

- Customer Driven
- Person-Centered
- Recovery Oriented
- Evidenced-Based
- Integrated Care
- Trust
- Integrity
- Transparency
- Inclusive
- Accessibility
- Acceptability
- Impact
- Value
- High Quality Services
- Risk Management
- Culturally Competent & Diverse Workforce



Southwest Michigan Behavioral Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

" ATENCIÓN: Si habla **español**, hay servicios gratuitos de asistencia con el idioma para usted. Llame al 1-800-890-3712 (TTY: 711)."

"انتبه: إن كنت تتحدث العربية، فتوجد خدمات مساعدة لغوية، مجانية، ومتاحة لك. اتصل بـ 1-800-890-3712 (رسالة مبرقة: 711)."

Southwest Michigan Behavioral Health
5250 Lovers Lane, Suite 200
Portage, MI 49002

www.SWMBH.org

SWMBH Main Line/
Provider Authorizations:
1-800-676-0423

Fax:
1-269-883-6670

MI Health Link Member Services:
1-800-676-5814

MI Health Link
24 hour Access/Crisis:
1-800-675-7148

Customer Service:
1-800-890-3712

SWMBH Substance Use Disorder Access
Line:
1-800-781-0353

TTY:
711 (MRC)

Compliance Hot Line:
1-800-783-0914



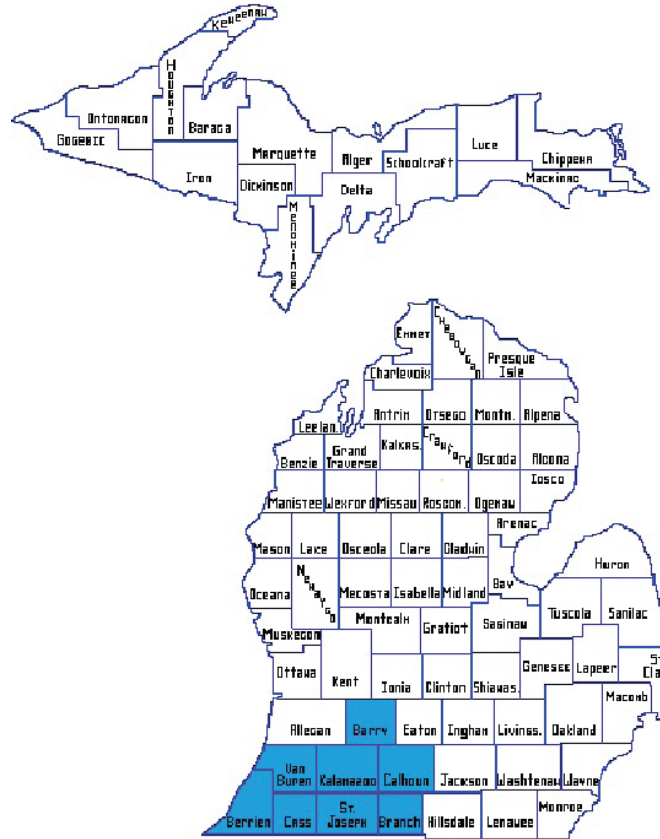
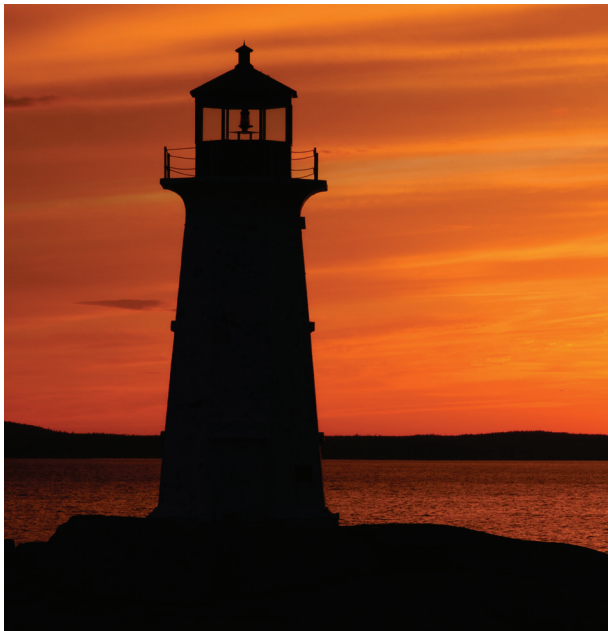
Vision

"An optimal quality of life in the community
for everyone."

SWMBH Main Line: 1-800-676-0423

Welcome to Southwest Michigan Behavioral Health

Southwest Michigan Behavioral Health (SWMBH) is the Prepaid Inpatient Health Plan (PIHP) for eight Michigan counties, and is in partnership with the Community Mental Health (CMH) agencies of these counties. SWMBH, in partnership with the CMH's and local providers, provides mental health services to adults with severe and persistent mental illness, children with severe emotional disturbance, individuals with intellectual/developmental disabilities, and individuals with substance use disorders. As the manager of services, SWMBH will make sure that services are given to you based on your needs and goals and are within the guidelines set by the state of Michigan. SWMBH strives to ensure that you and your family members are treated with dignity and respect.



Service Areas

- Barry County
- Berrien County
- Branch County
- Calhoun County
- Cass County
- Kalamazoo County
- St. Joseph County
- Van Buren County

Purpose of the Organization

- Meet legal obligations as a managed care benefits administrator for a variety of business lines including: Medicaid, Healthy MI Plan (HMP), MiChild, Autism Waiver, MI Health Link, SUD Community Grant, and PA 2 Funds
- Assure:
 - Access to needed care of eligible plan members
 - Acceptability of purchased services by consumers
 - Impact of the care delivered
 - Value for taxpayers
 - Manage minimal risks for taxpayers
- Assure consistent application of uniform benefit of all Medicaid/HMP/MI Health Link/SUD Community Grant funded behavioral health and substance use disorder services
- Manage all mental health and substance use disorder Medicaid/HMP/MI Health Link/SUD Community Grant funds provided to the organization either directly or via contract

Philosophy

"Quality and Excellence through Partnerships"

