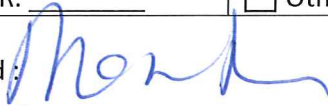


SWMBH Operating Policy 2.11

Subject: Out of Network Providers		Accountability: Provider Network	Effective Date: 1/1/2014	Pages: 1
REQUIRED BY: BBA Section <u>438.206(b)(4)</u> PIHP Contract Section <u>P.4.1.1; Part 1, 4.10</u> NCQA/URAC Standard _____ Other _____		Last Reviewed Date: 5/10/17	Past Reviewed Dates: 5/12/16	
LINE OF BUSINESS: <input checked="" type="checkbox"/> Specialty Waiver (B/C) <input checked="" type="checkbox"/> 1115 Waiver <input checked="" type="checkbox"/> Healthy Michigan <input checked="" type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> SUD Community Grant <input checked="" type="checkbox"/> MI Health Link <input type="checkbox"/> OTHER: _____	APPLICATION: <input checked="" type="checkbox"/> SWMBH Staff and Ops <input checked="" type="checkbox"/> Participant CMHSPs <input type="checkbox"/> SUD Providers <input type="checkbox"/> MH / DD providers <input type="checkbox"/> DD providers <input type="checkbox"/> Medicare <input type="checkbox"/> Other: _____	Last Revised Date:	Past Revised Dates: 5/12/16	
Approved:  Date: <u>5/22/17</u>		Required Reviewer: Director of Provider Network Management and Clinical Improvement		

I. Purpose

There may be times when Southwest Michigan Behavioral Health (SWMBH) or participant Community Mental Health Service Provider (CMHSP) must contract with out of network providers to ensure customers have access to covered benefits if there is no network provider available.

II. Policy

A relationship with an off-panel provider may be established when a covered benefit is determined to be medically necessary for a customer and that service is unavailable within the SWMBH Provider Network. The Prepaid Inpatient Health Plan (PIHP) will cover these services out of network in a timely manner for the enrollee for as long as there is no network provider available. SWMBH will ensure that there is no cost to the customer.

III. Standards and Guidelines

Each CMHSP within the SWMBH PIHP shall also establish procedures and provide for out of network service provision as required by the Balanced Budget Act Section 438.206(b) (4), and Michigan Department of Health and Human Services (MDHHS) contract section Part 1, 4.10 and P.4.1.1.

IV. Definitions

Agreement/ Contract

A signed document that obligates the entity to a particular course of action, an agreement that identifies the parties, effective dates and what is agreed upon (terms, services, rates).

V. References

Balanced Budget Act Section 438.206(b) (4)
MDHHS / PIHP Contract Section P.4.1.1 and Part 1, 4.10

VI. Attachments

None