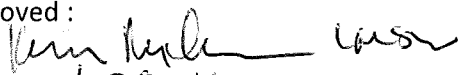


SWMBH Operating Policy 4.4

Subject: Medical Necessity Criteria and Clinical Practice Guidelines		Accountability: Utilization Management	Effective Date: 1/1/2014	Pages: 2
REQUIRED BY: BBA Section <u>QAPI Subpart D 438.236</u> PIHP Contract Section <u>Part II A 4.0 Part II B 32.0-35.0, Attachments 4.4.1.1, 4.7.1, 4.13.1, 7.10.2.1-7.10.4.1</u> NCQA Standard <u>QI Standard 9</u> SA SARF _____ Other _____			Last Reviewed Date: 4/20/16	Past Reviewed Dates: 1/7/15
LINE OF BUSINESS: <input checked="" type="checkbox"/> Specialty Waiver (B/C) <input checked="" type="checkbox"/> I Waiver <input checked="" type="checkbox"/> MI Child <input checked="" type="checkbox"/> Healthy Michigan Plan <input checked="" type="checkbox"/> SUD Medicaid <input checked="" type="checkbox"/> SUD CA Block Grant <input type="checkbox"/> MI Health Link <input type="checkbox"/> OTHER: _____		APPLICATION: <input checked="" type="checkbox"/> SWMBH Staff and Operations <input checked="" type="checkbox"/> Participant CMHSPs <input checked="" type="checkbox"/> SUD Providers <input checked="" type="checkbox"/> MH / DD providers <input checked="" type="checkbox"/> DD providers <input type="checkbox"/> Other: _____	Last Revised Date: 4/20/16	Past Revised Dates: 1/7/15
Approved : By:  Date: 4.25.16			Required Reviewer: Director of UM and ME	

I. Purpose

To establish the Southwest Michigan Behavioral Health (SWMBH) standards and guidelines for the adoption, dissemination, and implementation of clinical protocols and practice guidelines as appropriate throughout the network to effect best practice implementation and uniform benefit in accordance with federal laws and Michigan Department of Health and Human Services (MDHHS) Contract requirements.

II. Policy

It shall be the policy of the SWMBH to develop, disseminate, implement and/or review recognized medical necessity criteria, practice guidelines and clinical pathways that are consistent with the regulatory requirements of the Michigan Department of Health and Human Services (MDHHS) Specialty Services Contract, National Committee of Quality Assurance (NCQA) accreditation standards, and the Balanced Budget Act of 1997.

III. Standards and Guidelines

Clinical Protocols and Practice Guidelines will meet the following requirements:

- A. Are based upon valid and reliable clinical evidence or a consensus of healthcare professionals in the field.
- B. Consider the needs of the SWMBH members,

SWMBH Operating Policy 4.4

- C. Are adopted in consultation with contracting providers and staff who utilize the protocols and guidelines.
- D. Are reviewed and updated every two years with final approval by the Director of Utilization Management and Member Engagement (UM and ME), and/or the Medical Director.
- E. Guidelines are disseminated to all applicable providers through provider orientation/the provider manual and to members upon request. Guidelines are posted on the SWMBH website and reference to them included in the provider and member handbooks. Additionally, implementation of new guidelines and/or review of existing guidelines is published in the provider and member newsletters.
- F. Any decisions with respect to utilization management, complex case management, disease management, member education, coverage of services, etc. are consistent with the guidelines.

IV. Definitions

See definitions list

V. References

MDHHS PIHP Specialty Services FY 16 Contract

VI. Attachments

None