

SWMBH MI Health Link Operating Policy 4.3

Subject: Clinical Protocols and Practice Guidelines		Accountability: Utilization Management	Effective Date: 3/1/2015	Pages: 2
REQUIRED BY: BBA Section <u>QAPI Subpart D 438.236</u> PIHP Contract Section <u>refer to Attachments section for current MDHHS Practice Guidelines</u> NCQA Standard <u>QI 9</u> Other _____			Last Reviewed Date: 4/3/17	Past Reviewed Dates: 5/26/15 7/13/16
LINE OF BUSINESS: <input type="checkbox"/> Specialty Waiver (B/C) <input type="checkbox"/> 1115 Waiver <input type="checkbox"/> Healthy Michigan Plan <input type="checkbox"/> SUD Medicaid <input type="checkbox"/> SUD Block Grant <input checked="" type="checkbox"/> MI Health Link <input type="checkbox"/> OTHER: _____	APPLICATION: <input checked="" type="checkbox"/> SWMBH Staff and Ops <input checked="" type="checkbox"/> Participant CMHSPs <input checked="" type="checkbox"/> SUD Providers <input checked="" type="checkbox"/> MH / DD providers <input type="checkbox"/> Other: _____		Last Revised Date: 4/27/17	Past Revised Dates: 5/26/15 7/13/16
Approved: <i>[Signature]</i> 5.10.17 Date: _____		Required Reviewer: Medical Director Chief Clinical Officer		

I. Purpose

To establish the Southwest Michigan Behavioral Health (SWMBH) standards and guidelines for the adoption, dissemination, implementation and review of clinical protocols and practice guidelines as appropriate throughout the network to effect best practice implementation and uniform benefit in accordance with federal laws and Michigan Department of Health and Human Services (MDHHS) Contract requirements.

II. Policy

It shall be the policy of the SWMBH to develop, disseminate, implement and/or review Beacon Health Options in conjunction with Michigan Quality Improvement Consortium (MQIC) practice guidelines and NICE clinical pathways that are consistent with the regulatory requirements of MDHHS, the Integrated Care Organization/Prepaid Inpatient Health Plan (PIHP) and the Three-Way Contracts, accreditation standards (National Council for Quality Assurance), and the Balanced Budget Act of 1997.

III. Standards and Guidelines

Clinical Protocols and Practice Guidelines will meet the following requirements:

- A. Are based upon valid and reliable clinical evidence or a consensus of healthcare professionals in the field.
- B. Consider the needs of the SWMBH members.
- C. Are adopted in consultation with contracting providers and staff who utilize the protocols and guidelines.
- D. Are reviewed and updated on a minimum of every two years with final approval by the Medical Director and Chief Clinical Officer.

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- E. Guidelines are disseminated to all applicable providers through provider orientation/the provider manual and to members upon request. Guidelines are posted on the SWMBH website and reference to them included in the provider and member handbooks. Additionally, implementation of new guidelines and/or review of existing guidelines is published in the provider and member newsletters.
- F. Any decisions with respect to utilization management, complex case management, disease management, member education, coverage of services, etc. are consistent with the guidelines.

IV. Definitions

Clinical Protocols

Guidelines designed to support the decision-making processes in patient care, to implement best practices, and to reduce ineffective variability in practice.

Practice Guidelines

Guidelines for providers for specific service, support, or system models of practice that are derived from empirical research and sound theoretical construction.

V. References

Practice Guidelines

MDHHS has mandated practice guidelines for the PIHP and our subcontracted provider network. The MDHHS Practice Guidelines are as follows:

- P.4.4.1.1. Person-Centered Planning Practice Guideline
- P.4.7.1 Self Determination Practice Guideline
- P.4.13.1 Recovery Policy & Practice Advisory
- P.7.10.2.1. Inclusion Practice Guideline
- P.7.10.2.2. Housing Practice Guideline
- P.7.10.2.3. Consumerism Practice Guideline
- P.7.10.3.1. Jail Diversion Practice Guideline
- P. 7.10.4.1. School to Community Transition Practice Guideline
- P. 7.10.2.5 Family-Driven and Youth-Guided Policy & Practice Guideline

These practices are mandated by MDHHS and are affixed to the Medicaid Specialty Benefits Contract with the PIHP.

VI. Attachments

None